

CREDIT SUISSE GROUP
Form 6-K
March 31, 2004

FORM 6-K

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Report of Foreign Private Issuer

Dated March 31, 2004

**Pursuant to Rule 13a-16 or 15d-16
of the Securities Exchange Act of 1934**

For the month of March 31, 2004

Commission File Number 001-15244

CREDIT SUISSE GROUP

(Translation of registrant's name into English)

Paradeplatz 8, P.O. Box 1, CH-8070 Zurich, Switzerland
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F Form 40-F

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1): _____

Note: Regulation S-T Rule 101(b)(1) only permits the submission in paper of a Form 6-K if submitted solely to provide an attached annual report to security holders.

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7): _____

Note: Regulation S-T Rule 101(b)(7) only permits the submission in paper of a Form 6-K if submitted to furnish a report or other document that the registrant foreign private issuer must furnish and make public under the laws of the jurisdiction in which the registrant is incorporated, domiciled or legally organized (the registrant's "home country"), or under the rules of the home country exchange on which the registrant's securities are traded, as long as the report or other document is not a press release, is not required to be and has not been distributed to the registrant's security holders, and, if discussing a material event, has already been the subject of a Form 6-K submission or other Commission filing on EDGAR.

Indicate by check mark whether by furnishing the information contained in this Form, the registrant is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- _____

CORRECTED Q4

AND FULL-YEAR 2003

FINANCIAL REPORT

CORRECTED

AND FULL-YEAR

FINANCIAL REPORT

CREDIT SUISSE GROUP FINANCIAL HIGHLIGHTS Q4/2003

CREDIT SUISSE GROUP

RISK MANAGEMENT

CREDIT SUISSE FINANCIAL SERVICES

CREDIT SUISSE FIRST BOSTON

RECONCILIATION OF OPERATING RESULTS TO SWISS GAAP

Introduction

Credit Suisse Financial Services business unit

Credit Suisse First Boston business unit

CONSOLIDATED RESULTS | CREDIT SUISSE GROUP

LOANS

CONSOLIDATED RESULTS | CREDIT SUISSE GROUP

INFORMATION FOR INVESTORS

Cautionary statement regarding forward-looking information

Words such as "believes," "anticipates," "expects," "intends" and "plans" and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying such statements. We do not intend to update these forward-looking statements except as may be required by applicable laws.

Edgar Filing: CREDIT SUISSE GROUP - Form 6-K

By their very nature, forward-looking statements involve inherent risks and uncertainties, both general and specific, and risks exist that predictions, forecasts, projections and other outcomes described or implied in forward-looking statements will not be achieved. We caution you that a number of important factors could cause results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward-looking statements. These factors include (i) market and interest rate fluctuations; (ii) the strength of the global economy in general and the strength of the economies of the countries in which we conduct our operations in particular; (iii) the ability of counterparties to meet their obligations to us; (iv) the effects of, and changes in, fiscal, monetary, trade and tax policies, and currency fluctuations; (v) political and social developments, including war, civil unrest or terrorist activity; (vi) the possibility of foreign exchange controls, expropriation, nationalization or confiscation of assets in countries in which we conduct our operations; (vii) the ability to maintain sufficient liquidity and access capital markets; (viii) operational factors such as systems failure, human error, or the failure to properly implement procedures; (ix) actions taken by regulators with respect to our business and practices in one or more of the countries in which we conduct our operations; (x) the effects of changes in laws, regulations or accounting policies or practices; (xi) competition in geographic and business areas in which we conduct our operations; (xii) the ability to retain and recruit qualified personnel; (xiii) the ability to maintain our reputation and promote our brands; (xiv) the ability to increase market share and control expenses; (xv) technological changes; (xvi) the timely development and acceptance of our new products and services and the perceived overall value of these products and services by users; (xvii) acquisitions, including the ability to integrate successfully acquired businesses; (xviii) the adverse resolution of litigation and other contingencies; and (xix) our success at managing the risks involved in the foregoing.

Cautionary statement regarding non-GAAP financial information

Credit Suisse Group is correcting its fourth quarter and full-year 2003 net profit reported under Swiss GAAP from CHF 1.2 billion to CHF 1.0 billion, and from CHF 5.2 billion to CHF 5.0 billion, respectively. The correction is a result of an error in the input data used for the fourth quarter 2003 accounts of DBV-Winterthur in Germany.

Credit Suisse Group's net profit reported under Swiss GAAP for the fourth quarter and the full year 2003 was reduced from CHF 1,166 million to CHF 956 million, and from CHF 5,209 million to CHF 4,999 million, respectively.

This Report amends and replaces Credit Suisse Group's Quarterly Report Q4 2003, which was published on February 12, 2004, and the financial statements and other financial information contained herein supersede the financial statements and other financial information contained in that Quarterly Report, which are being withdrawn. For a detailed discussion of the full-year 2003 results please refer to the Credit Suisse Group Annual Report 2003, which is posted on the Internet at www.credit-suisse.com/annualreport2003.

Consolidated income statement

in CHF m	4Q2003	3Q2003	4Q2002	Change	Change	12 months		Change
				in % from	in % from	2003	2002	in % from
				3Q2003	4Q2002	2003	2002	2002
Operating income	5,218	6,531	6,395	(20)	(18)	26,322	28,038	(6)
Gross operating profit	795	2,144	1,284	(63)	(38)	7,421	4,509	65
Net profit/(loss)	956	2,045	(950)	(53)	-	4,999	(3,309)	-

Edgar Filing: CREDIT SUISSE GROUP - Form 6-K

Return on equity

in %	4Q2003	3Q2003	4Q2002	3Q2003	4Q2002	12 months		Change in % from 2002
						Change in % from 2003	Change in % from 2002	
Return on equity	12.0	26.3	(13.0)	(54)	-	16.6	(10.0)	-

Consolidated balance sheet

in CHF m	31.12.03	30.09.03	31.12.02	Change in % from 30.09.03	Change in % from 31.12.02
Total assets	962,164	994,555	955,656	(3)	1
Shareholders' equity	34,692	34,873	31,394	(1)	11
Minority interests in shareholders' equity	2,956	2,971	2,878	(1)	3

Capital data

in CHF m	31.12.03	30.09.03	31.12.02	Change in % from 30.09.03	Change in % from 31.12.02
BIS risk-weighted assets	190,761	197,412	196,486	(3)	(3)
BIS tier 1 capital	22,287	21,901	17,613	2	27
Capital ratios in %			31.12.03	30.09.03	31.12.02
BIS tier 1 ratio	Credit Suisse		8.2	7.6	7.4
	Credit Suisse First Boston ¹⁾		13.6	12.2	10.3
	Credit Suisse Group ²⁾		11.7	11.1	9.0
BIS total capital ratio	Credit Suisse Group		17.4	16.2	14.4

Assets under management/client assets

in CHF bn	31.12.03	30.09.03	31.12.02	Change in % from 30.09.03	Change in % from 31.12.02
Advisory assets under management	609.6	615.1	577.9	(1)	5
Discretionary assets under management	589.8	584.1	582.1	1	1
Total assets under management	1,199.4	1,199.2	1,160.0	0	3
Client assets	1,343.3	1,299.4	1,757.9	3	(24)

Net new assets

in CHF bn	4Q2003	3Q2003	4Q2002	3Q2003	4Q2002	12 months		Change in % from 2002
						Change in % from 2003	Change in % from 2002	
Net new assets	2.9	4.0	(6.3)	(28)	-	4.8	(1.4)	-

¹⁾ Ratio is based on a tier 1 capital of CHF 12.1 bn (30.09.03: CHF 12.1 bn; 31.12.02: CHF 10.6 bn), of which non-cumulative perpetual preferred securities is CHF 1.0 bn (30.09.03: CHF 1.0 bn; 31.12.02: CHF 1.0 bn).

²⁾ Ratio is based on a tier 1 capital of CHF 22.3 bn (30.09.03: CHF 21.9 bn; 31.12.02: CHF 17.6 bn), of which

Edgar Filing: CREDIT SUISSE GROUP - Form 6-K

non-cumulative perpetual preferred securities is CHF 2.2 bn (30.09.03: CHF 2.2 bn; 31.12.02: CHF 2.2 bn).

Number of employees (full-time equivalents)

		31.12.03	30.09.03	31.12.02	Change in % from 30.09.03	Change in % from 31.12.02
Switzerland	banking	19,661	20,042	21,270	(2)	(8)
	insurance	6,426	6,649	7,063	(3)	(9)
Outside Switzerland	banking	20,310	20,178	25,057	1	(19)
	insurance	14,440	14,463	25,067	0	(42)
Total employees Credit Suisse Group		60,837	61,332	78,457	(1)	(22)

Share data

		31.12.03	30.09.03	31.12.02	Change in % from 30.09.03	Change in % from 31.12.02
Shares issued	1,195,005,914	1,194,682,330	1,189,891,720		0	0
To be issued upon conversion of MCS ¹⁾	40,413,838	40,413,838	40,413,838		0	0
Own shares, net ²⁾	(21,220,018)	–	–		–	–
Shares outstanding	1,214,199,734	1,235,096,168	1,230,305,558		(2)	(1)
Share price in CHF	45.25	42.25	30.00		7	51
Market capitalization in CHF m	54,943	52,183	36,909		5	49
Book value per share in CHF	26.14	25.83	23.18		1	13

¹⁾ Maximum number of shares related to Mandatory Convertible Securities (MCS) issued by Credit Suisse Group Finance (Guernsey) Ltd. in December 2002.

²⁾ Reflects applied mandatory changes in Swiss Federal Banking Commission guidelines.

Share price

in CHF	4Q2003	3Q2003	4Q2002	3Q2003	4Q2002	12 months		
						2003	2002	2002
High (closing price)	48.70	48.65	35.70	0	36	48.70	73.60	(34)
Low (closing price)	42.10	34.75	20.60	21	104	20.70	20.60	0

Calculation of earnings per share (EPS)

	4Q2003	3Q2003	4Q2002	3Q2003	4Q2002	12 months		
						2003	2002	2002
Net profit/(loss) in CHF m	956	2,045	(950)	(53)	–	4,999	(3,309)	–
Diluted net profit/(loss) in	956	2,045	(950)	(53)	–	4,999	(3,309)	–

Edgar Filing: CREDIT SUISSE GROUP - Form 6-K

CHF m								
Weighted average shares outstanding	1,235,316,285	1,230,710,975	1,193,153,538	0		41,209,297,290 ²⁾	1,190,206,207 ¹⁾	2
Dilutive impact	24,736,572	19,673,449	0 ³⁾	26		- 31,562,945 ²⁾	0 ³⁾	-
Weighted average shares, diluted	1,260,052,857	1,250,384,424	1,193,153,538	1		61,240,860,235 ²⁾	1,190,206,207	4
Basic earnings per share in CHF	0.77	1.66	(0.80)	(54)		- 4.13	(2.78)	-
Diluted earnings per share in CHF	0.76	1.64	(0.80)	(54)		- 4.03	(2.78)	-

1) Adjusted for weighted average shares repurchased.

2) Reflects in 4Q2003 applied mandatory changes in Swiss Federal Banking Commission guidelines.

3) The calculation for the diluted loss per share excludes the effect of the potential exchange of convertible bonds and the potential exercise of options to purchase shares, as the effect would be anti-dilutive.

For complete consolidated financial statements and notes please refer to the Credit Suisse Group Annual Report 2003, which is posted on the Internet at www.credit-suisse.com/annualreport2003.

Overview of Credit Suisse Group ¹⁾

in CHF m	Credit Suisse Financial Services			Credit Suisse First Boston			Corporate Center			Credit Suisse Group		
	4Q2003	3Q2003	4Q2002	4Q2003	3Q2003	4Q2002	4Q2003	3Q2003	4Q2002	4Q2003	3Q2003	4Q2002
Operating income	2,324	3,387	3,628	2,953	3,113	3,082	(59)	31	(315)	5,218	6,531	6,395
Personnel expenses	1,202	1,385	1,447	1,785	1,681	1,933	55	59	84	3,042	3,125	3,464
Other operating expenses	775	732	933	612	594	858	(6)	(64)	(144)	1,381	1,262	1,647
Operating expenses	1,977	2,117	2,380	2,397	2,275	2,791	49	(5)	(60)	4,423	4,387	5,111
Gross operating profit	347	1,270	1,248	556	838	291	(108)	36	(255)	795	2,144	1,284
Depreciation of non-current assets ²⁾	277	279	335	162	125	155	82	67	144	521	471	634
Amortization of acquired intangible assets and goodwill	25	25	92	472	211	308	(3)	2	3	494	238	403
Valuation adjustments,	232	104	190	48	111	1,977	2	0	257	282	215	2,424

provisions and losses												
Profit/(loss) before extraordinary items, cumulative effect of change in accounting principle and taxes	(187)	862	631	(126)	391	(2,149)	(189)	(33)	(659)	(502)	1,220	(2,177)
Extraordinary income/(expenses), net	83	1,164	(38)	166	2	220	43	2	187	292	1,168	369
Cumulative effect of change in accounting principle	1	0	266	318	0	254	0	0	0	319	0	520
Taxes ³⁾	846	(256)	(290)	(49)	(65)	467	63	4	141	860	(317)	318
Net profit/(loss) before minority interests	743	1,770	569	309	328	(1,208)	(83)	(27)	(331)	969	2,071	(970)
Minority interests	24	8	51	(19)	(20)	(19)	(18)	(14)	(12)	(13)	(26)	20
Net profit/(loss)	767	1,778	620	290	308	(1,227)	(101)	(41)	(343)	956	2,045	(950)

¹⁾ Business unit results in accordance with Swiss GAAP. For a reconciliation of operating basis business unit results (reflecting the results of the separate segments comprising the business units) to Swiss GAAP basis, please refer to "Reconciliation of operating results to Swiss GAAP". In 4Q2003 Credit Suisse Group applied mandatory changes in Swiss Federal Banking Commission guidelines. Prior periods are not required to be adjusted.

²⁾ Includes amortization of Present Value of Future Profits (PVFP) from the insurance business within Credit Suisse Financial Services.

³⁾ In 4Q2002, Credit Suisse Group adopted a change in accounting principle relating to the recognition of deferred tax assets on net operating losses. The retroactive application of this change in accounting principle would have resulted in taxes for 4Q2002 for Credit Suisse Financial Services of CHF –607 m, for Credit Suisse First Boston of CHF 269 m, and for Credit Suisse Group of CHF –197 m.

Impact on income statement from mandatory Swiss GAAP changes

4Q2003, in CHF m	Credit Suisse Financial Services	Credit Suisse First Boston	Corporate Center	Total changes
Operating income	6	(199)	(106)	(299)
Personnel expenses	0	0	8	8
Valuation adjustments, provisions and losses	0	197	0	197
Cumulative effect of change in accounting principle	1	318	0	319
Taxes	(2)	(7)	5	(4)
Net profit/(loss)	5	(85)	(109)	(189)

Edgar Filing: CREDIT SUISSE GROUP - Form 6-K

Assets under management/client assets ¹⁾

in CHF bn	31.12.03	30.09.03	31.12.02	Change in % from 30.09.03	Change in % from 31.12.02
Credit Suisse Financial Services					
Private Banking					
Assets under management	511.7	505.1	465.7	1.3	9.9
of which discretionary	133.0	129.2	121.5	2.9	9.5
Client assets	540.7	532.3	494.8	1.6	9.3
Corporate & Retail Banking					
Assets under management	70.0	69.4	70.3	0.9	(0.4)
Client assets	95.2	90.3	86.9	5.4	9.6
Life & Pensions					
Assets under management (discretionary)	113.3	112.3	110.8	0.9	2.3
Client assets	113.3	112.3	110.8	0.9	2.3
Insurance					
Assets under management (discretionary)	25.8	27.1	30.7	(4.8)	(16.0)
Client assets	25.8	27.1	30.7	(4.8)	(16.0)
Credit Suisse Financial Services					
Assets under management	720.8	713.9	677.5	1.0	6.4
of which discretionary	273.3	269.8	264.2	1.3	3.4
Client assets	775.0	762.0	723.2	1.7	7.2
Credit Suisse First Boston					
Institutional Securities					
Assets under management	29.8	29.1	31.3	2.4	(4.8)
of which Private Equity on behalf of clients (discretionary)	19.5	19.7	20.9	(1.0)	(6.7)
Client assets	101.5	73.3	83.3	38.5	21.8
CSFB Financial Services ²⁾					
Assets under management	448.8	456.2	451.2	(1.6)	(0.5)
of which discretionary	290.4	288.9	289.6	0.5	0.3
Client assets	466.8	464.1	951.4	0.6	(50.9)
Credit Suisse First Boston					
Assets under management	478.6	485.3	482.5	(1.4)	(0.8)
of which discretionary	316.5	314.3	317.9	0.7	(0.4)
Client assets	568.3	537.4	1,034.7	5.7	(45.1)
Credit Suisse Group					
Assets under management	1,199.4	1,199.2	1,160.0	0.0	3.4
of which discretionary	589.8	584.1	582.1	1.0	1.3
Client assets	1,343.3	1,299.4	1,757.9	3.4	(23.6)

¹⁾ In 4Q2003 Credit Suisse Group applied mandatory changes in Swiss Federal Banking Commission guidelines. Prior periods are not required to be adjusted.

²⁾ Excluding assets managed on behalf of other entities within Credit Suisse Group.

Net new assets ¹⁾

Edgar Filing: CREDIT SUISSE GROUP - Form 6-K

in CHF bn	4Q2003	3Q2003	4Q2002	3Q2003	4Q2002	12 months		Change in % from 2002
						2003	2002	
Credit Suisse Financial Services								
Private Banking	4.2	8.4	0.9	(50.0)	366.7	17.9	19.1	(6.3)
Corporate & Retail Banking	(0.3)	1.8	(0.2)	–	50.0	(1.4)	(3.6)	(61.1)
Life & Pensions	(2.0)	(0.7)	(1.3)	185.7	53.8	0.0	3.4	(100.0)
Credit Suisse Financial Services	1.9	9.5	(0.6)	(80.0)	–	16.5	18.9	(12.7)
Credit Suisse First Boston								
Institutional Securities	1.3	0.1	–	–	–	2.3	1.9	21.1
CSFB Financial Services ²⁾	(0.3)	(5.6)	(5.7)	(94.6)	(94.7)	(14.0)	(22.2)	(36.9)
Credit Suisse First Boston	1.0	(5.5)	(5.7)	–	–	(11.7)	(20.3)	(42.4)
Credit Suisse Group	2.9	4.0	(6.3)	(27.5)	–	4.8	(1.4)	–

¹⁾ In 4Q2003 Credit Suisse Group applied mandatory changes in Swiss Federal Banking Commission guidelines. Prior periods are not required to be adjusted.

²⁾ Excluding assets managed on behalf of other entities within Credit Suisse Group.

RISK MANAGEMENT

Key position risk trends