RESOURCES CONNECTION INC Form 10-K July 23, 2018 Table of Contents

# **UNITED STATES**

# SECURITIES AND EXCHANGE COMMISSION

Washington, DC 20549

# Form 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended May 26, 2018

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 0-32113

RESOURCES CONNECTION, INC.

(Exact Name of Registrant as Specified in Its Charter)

Delaware (State or Other Jurisdiction of

33-0832424 (I.R.S. Employer

**Incorporation or Organization**)

**Identification No.)** 

17101 Armstrong Avenue, Irvine, California 92614

(Address of principal executive offices) (Zip Code)

Registrant s telephone number, including area code: (714) 430-6400

**Securities registered pursuant to Section 12(b) of the Act:** 

**Title of Each Class**Common Stock, par value \$0.01 per share

Name of Exchange on Which Registered The Nasdaq Stock Market LLC

(Nasdaq Global Select Market)

Securities registered pursuant to Section 12(g) of the Act:

**None (Title of Class)** 

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or 15(d) of the Act. Yes No

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§ 229.405) is not contained herein, and will not be contained, to the best of registrant s knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of large accelerated filer, accelerated filer, smaller reporting company and emerging growth company in Rule 12b-2 of the Exchange Act. (Check one):

ccelerated filer Accelerated filer Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No

As of November 24, 2017 (the last business day of the registrant s most recently completed second fiscal quarter), the approximate aggregate market value of common stock held by non-affiliates of the registrant was \$458,596,000 (based upon the closing price for shares of the registrant s common stock as reported by The Nasdaq Global Select Market). As of July 16, 2018, there were approximately 31,922,721 shares of common stock, \$.01 par value, outstanding.

### DOCUMENTS INCORPORATED BY REFERENCE

The registrant s definitive proxy statement for the 2018 Annual Meeting of Stockholders is incorporated by reference in Part III of this Form 10-K to the extent stated herein.

# RESOURCES CONNECTION, INC.

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In this Annual Report on Form 10-K, Resources, Resources Connection, Resources Global Professionals, RGP, Resources Global, Company, we, us and our refer to the business of Resources Connection, Inc. and its subsidiaries. References in this Annual Report on Form 10-K to fiscal, year or fiscal year refer to our fiscal year that consists of the 52- or 53-week period ending on the Saturday in May closest to May 31. The fiscal years ended May 26, 2018, May 27, 2017 and May 28, 2016 consisted of 52 weeks.

### FORWARD LOOKING STATEMENTS

This Annual Report on Form 10-K, including information incorporated herein by reference, contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. These statements relate to expectations concerning matters that are not historical facts. Such forward-looking statements may be identified by words such as anticipates, believes, can, continue, could, estimates, expects, intends, may, plans, potential, predicts, should or will or the terms or other comparable terminology.

These statements and all phases of our operations are subject to known and unknown risks, uncertainties and other factors that could cause our actual results, levels of activity, performance or achievements and those of our industry to differ materially from those expressed or implied by these forward-looking statements. You are urged to review carefully the disclosures we make concerning risks, uncertainties and other factors that may affect our business or operating results, including those identified in Item 1A of this Annual Report on Form 10-K, as well as our other reports filed with the Securities and Exchange Commission (SEC). Additional risks and uncertainties not presently known to us or that we currently deem immaterial may also affect our business or operating results. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this Annual Report. We do not intend, and undertake no obligation to update the forward-looking statements in this filing to reflect events or circumstances after the date of this Annual Report or to reflect the occurrence of unanticipated events, unless required by law to do so.

### **PART I**

# ITEM 1. *BUSINESS*. Overview

Resources Connection is a multinational business consulting firm that provides agile consulting services and talent to its global client base which is faced with disruption, business transformation and compliance issues; its operating entities provide services primarily under the name Resources Global Professionals (RGP or the Company). We bring functional competencies in the areas of accounting; finance; governance, risk and compliance management; corporate advisory, strategic communications and restructuring; information management; human capital; supply chain management; and legal and regulatory.

We assist our clients by providing intellectual capital on demand to support transformation and optimization projects requiring specialized expertise or capacity in areas such as:

Finance and accounting including process transformation and optimization; financial reporting and analysis; technical and operational accounting; merger and acquisition due diligence and integration; audit readiness, preparation and response; implementation of the requirements of new accounting standards, such as revenue recognition and lease accounting; and remediation support

Information management including program and project management; business and technology integration; data strategy including governance, security and privacy (such as the European General Data Protection Regulation); and business performance management (such as core planning and consolidation systems)

Corporate advisory, strategic communications, crisis communications and restructuring

Governance, risk and compliance management including governance; assessments; auditing and automation of programs managing regulatory compliance such as the Sarbanes Oxley Act of 2002 ( Sarbanes ); enterprise risk management; internal audits; operational risk management; and data security and privacy services

Supply chain management including strategy development; procurement and supplier management; logistics and materials management; supply chain planning and forecasting; and Unique Device Identification compliance

Human capital including change management; organization development and effectiveness; employment engagement; compensation and incentive plan strategies and design and optimization of human resources technology and operations

Legal and regulatory supporting commercial transactions; global compliance initiatives; law department operations; and law department business strategy and analytics

We were founded in June 1996 by a team at Deloitte LLP ( Deloitte ), led by our chairman, Donald B. Murray, who was then a senior partner with Deloitte. Our founders created the Company to capitalize on the increasing demand for high quality outsourced professional services. We operated as a part of Deloitte until April 1999. In April 1999, we completed a management-led buyout. In December 2000, we completed our initial public offering of common stock and began trading on the Nasdaq Stock Market. We currently trade on the Nasdaq Global Select Market under the ticker symbol RECN . We operate under the acronym RGP, the branding for our operating entity name of Resources Global Professionals.

Our business model combines the client service orientation and commitment to quality from our legacy as part of a Big Four accounting firm with the entrepreneurial culture of an innovative, agile and dynamic company. We are positioned to take advantage of what we believe are two continuing trends in the marketplace: constant change driving the need for agile, specialized talent in our global client base and a growing innovative talent pool interested in working in a non-traditional professional environment. We believe our business model allows us to simultaneously offer challenging yet flexible career opportunities to attract well qualified, experienced professionals and to attract clients with enterprise-wide, global consulting needs.

As of May 26, 2018, we employed or contracted with 3,247 consultants serving a diverse base of over 2,400 clients ranging from large multinational corporations to mid-sized companies to small entrepreneurial entities, in a broad range of industries. Our consultants have professional experience in a wide range of industries and functional areas and most have advanced professional degrees or designations. We offer our consultants careers that combine the flexibility of project-based consulting work with exposure to quality clients who are executing impactful, important work.

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Our offices serve our multinational clients throughout the world with a client focus rather than from just a regional/office perspective. To enhance our ability to serve multinational clients, we served our clients from 48 offices in the United States and from 26 offices within 21 countries abroad as of May 26, 2018.

Revenue from the Company s major geographic areas was as follows (in thousands):

	Revenue for the Years Ended		% of Total		
	May 26, 2018	May 27, 2017	% Change	May 26, 2018	May 27, 2017
North America	\$ 524,872	\$479,263	9.5%	80.3%	82.1%
Europe	84,705	60,461	40.1%	12.9	10.4
Asia Pacific	44,552	43,687	2.0%	6.8	7.5
Total	\$ 654,129	\$ 583,411	12.1%	100.0%	100.0%

See Note 15 Segment Information and Enterprise Reporting to the Consolidated Financial Statements for additional information concerning the Company s domestic and international operations and Part I Item 1A, Risk Factors Our ability to serve clients internationally is integral to our strategy and our international activities expose us to additional operational challenges that we might not otherwise face for information regarding the risks attendant to our international operations.

We believe our distinctive culture is a valuable asset and is, in large part, due to our management team, which has extensive experience in the professional services industry. Most of our senior management have Big Four, management consulting and/or Fortune 500 experience and an equity interest in the Company. This team has created a culture of professionalism and a client service orientation that we believe fosters in our consultants a feeling of personal responsibility for, and pride in, client projects and enables us to deliver high-quality service and results to our clients.

### **Industry Background**

### Changing Market for Project- or Initiative-Based Professional Services

RGP s services respond to a growing marketplace trend: namely, corporate clients are increasingly choosing to plan for their workforce needs in more flexible ways. We believe the growing trend in the future of work will be project-based and not role based. Permanent headcount is being reduced as clients purposely engage agile talent for project initiatives and transformation work.

While the market for professional services is broad and fragmented and independent data on the size of the market is not readily available, we believe companies may be more willing to choose alternatives to permanent headcount and traditional professional service providers because of evolving economic competitive pressure and continuing compliance with increases in government-led regulatory requirements. We believe RGP is positioned as a viable alternative to traditional accounting, consulting and law firms in numerous instances because, by using project consultants, companies can:

Strategically access specialized skills, expertise for projects of set duration

Move quickly

Blend independent and fresh points of view

Effectively supplement internal resources

Reduce their overall hiring, training and termination costs

Increase labor flexibility

Typically, companies use a variety of alternatives to fill their project needs. Companies outsource entire projects to consulting firms, which provides them access to the expertise of the firm but often entails significant cost and less management control of the project. Companies also supplement their internal resources with employees from the Big Four accounting firms or other

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traditional professional services firms. Companies use temporary employees from traditional and Internet-based staffing firms, although these employees may be less experienced or less qualified than employees from professional services firms. Finally, some companies rely solely on their own employees who may lack the requisite time, experience or skills.

# Supply of Project Consultants

Based on discussions with our consultants, we believe the number of professionals seeking to work on an agile basis has historically increased due to a desire for:

More flexible hours and work arrangements, coupled with a professional culture that offers competitive wages and benefits

The ability to learn and contribute in different environments

Challenging engagements that advance their careers, develop their skills and add to their experience base

A work environment that provides a diversity of, and more control over, client engagements

Alternate employment opportunities in regions throughout the world

The employment alternatives available to professionals may fulfill some, but not all, of an individual s career objectives. A professional working for a Big Four firm or a consulting firm may receive challenging assignments and training, but may encounter a career path with less choice and less flexible hours, extensive travel and limited control over work engagements. Alternatively, a professional who works as an independent contractor faces the ongoing task of sourcing assignments and significant administrative burdens, including potential tax and legal issues.

### **Resources Global Professionals Solution**

We believe RGP is positioned to capitalize on the confluence of the industry trends described above. We believe, based on discussions with our clients, that RGP provides the agility companies desire in today s competitive and quickly evolving environment. We are able to combine all of the following:

A relationship-oriented and collaborative approach with our clients

Client service teams with Big Four, consulting and/or industry backgrounds to assess our clients project needs and customize solutions to meet those needs

Highly qualified consultants with the requisite expertise, experience and points of view

Competitive rates on an hourly, rather than project, basis

Significant client control of their projects with effective knowledge transfer and change management **Resources Global Professionals** Strategy

### Our Business Strategy

We are dedicated to serving our clients with highly qualified and experienced talent in support of projects and initiatives in a broad array of functional areas, including accounting; finance; governance, risk and compliance management; corporate advisory, strategic communications and restructuring; information management; human capital; supply chain management; and legal and regulatory. Our objective is to build RGP s reputation as the premier provider of agile consulting services for companies facing transformation, change and compliance challenges. We have developed the following business strategies to achieve our objectives:

Hire and retain highly qualified, experienced consultants. We believe our highly qualified, experienced consultants provide us with a distinct competitive advantage. Therefore, one of our priorities is to continue to attract and retain high-caliber consultants who are committed to solving problems. We believe we have been successful in attracting and retaining qualified professionals by providing challenging work assignments, competitive compensation and benefits, and continuing professional development and learning opportunities, while offering flexible work schedules and more control over choosing client engagements.

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Maintain our distinctive culture. Our corporate culture is the foundation of our business strategy and we believe it has been a significant component of our success. Our senior management, virtually all of whom are Big Four, management consulting and/or Fortune 500 alumni, has created a culture that combines the commitment to quality and the client service focus of a Big Four firm with the entrepreneurial energy of an innovative, high-growth company. Our culture continues to evolve to meet the new challenges facing consultants, clients and management and so our original acronym TIEL (talent, integrity, enthusiasm and loyalty), representing the traits expected of our people, has evolved. In today a marketplace, we believe that focus and accountability are key traits that help to strengthen our team and support our ability to provide clients with high-quality services and solutions. Thus, our culture has evolved to LIFE AT RGP, representing Loyalty, Integrity, Focus, Enthusiasm, Accountability and Talent. We believe our culture has created a circle of quality; our culture is instrumental to our success in hiring and retaining highly qualified employees who, in turn, attract quality clients.

Build consultative relationships with clients. We emphasize a relationship-oriented approach to business rather than a transaction-oriented or assignment-oriented approach. We believe the professional services experience of our management and consultants enables us to understand the needs of our clients and deliver an integrated, relationship-based approach to meeting those needs. Client relationships and needs are addressed from a client, not office, perspective. We regularly meet with our existing and prospective clients to understand their business issues and help them define their project needs. Once our revenue team helps define the client s project needs, our talent team identifies consultants with the appropriate skills and experience to meet the client s objectives. We believe that by establishing relationships with our clients to solve their professional services needs, we are more likely to identify new opportunities to serve them. The strength and depth of our client relationships is demonstrated by two key statistics: 1) during fiscal 2018, 48 of our 50 largest clients engaged our consultants in more than one practice area and 45 of those top 50 clients used three or more practice areas; and 2) 45 of our largest 50 clients in fiscal 2013 remained clients in fiscal 2018 while 37 of our top 50 clients in 2008 were still clients in 2018. In addition, during fiscal 2018 our top 50 clients were served by an average of six RGP offices, demonstrating the breadth of our relationships with clients world-wide.

Build the RGP brand. Our objective is to build RGP s reputation as the premier provider of agile consulting services for companies facing transformation, change and compliance challenges. Our primary means of building our brand is by consistently providing high-quality, value-added services to our clients. We have also focused on building a significant referral network through our 3,247 consultants and 906 management and administrative employees working from offices in 21 countries as of May 26, 2018. In addition, we have global, regional and local marketing efforts that reinforce the RGP brand.

# Our Growth Strategy

Since inception, our growth has been primarily organic rather than via acquisition. We believe we have significant opportunity for continued organic growth in our core business as the global economy strengthens and economic uncertainties decrease and, in addition that we can grow opportunistically through strategic acquisitions. In both our core and acquired businesses, key elements of our growth strategy include:

Expanding work from existing clients. A principal component of our strategy is to secure additional work from the clients we have served. We believe, based on discussions with our clients, the amount of revenue

we currently receive from many of our clients represents a relatively small percentage of the amount they spend on professional services, and, consistent with historic industry trends, they may continue to increase the amount they spend on these services as the global economy evolves. We believe that by continuing to deliver high-quality services and by further developing our relationships with our clients, we can capture a significantly larger share of our clients—expenditures for professional services. Near the end of fiscal 2017, we launched our Strategic Client Program to serve a number of our largest clients with dedicated global account teams. We believe this focus enhances our opportunity to develop in-depth knowledge of these clients—needs and the ability to increase the scope and size of projects with those clients.

Growing our client base. We will continue to focus on attracting new clients. We strive to develop new client relationships primarily by leveraging the significant contact networks of our management and consultants and through referrals from existing clients. We believe we can continue to attract new clients by building our brand name and reputation, supplemented by our global, regional and local marketing efforts. We anticipate our growth efforts this year will focus on identifying strategic target accounts especially in the large and middle market client segments.

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Expanding geographically. We have expanded geographically to meet the demand for agile professional services around the world and currently have offices in 21 countries. We believe, based upon our clients requests, there are future opportunities to promote growth globally. Consequently, we intend to continue to expand our international presence on a strategic and opportunistic basis. We may also add to our existing domestic office network when our existing clients have a need or if there is a significant new client opportunity.

Strategic acquisitions. Since fiscal 2009, we have grown organically; as we had not identified a target acquisition that fit one of our primary acquisition goals: either addressing an identified gap in our geographic presence or in our solution offerings. In fiscal 2018, we identified and acquired two entities, taskforce, Management on Demand AG ( taskforce ) and substantially all of the assets and assumption of certain liabilities of Accretive Solutions, Inc. ( Accretive ). The acquisition of taskforce and Accretive satisfied the need to better penetrate the vibrant economic market in Germany and gaps in serving middle market companies in the United States, respectively, while also harmonizing well with RGP s culture.

Providing additional professional service offerings. We will continue to develop and consider entry into new professional service offerings. Since our founding, we have diversified our professional service offerings from a primary focus on accounting and finance to other areas in which our clients have significant needs such as human capital; information management; governance, risk and compliance; supply chain management; legal and regulatory services; and corporate advisory, strategic communications and restructuring services. In fiscal 2017, we formed our Integrated Solutions group to identify project opportunities that we can market at an enterprise level with talent, tools and methodologies. This group commercializes projects into solution offerings. Currently, our solutions practice is focused on Transaction Services and Analytics and Technical Accounting Services. When evaluating new solutions offerings to market, we consider (among other things) cultural fit, growth potential, profitability, cross-marketing opportunities and competition.

### **Consultants**

We believe an important component of our success has been our highly qualified and experienced consultants. As of May 26, 2018, we employed or contracted with 3,247 consultants engaged with clients. Our consultants have professional experience in a wide range of industries and functional areas. We provide our consultants with challenging work assignments, competitive compensation and benefits, and continuing professional development and learning opportunities, while offering more choice concerning work schedules and more control over choosing client engagements.

Almost all of our consultants in the United States are employees of RGP. We typically pay each consultant an hourly rate for each consulting hour worked and for certain administrative time and overtime premiums, and offer benefits, including: paid time off and holidays; a discretionary bonus program; group medical and dental programs, each with an approximate 30-50% contribution by the consultant; a basic term life insurance program; a 401(k) retirement plan with a discretionary company match; and professional development and career training. Typically, a consultant must work a threshold number of hours to be eligible for all of these benefits. In addition, we offer our consultants the ability to participate in the Company s Employee Stock Purchase Plan (ESPP), which enables them to purchase shares of the Company s stock at a discount. We intend to maintain competitive compensation and benefit programs. To a much lesser extent, we utilize a bench model for consultants with specialized in-demand skills and experience. These consultants are paid a weekly salary rather than for each consulting hour worked and have bonus eligibility based upon utilization.

Internationally, our consultants are a blend of employees and independent contractors. Independent contractor arrangements are more common abroad than in the United States due to the labor laws, tax regulations and customs of the international markets we serve. A few international practices also utilize the partial bench model described above.

### **Clients**

We provide our services and solutions to a diverse client base in a broad range of industries. In fiscal 2018, we served over 2,400 clients from offices located in 21 countries. Our revenues are not concentrated with any particular client or within any

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particular industry. No single customer accounted for more than 10% of revenue for the years ended May 26, 2018, May 27, 2017 and May 28, 2016, and in fiscal 2018, our 10 largest clients accounted for approximately 15% of our revenues.

The clients listed below are representative of the multinational and industry diversity of our client base:

Aetna Inc.
American Express Company
BASF Corporation
Bayer U.S. LLC
Caesars Entertainment Corporation
Calumet Specialty Products Partners

Citigroup Kaiser Permanente MetLife, Inc. New York Life Phillips 66 Company Signify

### **Services and Products**

RGP s business model and operating philosophy are rooted in the support of client-led projects and consulting initiatives, extending to advisory-based services that leverage the deep experience and expertise of our internal team while partnering with our clients business leaders. Often, we deliver our services to clients across multiple functional areas of expertise with consultants from several disciplines working on the same project. Our areas of core competency include: finance and accounting; information management; human capital; corporate advisory, strategic communications and restructuring services; legal and regulatory; governance, risk and compliance; and supply chain management.

### Finance & Accounting

RGP s Finance and Accounting services encompass accounting operations, financial reporting, internal controls, financial analyses and business transactions. Clients utilize our services to bring accomplished talent to bear on internally driven change initiatives, such as M&A activities, or externally mandated change, such as required implementations of new accounting standards, as well as day-to-day operational issues. We provide specialized skills and then transfer knowledge to clients in order to help them leverage their own personnel. RGP specializes in providing customized solutions to our clients most pressing business problems, through project management and providing access to full project teams for a specific initiative. Our scalability, consultant quality and global reach also put us in the ideal position to help organizations manage peak workload periods or add specific skill sets to ongoing client projects.

Our Finance and Accounting core competencies include:

Process Transformation and Optimization Transactional Support

Business process improvement Mergers and acquisitions

Treasury operations	IPOs
Skills development and training	Bankruptcies
Remediation and Audit Response Support	Divestitures
Internal control weakness remediation	Technical and Operational Accounting
Financial statement restatements	Policies and procedures
Audit response	New accounting standards implementation
Financial Reporting and Analysis	
External financial reporting	
Internal management reporting	
Key performance indicators	
Planning, budgeting and modeling	
Account and transaction-level analysis	
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Sample Engagement Lease Accounting Compliance: Challenged with assessing and developing an implementation solution to the requirements posed by the Financial Accounting Standards Board s (FASB) Accounting Standards Update No. 2016-02, Leases (Topic 842), our client, a multi-national leader in food processing and marketing, sought the assistance of RGP consultants. Specifically, acting as project managers, out consultants helped:

Perform an assessment of lease data, including the process to gather, validate and cleanse lease data

Provide direction on needed change management and business process transformation

Utilize our proprietary tool, policyIQ, to design a process to capture lease updates and modifications

Create export capabilities to upload lease data to the client s new lease administration software

Lead and support the complete lease accounting system implementation, including go-live support, month-end closing and integration of a recently acquired company s lease portfolio into the live system. 

Sample Engagement Revenue Recognition Compliance: Our client, a multi-billion dollar Fortune 500 provider of insurance services, needed a partner to navigate through the unique and complex requirements of the FASB s revenue recognition guidance, Accounting Standards Update No. 2014-09, Revenue from Contracts with Customers and subsequently issued amendments (Accounting Standards Codification (ASC) 606). Using RGP s proprietary tools designed for revenue recognition projects, four RGP consultants teamed with the client s employees and provided technical expertise to:

Review several billion dollars in revenue streams

Analyze the best method of adoption based on the client s unique circumstances

Assess the impact ASC 606 will have on other functional areas of the company, including disclosure requirements

Deliver an implementation roadmap tailored to the unique circumstances of the client

Create whitepapers, develop financial statement disclosures and lead discussions with external auditors Sample Engagement Acquisition Readiness: A publicly traded provider of water treatment solutions embarked on a series of acquisitions and determined that it needed to improve its ability to integrate current and future acquisitions. Using our cache of integration processes and tools, six RGP consultants identified improvement opportunities to key challenges, leading to the development of a customized master integration plan and playbook to support future

transactions. Our consultants also coached the client s newly formed integration management office to ensure understanding of recommendations and set the stage for future integration activities.

Sample Engagement Cross-practice area M&A Joint Venture Assessment and Integration Execution: A large U.S. based manufacturing company engaged RGP to execute a 50/50 joint venture with another manufacturer. Using RGP s proprietary M&A integration framework, our team of 22 consultants helped the client through integration planning, execution and transformation. RGP set up the Integration Management Office ( IMO ) to provide the client with program and project management, change management, synergy management, and reporting/metrics. Functioning as an extension of the company, RGP s team provided the following services, which serve as a rigorous example of the cross-discipline functionality between our practice areas:

Supported the integration execution across all functional areas of the company, including:

IT Integration Lead, Applications, Infrastructure

Finance Integration Lead, Analysts, Systems

Supply Chain Integration Lead, Plant Optimization, Freight, Procurement

HR Integration Lead, Change Management, Communications, Systems

Engagement Lead, IMO Lead, Program Manager, Synergies

Developed operating plans and go-to market strategy for the combined entity and a roadmap to coordinate major activities for all team work streams, established dependencies for critical project activities and created a mechanism for detailed tracking

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### **Countsy**

RGP s Countsy practice provides outsourced accounting, finance and human resource services. These services are geared towards privately owned venture backed companies in the early years of their life cycle, typically in the technology or life sciences space. Countsy puts an accounting infrastructure and business process in place that allows these companies to have an efficient, compliant back office that maintains the books in accordance with generally accepted accounting principles (GAAP) and produces the financials and metrics the management team needs to run the business. These companies need to be due diligence and acquisition ready at all times and the goal of the Countsy service is to ensure that is the case. The Countsy service typically starts with helping to organize clients with a seamless accounting and human resources (HR) function, incorporating a platform of SaaS tools such as NetSuite, Bill.com and Dropbox. We provide a defined business process alongside an outsourced accounting team to operate the back office. The client engagement team from Countsy is responsible for all aspects of the accounting and HR function, from transactional activity such as running payroll and vendor payment through the month end close cycle and production of financial statements. Countsy assigns a fractional outsourced CFO to all clients to manage the account and to provide strategic financial advisory services.

Countsy s core competencies include:

Accounting Infrastructure	Transactional Support
Countsy implements a platform of SaaS tools:	Accounts payable
NetSuite (ERP)	Accounts receivable
Bill.com (vendor bill pay)	Payroll processing
Dropbox (file storage)	Employee expense reimbursement
Expensify (employee expense reports)	General ledger
Financial Reporting and Analysis	Balance sheet reconciliations

Investor reporting	Month end close
Internal management reporting	HR support
Account and transaction-level analysis	CFO Services
Budget versus actual reporting	Policies and procedures
	Planning, budgeting and modeling
	Key performance indicators
	New accounting standards implementation
	Fund raising support
	Debt negotiations

Board meeting preparation and support

Sample Engagement Start up Services Leading to Successful Transition to Internal Team: Countsy engaged with a venture backed start up in the health supplement industry shortly after the company incorporated. For the first three years of the company s life, Countsy provided accounting infrastructure including an accounting and HR support team and a consultant with CFO skills, all fueled by use of our tools such as NetSuite, Dropbox, Bill.com and Expensify. The company scaled rapidly with Countsy s infrastructure supporting the increase in transactions and complexity as the company successfully launched its product line to multiple major retailers. As the company grew, management began to build an internal accounting team, including a Controller. With daily work transitioning, Countsy continued to support with high-level CFO advisory work, helping the company evaluate equity versus debt options to fund their growth and assisting in the diligence process for follow on fund raising events.

Sample Engagement Start up Services Leading to Successful Acquisition: Countsy engaged with a venture backed start up in the cancer drug discovery field after an initial round of funding. After initially serving as the venture s accounting and HR support team using our software tools, the company engaged us to implement a payroll system and a health benefit plan. The client also had a number of initiatives our CFO consultant focused on. The consultant helped develop a unique strategic plan, including an in-depth cash flow analysis encompassing multiple business scenarios over a multi-year span. In addition, as the volume of consumables purchased grew, the consultant helped select and implement a full requisitions system, complete with an internal control structure and approval matrix.

Over the next two years, Countsy continued to operate as the company s outsourced accounting and human resource function while providing extensive CFO level support to the CEO and founding team as they raised two additional rounds of preferred financing. Our consultant helped negotiate a debt facility for their increased capital needs and prepared extensive financial reporting while attending quarterly board meetings.

The client later received a lucrative offer to be acquired by a large public pharma entity. Countsy supported the diligence process and provided advice on the sale from the client side, while working with the client s law firm to populate a data room in support of the transaction. Post close, Countsy assisted in the hand-off of the CFO, accounting, finance and HR functions to the acquirer. This engagement spanned three years.

# Information Management

RGP s Information Management practice provides planning and execution services in four primary areas: program and project management; business and technology integration; data strategy and management; and IT strategy and advisory. By focusing on the initiative as defined by our clients, RGP can provide continuity of service from the creation or expansion of an overall IT strategy through post-implementation support. In addition to these services, we assist clients in implementation of a variety of technology solutions: business analytics; enterprise resource planning (ERP) systems; strategic front-of-the-house systems; HR information systems; supply chain management systems; core finance and accounting systems; audit compliance systems; and financial reporting, planning and consolidation systems.

The following are examples of the core competencies of our Information Management practice:

Program & Project Management

Portfolio rationalization

**Business & Technology Integration** 

System selection & implementation

Project management office ( PMO ) design & optimization Business analysis & process reengineering

Project audit & assessments System stabilization and optimization

Project management & recovery Quality assurance & testing

Data Strategy & Management IT Strategy & Advisory

Data analysis, conversion & integration IT assessments & strategic planning

Business intelligence (BI) strategy & execution Merger planning & integration

Data governance, security & quality management

Outsourcing & shared service strategy

Business performance management solutions Infrastructure, architecture & design services Sample Engagement Improvement in Financial Reporting Consolidation Through Use of Robotic Process Automation (RPA): A global multibillion-dollar provider of Customer Relationship Management (CRM) tools needed assistance in developing and implementing solutions to automate its financial reporting reconciliation process. RGP consultants from both finance and IM disciplines extracted data and analyzed the client scurrent reconciliation process and data sources to develop an understanding of potential targeted improvements. Through RPA, the RGP team automated 80% of the financial reporting reconciliation process, developing a virtual workforce to complete manual and repetitive tasks while improving accuracy through removing human error and positively impacting reporting metrics.

Sample Engagement Business Process Optimization: Our client, a global construction company, spent significant amounts of time on a manual intercompany service charging process that did not take advantage of the organization s SAP functionality. In six business days, two RGP consultants completed a current state review of the organization s processes and SAP system from a people, process and technology perspective. The review identified opportunities to both leverage SAP s functionality and adopt leading intercompany accounting practices. Ultimately, the team recommended four solutions, each customized to streamline and automate existing processes, tailored to more effectively use SAP.

Sample Engagement Centralization of Data to Improve Decision Making: A multi-billion dollar technology company specializing in the global payments industry needed assistance in consolidating budget and forecast data from numerous international locations into a single database. Our team of consultants first analyzed the current budget and forecast processes and then developed a plan for the future standardized world-wide process. The project team then centralized the client s data into a single location using a proof of concept application. This provided the client with improved data validity, leveraged consistent metadata values, calculated global exchange rates and enabled enhanced reporting at all levels of the organization, improving both forecasting and the ability to make real-time decisions.

Sample Engagement Identification of Significant Inefficiencies and Proposed Solutions: Our client, a large multinational consumer goods company, experienced significant monthly losses due to material waste. Our client s challenge was to find a way to identify areas of cost savings swiftly and effectively, with better data analytics.

RGP finance and data specialists, working with the client s IT team, analyzed operating conditions, and designed statistical models and dashboard reporting. As a result, the client now has a weekly view into its material inventory and can initiate stock transfers between factories so that excess material can be utilized where needed, avoiding potential costly write-offs. By identifying production costs across all factories, the client has quick insight into causes of variance and can take action in a timely manner. In addition, relevant factory teams can be held responsible and receive best practice training to improve efficiencies. Finally, the client can utilize the insights to make more efficient capital expenditure decisions for factories using outdated machinery.

Sample Engagement Project Leadership for Global Next Generation Program: A Fortune 50 automotive company implemented a global program to create the next generation of connected vehicle technology and infotainment applications for all North American vehicle production. The RGP team leads the coordination and integration of a highly complex set of services that requires the seamless integration of six external suppliers and eight internal teams, to create a new customer facing registration portal, secure global network and real-time interfaces needed to enable the new services.

RGP consultants serve as technical program management across 13 defined work streams as well as a variety of internal systems integrations that span enterprise infrastructure. The project also includes systems implementation in the form of architecture support and complex systems integration across the 14 teams building the technology components. The RGP Program Manager has managed the transition from vendor selection to solutioning and engineering the services with the supplier and client teams. RGP continues to be the technical systems integrator for all program work streams and horizontal platforms.

### Sitrick And Company

Sitrick And Company (Sitrick) offers a unique combination of strategic counsel, tactical execution, and organizational and logistical support critical to both public and private companies and high profile individuals, both in the United States and overseas. Its extensive experience in strategic, corporate, financial and transactional communications as well as general management, finance and strategic planning have made Sitrick a partner to boards of directors and

management engaged in acquisitions, proxy fights, litigation, management changes, government inquisitions, corporate reorganizations or when repositioning, redirecting or unwinding a business.

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Combined with RGP s broad capabilities and global footprint, Sitrick offers a wide variety of services to clients, including:

Strategic and crisis communications

Bankruptcy administration and management

Repositioning a business or business segment

Corporate and financial advisory

Litigation support Interim and crisis management

### Restructuring and reorganization

Sample Engagement Financial Restructuring: Sitrick, working with the board of directors, management and other advisors, developed and implemented the strategic communications for the successful restructuring and change in management of a large beverage distributor. This was a cross-border engagement, with the company based in Poland, new investors and management based in Russia and the restructuring in the United States.

Sample Engagement Litigation Support: Sitrick was retained by a technology company to provide litigation support for a patent infringement suit the company was about to file against a much larger and better known competitor. Sitrick developed a communications strategy that resulted in the case being settled within two days of its filing.

Sample Engagement Proxy Contest: Sitrick provided strategic communications counsel in a proxy contest launched against an Israeli company where a hedge fund was trying to take control of the board of directors. The company successfully maintained control of the board of directors.

### Human Capital

RGP s Human Capital consultants apply project-management and business analysis skills to help solve the people aspects of business problems. The two primary areas of focus of our human capital practice are change management/business transformation and HR operations. To achieve the desired business outcome, our Human Capital professionals work with client teams to help drive their change management initiatives to successful completion (we call it return on change). We help our clients with the people challenges of acquisitions, mergers, downsizing, reorganizations, system implementations or legislative requirements (such as Sarbanes, Basel II, HIPAA and the Patient Protection and Affordable Care Act). Our Human Capital professionals also have HR operations and technology skills that provide clients with the means to achieve their initiatives. Our Human Capital core competencies revolve around:

Organizational Development and Effectiveness

Change management

Organizational alignment and structure

Process analysis development and redesign

Fully integrated performance management and measurement programs

Succession and workforce planning

Training and skills development strategy

Employee retention programs, opinion surveys and communications programs

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HR Technology HR Operations

System selection, implementation and optimization HR leadership

Project management HR risk assessment

Change management Labor/employee relations and compliance

Data conversion Talent acquisition

Post-implementation and interim support

Policies and procedures

Sample Engagement Financial Management Group s Change Management and Program Management Strategy: A global Fortune 100 insurance company is transforming the way it works in order to maximize efficiency and ultimately reduce costs. Given the complexity, breadth and depth of the transformation, the client engaged a team of RGP consultants to create and deploy an end-to-end change management strategy, essential to achieving the program s goal of value creation. The responsible client team is transforming as well, by investing in technology and automation, better data governance, optimizing processes and centralizing and streamlining organizations. They have designed a transformation change management and program management strategy to enhance the realization of the transformation initiative. Phase II of the engagement will include implementation of all change management activities in partnership with the transformation program office.

Sample Engagement Organizational Capability Assessment and Improvement: A food industry leader was looking to transform business operations in order to maintain its competitive industry position and fuel growth. RGP utilized change management practices, to assess individual skill competencies and organizational capabilities currently in place. Our approach focused on enabling organizational learning and development as a catalyst for change and cultural improvement. We took a business driven approach by defining actions aligned to corporate business strategy. Collaborative workshops promoted a shared vision of the future desired state, while gaining buy-in and ownership for a three year roadmap of planned initiatives. Executive participation enabled sponsorship for the transformation program, helping to ensure the expected results.

Sample Engagement HRIS Module Implementation and Standardization: A private, online media group recently implemented ADP Workforce Now and wanted to integrate other HR modules into their payroll platform including time tracking, leave management and a self-service portal. In addition to an aggressive timeframe, our client was in the middle of major organizational changes including divesting a company, a merger and two acquisitions. As project manager, we were instrumental in delivering the project on-time, helping our client to fully utilize the system. We also created process standardization and streamlining, reduced transaction processing cost, increased the quality of HR data and produced more complex and comprehensive business metrics. Providing on-site project management and process optimization in this dynamic corporate environment was crucial to the success of the project.

Sample Engagement Establishment of New Corporate Compensation Function: A fast-growing multi-national pharmaceutical company needed assistance in establishing a new corporate compensation function, addressing core infrastructure issues. Our consultant, working with client personnel, served as Project Manager and subject matter expert, assessing business priorities, developing a compensation philosophy and integrating processes with technology. Specific initiatives included:

Establishing a benchmarking strategy for assessing competitive pay levels, coupled with integrating a pay for performance culture

Evaluating the current HRIS system and identifying relevant issues for replacement

Positioning the HR function as a valued and integral business partner

### **Executive Search**

RGP s Executive Search practice provides planning and execution services in four primary areas: retained search, contingency search, contract to hire and commitment search. The core competencies of the Executive Search group include conducting searches for mid-level managers through executives across all professional areas of accounting, finance, audit, tax, information technology, human resources and supply chain.

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Sample Engagement Search for Technical and Personality Skills Fit: Our client, a \$40 million dollar integrated fleet services company, needed assistance in hiring a Vice President of Finance. The company had a very distinct, tight-knit culture with the previous executive team working together for over 20 years. RGP s challenge was to pull together an accurate personality and skill profile for the type of candidate who would fit in with the family-like environment and be a worthy addition to the team. We presented five qualified candidates, with one quickly emerging as the choice.

Sample Engagement Search for Transformational Finance Executive: Our team recruited a Vice President of Finance for a high- growth startup company in the life sciences industry. The client needed a seasoned finance executive to take them to the next level, with the company s focus shifting from medical research to new product development. The candidate s challenge was to help the company quickly deal with an anticipated increase in revenue of over 500%. Filling this role had become an urgent priority for our client and we were successful in presenting our top five candidates and facilitating the hiring process in a two-week period.

Sample Engagement Search for Multiple IT Professionals: Our client, the IT organization of a global financial services company, needed to identify and on-board 40 professionals within four months. Due to significant organizational transformation, the client kicked-off a new program that required a large team of seasoned professionals including program directors, project managers, technical leads and business analysts to complete the peak demand of work over a two-year period. We worked with our client to develop a creative and cost-effective solution to meet their financial and information driven goals, successfully identifying and integrating candidates into the client s organization.

# Legal & Regulatory

RGP Legal helps clients execute their legal, risk management and regulatory initiatives. Our consultants (consisting of attorneys, compliance professionals, paralegals and contract managers) have significant experience working at the nation s top law firms and companies. RGP Legal provides general counsel access to exceptional talent on an agile basis for the exact subject-matter knowledge and business perspective required for a particular task or workflow. Generally, RGP Legal is engaged to work directly with in-house counsel or with traditional outside counsel for projects or pieces of unbundled work. Examples of our core competencies include:

**Project Services** 

Commercial agreement review

Compliance support (FCPA, Dodd-Frank, data privacy)

Proxy and quarterly SEC support

Corporate governance

Legal Operations and Business Strategy

	Legal project management, process improvement, change management
	Legal spend analysis
	Strategic sourcing and convergence
	Contract, knowledge, matter management
	Technology assessment, selection, implementation and optimization
Unbundl	Organizational design ling Legal Services
	Litigation management and support, including document review and analysis, investigations and regulatory reviews
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M&A due diligence, closing, integration

### Real estate due diligence

Sample Engagement Analyzing and Improving Outside Legal Spend: A global multi-billion dollar publicly traded provider of vehicle rentals and car sharing services needed help establishing a model and process to engage outside counsel at an efficient cost while also conducting a law firm convergence program, implementing new technology. Legal, procurement and finance professionals from RGP worked hand-in-hand with the client to:

Transition 2000+ legal matters from over 600 law firms to seven targeted firms

Categorize legal tasks by complexity and exposure level to efficiently assign them to either internal or external legal resources

Data map e-billing and other legal management functions to the new management technology

Identify and establish metrics, analytics and dashboards to track ROI and business impact. At completion of the project, the client significantly decreased its outside legal spend and better positioned itself to manage the choice and deployment of internal and external legal resources.

Sample Engagement Assistance with Critical Software Deployment: Our client, a significant developer and distributor of entertainment projects, implemented an online rights and contract management platform, to capture critical business and legal terms from contracts related to original production and development of new scripted and unscripted television and movie content.

RGP has been retained to provide advisory services to assist in putting together best practices, protocols, quality control, training, metrics and other tasks related to overall project management, as well as attorneys to provide substantive legal expertise by conducting the rights analysis of the contracts and capturing consistent and accurate data. The project is business critical the new system must ultimately be an effective tool that helps drive revenue, enforce compliance and mitigate risk.

Sample Engagement Assessment to Mitigate Reputational Harm, Regulatory Exposure and Litigation Risk: The senior management of a global entity, which had grown rapidly via acquisition to over \$2.5 billion in revenue and 100,000 employees, asked RGP to assist in the assessment of mitigation of potential reputational harm, regulatory exposure and litigation risk. In particular, management was concerned about their ability to ensure the security of sensitive financial and personal information for customers, tracking of its contractual commitments, and adherence to applicable laws and regulations. The goal was to assess risk, protect from reputational harm, mitigate against regulatory exposure and litigation and communicate to its clients that the company is a trusted business partner and world-class organization.

RGP was selected to create and conduct a compliance risk assessment. Using the work of RGP consultants, the assessment positioned our client to present the following to the company s board of directors:

The company s compliance-related obligations from both regulatory and contractual perspectives

Compliance obligations from a people, process and technology perspective, including the company s method for identifying risks and process to comply, report and resolve incidents

Gaps between company obligations, its current compliance and recommendations to bridge the identified gaps

The company s current compliance infrastructure and the structure and skills needed for compliance on a global basis

Sample Engagement Law Department Organizational Design: The new general counsel for a multi-billion dollar energy and specialty refining company asked RGP to redesign its legal department structure from the ground up. A series of acquisitions, coupled with a more complex business environment, increased the department s work flows. Our consultants conducted extensive stakeholder interviews and an analysis of department operations to develop an organizational model stressing business continuity, best practices in organizational design, areas of process and resourcing improvement, and organizational development. RGP s solution resulted in a leaner legal team that leverages effective and efficient legal services providers, while implementing in-house efficiencies and automation.

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### Supply Chain Management

RGP s Supply Chain Management practice assists clients in the planning, execution, maintenance and troubleshooting of complex supply chain systems and processes. Our consultants work as part of client teams to reduce the total cost of ownership, improve business performance and produce results. Specifically, our core competencies include:

Sales and operations planning

Supply Chain Strategy and Advisory

Supply Chain Planning and Forecasting

Merger planning and integration Demand and supply planning

Organizational design, alignment, process, policies and Production planning procedures

Supply chain technology and strategic planning

Procurement and Supplier Management Manufacturing and Operations

Strategic sourcing Manufacturing assessment and strategy

Contract and supplier relationship management Production process

Procure-to-pay LEAN/Six Sigma

Logistics and Materials Management Supply Chain Risk and Compliance

Inventory and transportation management Risk assessments

Distribution network analysis Regulatory compliance

Reverse logistics

Third party oversight

Sample Engagement Strategic Sourcing: A multi-billion dollar publicly traded leading transporter of industrial, commercial and retail goods sought cost savings amongst its suppliers. Using our end-to-end strategic sourcing methodology, our consultants:

Identified savings opportunities, issued requests for proposals, analyzed proposals and presented recommendations to the client s leadership team

Negotiated terms with selected vendors

Enhanced in-house cycle count and physical inventory processes and capabilities

Improved coordination between operating divisions

Standardized equipment purchasing practices

Ultimately, the client realized significant savings through a combination of new contracts and audit finding recoveries.

Sample Engagement Negotiation, Monitoring and Supervision of Construction Projects: Our client, a Fortune 1000 technology company, has multiple priorities in procurement and design of internal construction projects. Working with the client s personnel, RGP consultants oversaw the negotiation and implementation of construction/redesign projects at the client s corporate headquarters. The client s primary concerns were: design consistency with the company s culture, operating within a set budget, and on-time completion of the various projects.

RGP provided procurement personnel to work closely with our client s counterparts to negotiate, monitor, and supervise construction projects. In addition, RGP consultants provided budget management for the client s procurement department and an advisory/quality assurance lead. The client lacked procurement expertise and construction/real estate sourcing knowledge. RGP built a detailed timeline collaborating with the client and their commercial real estate company. Our consultants negotiated project costs leveraging future growth opportunities, especially with subcontractor firms, reviewed quotes, researched benchmarks and imposed cost structure across the client s organization. In addition, RGP worked with the client s legal department to negotiate and document contract parameters. Ultimately, the client estimates it was able to achieve a 6.5% cost savings.

Governance, Risk and Compliance (GRC): Corporate Governance, Risk Management, Internal Audit and Compliance Services

RGP s GRC practice assists clients with a variety of governance, risk management, internal audit and compliance initiatives. The professionals in our GRC practice have experience in operations, controllership and internal and external audit and serve our clients in any number of roles required from program manager to team member. In addition to helping clients worldwide in the areas of audit, risk and compliance, we are able to draw on RGP s other practice areas to bring the required business expertise to the engagement. Our GRC core competencies include:

Enterprise Risk Management	Sarbanes and Internal Controls
Strategic and operational objectives and risk assessment	Documentation and testing of key controls
Risk management and monitoring process development	COSO framework documentation
Implementation of comprehensive ERM programs	Control rationalization and self-assessment
	Remediation of control deficiencies
	Internal audit co-sourcing
Contract and Regulatory Compliance Audits	Operational and IT Audits
Regulatory compliance assessments	Specialized skill sets and subject matter expertise
Royalty, license and franchise partner audits	Global geographic coverage
	Audit plan development and periodic risk assessment

Sample Engagement Multiple Sarbanes and Internal Audit Support Services: For ten years, RGP consultants have provided our client, a multi-billion dollar publicly traded financial institution, service in internal audit, providing specialty audits, advisory services and annual Sarbanes testing. Specifically, we support the client in the following areas:

Financial and IT Sarbanes Testing Support: consultants test the execution of key financial and IT controls within various areas of the client, and thus determine that the controls are functioning as intended. Potential deficiencies are communicated as identified.

Internal Controls/Walkthrough Support: RGP provides senior/manager level audit professionals with risk and control backgrounds to assist the client s operational risk delivery function with various walkthroughs related to its evaluation of operational controls in connection with the execution of required Sarbanes process walkthroughs, testing and assessments.

Regulation AB Testing: The client requires assistance with the annual testing of its compliance to various government required regulations, including Regulation AB (related to asset-backed securities), USAP (Uniform Single Attestation Program for Mortgage Bankers), HUD, Ginnie Mae and quarterly Regulation AB self-testing. Working in concert with the client and their outside auditor, RGP dedicates an experienced project team to perform the annual testing using a phased approach.

Sample Engagement Global Internal Audit & Internal Controls Delivery: A global technology leader decided to outsource its internal controls testing and co-source its internal audit needs, engaging RGP on a multi-year co-sourcing and advisory contract. During the transition phase, RGP created a core delivery team of experts and set up a dedicated, offshored testing/audit center.

For internal audit, RGP carries out internal audits on behalf of the client, following the client s specific audit methodology. Deploying consultants from our offices in cities where our client has operations, RGP adds local knowledge and skills to the client s fieldwork. To fully integrate the methodology, RGP created customized onboarding and training.

For internal controls testing, the client leverages RGP in a cost-efficient manner versus developing its own larger internal audit team. In addition, by leveraging industry best practices in control and finance compliance audits, RGP provides our client

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with better insights into more efficient ways of working and control. The client further leverages cost control by having RGP consultants perform a large portion of independent (local) testing to reduce time and budget of the external auditor.

Sample Engagement Documentation and Enhancement of Internal Controls: A rapidly growing maker of automation software needed an assessment of current state business processes and internal controls at its U.S. and India operations for Sarbanes and general business purposes. Our consultants documented current state of internal controls, made recommendations for enhanced future state of controls and presented our findings to executive management. The assessments identified a significant number of high risk items of which the client was unaware, with actionable recommendations for improvement.

#### policyIQ

RGP s policyIQ is our proprietary cloud-based GRC software application, enabling the focused management of a wide range of GRC processes, including Risk Assessments, Sarbanes Compliance, Policy and Procedure Management, Internal Audit Programs, Anti-Corruption Compliance and Contract Administration. policyIQ can be implemented quickly to manage a specific aspect of an overall GRC program, or easily scaled to integrate multiple initiatives, allowing the organization to realize greater efficiency. In addition, our engagement teams often utilize policyIQ as a tool to assist in the efficient collection, storing and review of project workpapers, deliverables and other critical project content. Business problems our clients have used policyIQ to resolve include:

Sarbanes Compliance Management: Clients use policyIQ to manage their entire Sarbanes compliance program, from risk assessment through remediation tracking. Electronic forms automate quarterly certifications, and reporting allows all stakeholders insight into the status of Sarbanes compliance at any time.

*Policy and Procedure Management:* With policyIQ as the central location for all organizational policies and procedures, all employees have access to the most current documentation and using electronic forms, can easily document annual proof of compliance.

Internal Audit Programs: Companies use policyIQ to capture workpapers electronically, gathering all evidence in a central location and assigning testing to the appropriate auditors. With robust reporting, audit managers have oversight into the process and with built-in workflow, audits can flow through appropriate channels of approval.

Contract Management: policyIQ provides a central, secure location to house all contract documentation, allowing companies to index contracts for ease of searching and align view, edit and approve security appropriately. By utilizing custom fields to capture standard meta data, contracts can be categorized and communications established to alert all stakeholders of upcoming renewals or milestones.

#### **Operations**

We generally provide our professional services to clients at a local level, with the oversight of our regional vice presidents and consultation of our corporate management team. The vice presidents and client development directors

in each market are responsible for initiating client relationships, ensuring client satisfaction throughout engagements, coordinating services for clients on a national and international platform and maintaining client relationships post-engagement. Throughout this process, the corporate management team and regional vice presidents are available to consult with the vice presidents with respect to client services. Market revenue leadership and their teams identify, develop and close new and existing client opportunities, often working in a coordinated effort with other markets on multi-national/multi-location proposals.

Market revenue leadership works closely with our regionalized talent management team, who are responsible for identifying, hiring and cultivating a sustainable relationship with seasoned professionals fitting the RGP profile of client needs. Our consultant recruiting efforts are regionally or nationally based, depending upon the skill set required; talent management handles both the identification and hiring of consultants specifically skilled to perform client projects as well as monitoring the satisfaction of consultants during and post-completion of assignments. Talent focuses on getting the right talent in the right place at the right time.

We believe a substantial portion of the buying decisions made by our clients are made on a local or regional basis and that our offices most often compete with other professional services providers on a local or regional basis. As the marketplace for

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professional services has evolved, we continue to believe our local market leaders are in the best position to understand the local and regional outsourced professional services market. However, the complexity of relationships with many of our multinational clients also dictates that in some circumstances a hybrid model, bringing the best of both locally driven relationships as well as global focus, is important for employee and client satisfaction.

For projects requiring intimate knowledge and thought leadership on particular client concerns, our integrated solutions group consists of individuals with requisite skills and tools to work with clients.

We believe our ability to deliver professional services successfully to clients is dependent on our leaders in the field working together as a collegial and collaborative team, often working jointly on client projects. To build a sense of team effort and increase camaraderie among our leaders, we have an incentive program for field personnel that awards annual bonuses based on specific agreed-to goals focused on the performance of the individual and potential reward tied to the performance of the Company. We also share across the Company the best and most effective practices of our highest achieving offices and use this as an introductory tool with new vice presidents and directors. New leadership also spend time in other markets, partnering with experienced sales and recruiting personnel to understand, among many skills, how best to serve current clients, expand our presence with prospects and identify and recruit highly qualified consultants. This allows the veteran leadership to share their success stories, foster the culture of the Company with new vice presidents and directors and review specific client and consultant development programs. We believe these team-based practices enable us to better serve clients who prefer a centrally organized service approach.

From our corporate headquarters in Irvine, California, we provide centralized administrative, marketing, finance, HR, IT, legal and real estate support. Our financial reporting is also centralized in our corporate service center. This center handles invoicing, accounts payable and collections, and administers HR services including employee compensation and benefits administration for North American offices. We also have a business support operations center in our Utrecht, Netherlands office to provide centralized finance, HR, IT, payroll and legal support to our European offices. We share our Salesforce software platform world-wide, providing a common database of identified opportunities, prospective new clients, and existing client proposals for additional projects. In addition, in North America, we have a corporate networked IT platform with centralized financial reporting capabilities and a front office client management system. These centralized functions minimize the administrative burdens on our office management and allow them to spend more time focused on client and consultant development.

### **Business Development**

Our business development initiatives are composed of:

local and global initiatives focused on existing clients and target companies

national and international targeting efforts focused on multinational companies

brand marketing activities

national and local advertising and direct mail programs

Our business development efforts are driven by the networking and sales efforts of our management. While local senior management focus on market-related activities, they are also part of the regional, national and international sales efforts, especially when the client is part of a multinational entity. In certain markets, sales efforts are also enhanced by management professionals focused solely on business development efforts on a market and national basis based on firm-wide and industry-focused initiatives. These business development professionals, teamed with the vice-presidents and client service teams, are responsible for initiating and fostering relationships with the senior management and decision makers of our targeted client companies. During fiscal 2018, we completed our implementation of software from Salesforce.com on a world-wide basis, to serve as a tool to enhance our local and worldwide business development efforts.

We believe our national marketing efforts have been effective in generating incremental revenues from existing clients and developing new client relationships. Our brand marketing initiatives help develop RGP s image in the markets we serve. Our brand is reinforced by our professionally designed website, print, and online advertising, direct marketing, seminars, initiative-oriented brochures, social media and public relations efforts. We believe our branding initiatives, coupled with our high-quality client service, help to differentiate us from our competitors and to establish RGP as a credible and reputable global professional services firm.

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### Competition

We operate in a competitive, fragmented market and compete for clients and consultants with a variety of organizations that offer similar services. Our principal competitors include:

consulting firms

local, regional, national and international accounting and other traditional professional services firms

independent contractors

traditional and Internet-based staffing firms

the in-house or former in-house resources of our clients

We compete for clients on the basis of the quality of professionals, the knowledge base they possess, the timely availability of professionals with requisite skills, the scope and price of services, and the geographic reach of services. We believe our attractive value proposition, consisting of our highly qualified consultants, relationship-oriented approach and professional culture, enables us to differentiate ourselves from our competitors. Although we believe we compete favorably with our competitors, many of our competitors have significantly greater financial resources, generate greater revenues and have greater name recognition than we do.

### **Employees**

As of May 26, 2018, we had a total of 4,153 employees, including 906 management and administrative employees and 3,247 consultants. Our employees are not covered by any collective bargaining agreements.

#### **Available Information**

The Company s principal executive offices are located at 17101 Armstrong Avenue, Irvine, California 92614. The Company s telephone number is (714) 430-6400 and its website address is http://www.rgp.com. The information set forth in the website does not constitute part of this Annual Report on Form 10-K. We file our annual reports on Form 10-K, quarterly reports on Form 10-Q, and current reports on Form 8-K pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934 with the SEC electronically. These reports are maintained on the SEC s website at http://www.sec.gov.

A free copy of our annual reports on Form 10-K, quarterly reports on Form 10-Q, and current reports on Form 8-K and amendments to those reports may be obtained on our website at http://www.rgp.com as soon as reasonably practicable after we file such reports with the SEC.

#### ITEM 1A. RISK FACTORS.

You should carefully consider the risks described below before making a decision to buy shares of our common stock. The order of the risks is not an indication of their relative weight or importance. The risks and uncertainties described below are not the only ones facing us but do represent those risks and uncertainties we believe are material to us. Additional risks and uncertainties not presently known to us or that we currently deem immaterial may also adversely impact and impair our business. If any of the following risks actually occur, our business could be harmed. In that case, the trading price of our common stock could decline, and you might lose all or part of your investment. When determining whether to buy our common stock, you should also refer to the other information in this Annual Report on Form 10-K, including our financial statements and the related notes.

A future economic downturn or change in the use of outsourced professional services consultants could adversely affect our business.

While we believe general economic conditions continue to improve in most parts of the world, there is some uncertainty regarding general economic conditions within some regions and countries in which we operate, leading to reluctance on the part of some multinational companies to spend on discretionary projects. Deterioration of or increased uncertainty related to the global economy or tightening credit markets could result in a reduction in the demand for our services and adversely affect our business in the future. In addition, the use of professional services consultants on a project-by-project basis could decline for non-economic reasons. In the event of a reduction in the demand for our consultants, our financial results would suffer.

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Economic deterioration at one or more of our clients may also affect our allowance for doubtful accounts. Our estimate of losses resulting from our clients failure to make required payments for services rendered has historically been within our expectations and the provisions established. However, we cannot guarantee we will continue to experience the same credit loss rates we have in the past. A significant change in the liquidity or financial position of our clients could cause unfavorable trends in receivable collections and cash flows and additional allowances may be required. These additional allowances could materially affect the Company s future financial results.

In addition, we are required to periodically, but at least annually, assess the recoverability of certain assets, including deferred tax assets and goodwill. Softening of the United States economy and international economies could adversely affect our evaluation of the recoverability of deferred tax assets, requiring us to record additional tax valuation allowances. Our assessment of impairment of goodwill is currently based upon comparing our market capitalization to our net book value. Therefore, a significant downturn in the future market value of our stock could potentially result in impairment reductions of goodwill and such an adjustment could materially affect the Company s future financial results and financial condition.

The market for professional services is highly competitive, and if we are unable to compete effectively against our competitors, our business and operating results could be adversely affected.

We operate in a competitive, fragmented market, and we compete for clients and consultants with a variety of organizations that offer similar services. The competition is likely to increase in the future due to the expected growth of the market and the relatively few barriers to entry. Our principal competitors include:

consulting firms

local, regional, national and international accounting and other traditional professional services firms

independent contractors

traditional and Internet-based staffing firms

the in-house or former in-house resources of our clients

We cannot assure you we will be able to compete effectively against existing or future competitors. Many of our competitors have significantly greater financial resources, greater revenues and greater name recognition, which may afford them an advantage in attracting and retaining clients and consultants and in offering pricing concessions. Some of our competitors in certain markets do not provide medical and other benefits to their consultants, thereby allowing them to potentially charge lower rates to clients. In addition, our competitors may be able to respond more quickly to changes in companies needs and developments in the professional services industry.

Our business depends upon our ability to secure new projects from clients and, therefore, we could be adversely affected if we fail to do so.

We do not have long-term agreements with our clients for the provision of services and our clients may terminate engagements with us at any time. The success of our business is dependent on our ability to secure new projects from clients. For example, if we are unable to secure new client projects because of improvements in our competitors service offerings, or because of a change in government regulatory requirements, or because of an economic downturn decreasing the demand for outsourced professional services, our business is likely to be materially adversely affected. New impediments to our ability to secure projects from clients may develop over time, such as the increasing use by large clients of in-house procurement groups that manage their relationship with service providers.

We may be legally liable for damages resulting from the performance of projects by our consultants or for our clients mistreatment of our personnel.

Many of our engagements with our clients involve projects or services critical to our clients businesses. If we fail to meet our contractual obligations, we could be subject to legal liability or damage to our reputation, which could adversely affect our

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business, operating results and financial condition. While we are not currently subject to any client-related legal claims which we believe are material, it remains possible, because of the nature of our business, we may be involved in litigation in the future that could materially affect our future financial results. Claims brought against us could have a serious negative effect on our reputation and on our business, financial condition and results of operations.

Because we are in the business of placing our personnel in the workplaces of other companies, we are subject to possible claims by our personnel alleging discrimination, sexual harassment, negligence and other similar activities by our clients. We may also be subject to similar claims from our clients based on activities by our personnel. The cost of defending such claims, even if groundless, could be substantial and the associated negative publicity could adversely affect our ability to attract and retain personnel and clients.

#### We may not be able to grow our business, manage our growth or sustain our current business.

Historically, we have grown by opening new offices and by increasing the volume of services provided through existing offices. Beginning late in fiscal 2017, we embarked on several new strategic initiatives, including the implementation of a new operating model to drive growth. While the roll-out of that operating model is complete in the United States, the adoption internationally is on going. Our ability to execute on those strategies or the disruptions related to implementation of the new operating model may impact or limit our ability to grow our business. Since the first quarter of fiscal 2010, we have had difficulty sustaining consistent revenue growth either quarter-over-quarter or in sequential quarters. During fiscal 2017 and 2018, we closed three offices in select markets. There can be no assurance we will be able to maintain or expand our market presence in our current locations or to successfully enter other markets or locations. Our ability to continue to grow our business will depend upon an improving global economy and a number of factors, including our ability to:



maintain or grow revenues and increase other service offerings from existing clients

Even if we are able to resume more rapid growth in our revenue, the growth will result in new and increased responsibilities for our management as well as increased demands on our internal systems, procedures and controls, and our administrative, financial, marketing and other resources. For instance, a limited number of clients are

requesting certain engagements be of a fixed fee nature rather than our traditional hourly time and materials approach, thus shifting a portion of the burden of financial risk and monitoring to us. Failure to adequately respond to these new responsibilities and demands may adversely affect our business, financial condition and results of operations.

Our ability to serve clients internationally is integral to our strategy and our international activities expose us to additional operational challenges we might not otherwise face.

Our international activities require us to confront and manage a number of risks and expenses we would not face if we conducted our operations solely in the United States. Any of these risks or expenses could cause a material negative effect on our operating results. These risks and expenses include:

difficulties in staffing and managing foreign offices as a result of, among other things, distance, language and cultural differences

less flexible or future changes in labor laws and regulations in the U.S. and in foreign countries

expenses associated with customizing our professional services for clients in foreign countries

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foreign currency exchange rate fluctuations when we sell our professional services in denominations other than United States dollars

protectionist laws and business practices that favor local companies

political and economic instability in some international markets

multiple, conflicting and changing government laws and regulations

trade barriers

reduced protection for intellectual property rights in some countries

potentially adverse tax consequences

We have acquired, and may continue to acquire, companies, and these acquisitions could disrupt our business.

We have acquired several companies, including two during the 2018 fiscal year, and we may continue to acquire companies in the future. Entering into an acquisition entails many risks, any of which could harm our business, including:

diversion of management s attention from other business concerns

failure to integrate the acquired company with our existing business

failure to motivate, or loss of, key employees from either our existing business or the acquired business

failure to identify certain risks or liabilities during the due diligence process

potential impairment of relationships with our existing employees and clients

additional operating expenses not offset by additional revenue

incurrence of significant non-recurring charges

incurrence of additional debt with restrictive covenants or other limitations

addition of significant amounts of intangible assets, including goodwill, that are subject to periodic assessment of impairment, primarily through comparison of market value of our stock to our net book value, with such impairment potentially resulting in a material impact on our future financial results and financial condition

dilution of our stock as a result of issuing equity securities

assumption of liabilities of the acquired company

Our failure to be successful in addressing these risks or other problems encountered in connection with our past or future acquisitions could cause us to fail to realize the anticipated benefits of such acquisitions, incur unanticipated liabilities and harm our business generally.

We must provide our clients with highly qualified and experienced consultants, and the loss of a significant number of our consultants, or an inability to attract and retain new consultants, could adversely affect our business and operating results.

Our business involves the delivery of professional services, and our success depends on our ability to provide our clients with highly qualified and experienced consultants who possess the skills and experience necessary to satisfy their needs. At various times, such professionals can be in great demand, particularly in certain geographic areas or if they have specific skill sets. Our ability to attract and retain consultants with the requisite experience and skills depends on several factors including, but not limited to, our ability to:

provide our consultants with either full-time or flexible-time employment

obtain the type of challenging and high-quality projects our consultants seek

pay competitive compensation and provide competitive benefits

provide our consultants with flexibility as to hours worked and assignment of client engagements

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There can be no assurance we will be successful in accomplishing any of these factors and, even if we are, we cannot assure we will be successful in attracting and retaining the number of highly qualified and experienced consultants necessary to maintain and grow our business.

## Decreased effectiveness of equity compensation could adversely affect our ability to attract and retain employees.

We have historically used stock options as a component of our employee compensation program in order to align employees interests with the interests of our stockholders, encourage employee retention and provide competitive compensation packages. About 20% of our options outstanding as of the end of fiscal 2018, awarded prior to fiscal 2010, are priced at more than the current per share market value of our stock, limiting the grants from those years as a significant incentive to retain employees.

# Our computer hardware and software and telecommunications systems are susceptible to damage, breach or interruption.

The management of our business is aided by the uninterrupted operation of our computer and telecommunication systems. These systems are vulnerable to security breaches, natural disasters or other catastrophic events, computer viruses, or other interruptions or damage stemming from power outages, equipment failure or unintended usage by employees. In particular, our employees may have access or exposure to personally identifiable or otherwise confidential information and customer data and systems, the misuse of which could result in legal liability. In addition, we rely on information technology systems to process, transmit and store electronic information and to communicate among our locations around the world and with our clients, partners and consultants. The breadth and complexity of this infrastructure increases the potential risk of security breaches. Security breaches, including cyber-attacks or cyber- intrusions by computer hackers, foreign governments, cyber terrorists or others with grievances against the industry in which we operate or us in particular, may disable or damage the proper functioning of our networks and systems. It is possible our security controls over personal and other data may not prevent unauthorized access to, or destruction, loss, theft, misappropriation or release of personally identifiable or other proprietary, confidential, sensitive or valuable information of ours or others; this access could lead to potential unauthorized disclosure of confidential personal, Company or client information others could use to compete against us or for other disruptive, destructive or harmful purposes and outcomes. Any such disclosure or damage to our networks and systems could subject us to third party claims against us and reputational harm. If these events occur, our ability to attract new clients may be impaired or we may be subjected to damages or penalties. In addition, system-wide or local failures of these information technology systems could have a material adverse effect on our business, financial condition, results of operations or cash flows.

## Our cash and short-term investments are subject to economic risk.

The Company invests its cash, cash equivalents and short-term investments in foreign and domestic bank deposits, money market funds, commercial paper and certificates of deposit. Certain of these investments are subject to general credit, liquidity, market and interest rate risks. In the event these risks caused a decline in value of any of the Company s investments, it could adversely affect the Company s financial condition.

### Our business could suffer if we lose the services of one or more key members of our senior management.

Our future success depends upon the continued employment of our senior management team. The unforeseen departure of one or more key members of our senior management team could significantly disrupt our operations if we are unable to successfully manage the transition. The replacement of members of senior management can involve significant time and expense and create uncertainties that could delay, prevent the achievement of, or make it more

difficult for us to pursue and execute on our business opportunities, which could have an adverse effect on our business, financial condition and operating results.

Further, we generally do not have non-compete agreements with our employees and, therefore, they could terminate their employment with us at any time. Our ability to retain the services of members of our senior management and other key employees could be impacted by a number of factors, including competitors hiring practices or the effectiveness of our compensation programs. If members of our senior management or other key employees leave our employ for any reason, they could pursue other employment opportunities with our competitors or otherwise compete with us. If we are unable to retain the services of these key personnel or attract and retain other qualified and experienced personnel on acceptable terms, our business, financial condition and operating results could be adversely affected.

Our quarterly financial results may be subject to significant fluctuations that may increase the volatility of our stock price.

Our results of operations could vary significantly from quarter to quarter. Factors that could affect our quarterly operating results include:

our ability to attract new clients and retain current clients

the mix of client projects

the announcement or introduction of new services by us or any of our competitors

the expansion of the professional services offered by us or any of our competitors into new locations both nationally and internationally

changes in the demand for our services by our clients

the entry of new competitors into any of our markets

the number of consultants eligible for our offered benefits as the average length of employment with the Company increases

the amount of vacation hours used by consultants or number of holidays in a quarter, particularly the day of the week on which they occur

availability of consultants with the requisite skills in demand by clients

changes in the pricing of our professional services or those of our competitors

variation in foreign exchange rates from one quarter to the next used to translate the financial results of our international operations

the amount and timing of operating costs and capital expenditures relating to management and expansion of our business

the timing of acquisitions and related costs, such as compensation charges that fluctuate based on the market price of our common stock

the periodic fourth quarter consisting of 14 weeks, which occurred during the fiscal year ended May 31, 2014 and next occurs during the fiscal year ending May 30, 2020

Due to these factors, we believe quarter-to-quarter comparisons of our results of operations are not meaningful indicators of future performance. It is possible that in some future periods, our results of operations may be below the expectations of investors. If this occurs, the price of our common stock could decline.

If our internal control over financial reporting does not comply with the requirements of Sarbanes, our business and stock price could be adversely affected.

Section 404 of Sarbanes requires us to evaluate periodically the effectiveness of our internal control over financial reporting, and to include a management report assessing the effectiveness of our internal controls as of the end of each fiscal year. Our management report on internal controls is contained in this Annual Report on Form 10-K. Section 404 also requires our independent registered public accountant to report on our internal control over financial reporting.

Our management does not expect our internal control over financial reporting will prevent all errors or acts of fraud. A control system, no matter how well designed and operated, can provide only reasonable, not absolute, assurance the control system is objectives will be met. Further, the design of a control system must reflect that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, involving us have been, or will be, detected. These inherent limitations include the realities that judgments in decision-making can be faulty and breakdowns can occur because of simple errors or mistakes. Controls can also be circumvented by individual acts of a person, or by collusion among two or more people, or by management override of controls. The design of any system of controls is based in part on certain

assumptions about the likelihood of future events, and we cannot assure you any design will succeed in achieving its stated goals under all potential future conditions. Over time, controls may become inadequate because of changes in conditions or deterioration in the degree of compliance with policies and procedures. Because of the inherent limitations in a cost-effective control system, misstatements due to errors or fraudulent acts may occur and not be detected.

Although our management has determined, and our independent registered public accountant has attested, that our internal control over financial reporting was effective as of May 26, 2018, we cannot assure you that we or our independent registered public accountant will not identify a material weakness in our internal controls in the future. A material weakness in our internal control over financial reporting may require management and our independent registered public accountant to evaluate our internal controls as ineffective. If our internal control over financial reporting is not considered adequate, we may experience a loss of public confidence, which could have an adverse effect on our business and our stock price. Additionally, if our internal control over financial reporting otherwise fails to comply with the requirements of Sarbanes, our business and stock price could be adversely affected.

We may be subject to laws and regulations that impose difficult and costly compliance requirements and subject us to potential liability and the loss of clients.

In connection with providing services to clients in certain regulated industries, such as the gaming, energy and healthcare industries, we are subject to industry-specific regulations, including licensing and reporting requirements. Complying with these requirements is costly and, if we fail to comply, we could be prevented from rendering services to clients in those industries in the future. Additionally, changes in these requirements, or in other laws applicable to us, in the future could increase our costs of compliance.

In addition, we may face challenges from certain state regulatory bodies governing the provision of certain professional services, such as legal services or audit services. The imposition of such regulations could require additional financial and operational burdens on our business.

#### It may be difficult for a third party to acquire the Company, and this could depress our stock price.

Delaware corporate law and our amended and restated certificate of incorporation and amended and restated bylaws contain provisions that could delay, defer or prevent a change of control of the Company or our management. These provisions could also discourage proxy contests and make it difficult for you and other stockholders to elect directors and take other corporate actions. As a result, these provisions could limit the price future investors are willing to pay for your shares. These provisions:

authorize our board of directors to establish one or more series of undesignated preferred stock, the terms of which can be determined by the board of directors at the time of issuance

divide our board of directors into three classes of directors, with each class serving a staggered three-year term. Because the classification of the board of directors generally increases the difficulty of replacing a majority of the directors, it may tend to discourage a third party from making a tender offer or otherwise attempting to obtain control of us and may make it difficult to change the composition of the board of directors

prohibit cumulative voting in the election of directors which, if not prohibited, could allow a minority stockholder holding a sufficient percentage of a class of shares to ensure the election of one or more directors

require that any action required or permitted to be taken by our stockholders must be effected at a duly called annual or special meeting of stockholders and may not be effected by any consent in writing

state that special meetings of our stockholders may be called only by the chairman of the board of directors, by our chief executive officer, by the board of directors after a resolution is adopted by a majority of the total number of authorized directors, or by the holders of not less than 10% of our outstanding voting stock

establish advance notice requirements for submitting nominations for election to the board of directors and for proposing matters that can be acted upon by stockholders at a meeting

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provide that certain provisions of our certificate of incorporation and bylaws can be amended only by supermajority vote (a 66 2/3 % majority) of the outstanding shares. In addition, our board of directors can amend our bylaws by majority vote of the members of our board of directors

allow our directors, not our stockholders, to fill vacancies on our board of directors

provide that the authorized number of directors may be changed only by resolution of the board of directors. We are required to recognize compensation expense related to employee stock options and our employee stock purchase plan. There is no assurance the expense we are required to recognize measures accurately the value of our share-based payment awards and the recognition of this expense could cause the trading price of our common stock to decline.

We measure and recognize compensation expense for all stock-based compensation based on estimated values. Thus, our operating results contain a non-cash charge for stock-based compensation expense related to employee stock options and our employee stock purchase plan. In general, accounting guidance requires the use of an option-pricing model to determine the value of share-based payment awards. This determination of value is affected by our stock price as well as assumptions regarding a number of highly complex and subjective variables. These variables include, but are not limited to, our expected stock price volatility over the term of the awards, and actual and projected employee stock option exercise behaviors. Option-pricing models were developed for use in estimating the value of traded options that have no vesting restrictions and are fully transferable. Because our employee stock options have certain characteristics that are significantly different from traded options, and because changes in the subjective assumptions can materially affect the estimated value, in management s opinion the existing valuation models may not provide an accurate measure of the value of our employee stock options. Although the value of employee stock options is determined using an option-pricing model, that value may not be indicative of the fair value observed in a willing buyer/willing seller market transaction.

The terms of our credit facility impose operating and financial restrictions on us, which may limit our ability to respond to changing business and economic conditions.

We currently have a \$120.0 million secured revolving credit facility which is available through October 21, 2021. We are subject to various operating covenants under the credit facility which restrict our ability to, among other things, incur liens, incur additional indebtedness, make certain restricted payments, merge or consolidate and make dispositions of assets. The credit facility also requires us to comply with financial covenants limiting our total funded debt, minimum interest coverage ratio and maximum leverage ratio. Any failure to comply with these covenants may constitute a breach under the credit facility, which could result in the acceleration of all or a substantial portion of any outstanding indebtedness and termination of revolving credit commitments under the credit facility. Our inability to maintain our credit facility could materially and adversely affect our liquidity and our business.

## We may be unable to or elect not to pay our quarterly dividend payment.

The Company currently pays a regular quarterly dividend, subject to quarterly board of director approval. The payment of, or continuation of, the quarterly dividend is at the discretion of our board of directors and is dependent upon our financial condition, results of operations, capital requirements, general business conditions, tax treatment of dividends in the United States, contractual restrictions contained in credit agreements and other agreements and other factors deemed relevant by our board of directors. We can give no assurance that dividends will be declared and paid in the future. The failure to pay the quarterly dividend, reduction of the quarterly dividend rate or the discontinuance

of the quarterly dividend could adversely affect the trading price of our common stock.

Failure to comply with data privacy laws and regulations could have a materially adverse effect on our reputation, results of operations or financial condition, or have other adverse consequences.

The collection, hosting, transfer, disclosure, use, storage and security of personal information required to provide our services is subject to federal, state and foreign data privacy laws. These laws, which are not uniform, do one or more of the following: regulate the collection, transfer (including in some cases, the transfer outside the country of collection), processing, storage, use

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and disclosure of personal information, require notice to individuals of privacy practices; give individuals certain access and correction rights with respect to their personal information; and prevent the use or disclosure of personal information for secondary purposes such as marketing. Under certain circumstances, some of these laws require us to provide notification to affected individuals, data protection authorities and/or other regulators in the event of a data breach. In many cases, these laws apply not only to third-party transactions, but also to transfers of information among the Company and its subsidiaries. In addition, the European Union adopted a comprehensive General Data Protection Regulation (the GDPR) in May 2016 that will replace the current EU Data Protection Directive and related country-specific legislation. The GDPR became fully effective in May 2018. Complying with the enhanced obligations imposed by the GDPR may result in additional costs to our business and require us to amend certain of our business practices. Further, enforcement actions and investigations by regulatory authorities related to data security incidents and privacy violations continue to increase. It is possible that future enactment of more restrictive laws, rules or regulations and/or future enforcement actions or investigations could have an adverse impact on us through increased costs or restrictions on our businesses and noncompliance could result in regulatory penalties and significant legal liability.

We may be unable to adequately protect our intellectual property rights, including our brand name. If we fail to adequately protect our intellectual property rights, the value of such rights may diminish and our results of operations and financial condition may be adversely affected.

We believe establishing, maintaining and enhancing the RGP and Resources Global Professionals brand name is important to our business. We have applied for registration in the United States and some foreign jurisdictions with respect to certain service marks. We own United States trademark registrations for our RGP service mark and puzzle piece logo, Reg. No. 4,649.837; our RGP service mark, puzzle piece and tag line, Reg. No. 4,649.838; our RGP Healthcare service mark and puzzle piece logo, Reg. No. 4,649.840; and our RGP Search service mark and puzzle piece logo, Reg. No. 4,649.841.

In addition, we obtained a United States registration for the Resources Global Professionals mark, Registration No. 3,298,841 September 25, 2007. We are in the process of renewing this registration. However, our rights to this service mark are not currently protected in some of our foreign registrations, and there is no guarantee any of our pending applications for such registration (or any appeals thereof or future applications) will be successful.

If another party adopts or uses a name, service mark or trademark similar to ours, they could make infringement claims against us or could thereby impede our ability to build brand identity if they have prior rights. We cannot assure you our business would not be adversely affected if such a claim was made or if we were required to change our name.

ITEM 1B. UNRESOLVED STAFF COMMENTS.

Not applicable.

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### ITEM 2. PROPERTIES.

As of May 26, 2018, we maintained 48 domestic offices, all under operating lease agreements (except for the Irvine, California location), in the following metropolitan areas:

Phoenix, Arizona Tampa, Florida Cincinnati, Ohio Irvine, California Atlanta, Georgia Cleveland, Ohio Los Angeles, California (2) Honolulu, Hawaii Columbus, Ohio Mountain View, California Chicago, Illinois Tulsa, Oklahoma Sacramento, California (2) Oakbrook Terrace, Illinois Portland, Oregon

Santa Clara, California Indianapolis, Indiana Cranberry Township, Pennsylvania

Boston, Massachusetts Philadelphia, Pennsylvania San Diego, California Pittsburgh, Pennsylvania San Francisco, California (2) Detroit, Michigan Nashville, Tennessee Walnut Creek, California Minneapolis, Minnesota Kansas City, Missouri Woodland Hills, California Dallas, Texas (2) Las Vegas, Nevada Houston, Texas Denver, Colorado Parsippany, New Jersey San Antonio, Texas Hartford, Connecticut Princeton, New Jersey Seattle, Washington Stamford, Connecticut

Fort Lauderdale, Florida New York, New York Washington, D.C. (McLean, Virginia)

Jacksonville, Florida Charlotte, North Carolina

As of May 26, 2018, we maintained 26 international offices under operating lease agreements, located in the following cities and countries:

Sydney, Australia Dublin, Ireland Shanghai, People s Republic of China

Brussels, Belgium Milan, Italy Manila, Philippines

Toronto, Canada Tokyo, Japan Singapore

Paris, France Mexico City, Mexico Seoul, South Korea Frankfurt, Germany Amsterdam (Utrecht), Netherlands Stockholm, Sweden Muenster, Germany Oslo, Norway Zurich, Switzerland Munich, Germany Beijing, People's Republic of China Taipei, Taiwan

Bangalore, India Hong Kong, People s Republic of China London, United Kingdom

Mumbai, India Guangzhou, People s Republic of China

Our corporate offices are located in Irvine, California. We own an approximately 56,200 square foot office building in Irvine, California, of which we occupied approximately 40,000 square feet as of May 26, 2018, including space occupied by our Orange County, California practice. Approximately 16,200 square feet is leased to independent third parties.

#### ITEM 3. LEGAL PROCEEDINGS.

We are not currently subject to any material legal proceedings; however, we are a party to various legal proceedings arising in the ordinary course of our business.

## ITEM 4. MINE SAFETY DISCLOSURES.

Not applicable.

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### **PART II**

# ITEM 5. MARKET FOR REGISTRANT S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES.

## **Price Range of Common Stock**

Our common stock has traded on the Nasdaq Global Select Market under the symbol RECN since December 15, 2000. The approximate number of holders of record of our common stock as of July 13, 2018 was 48 (a holder of record is the name of an individual or entity that an issuer carries in its records as the registered holder (not necessarily the beneficial owner) of the issuer s securities).

The following table sets forth, for the fiscal quarters indicated, the high and low intraday sales prices reported on the Nasdaq Global Select Market for our common stock for the periods indicated.

		Price Range of Common Stock		
	High	Low		
Fiscal 2018:				
First Quarter	\$ 14.75	\$12.05		
Second Quarter	\$ 16.20	\$12.05		
Third Quarter	\$ 17.00	\$ 14.65		
Fourth Quarter	\$ 16.85	\$ 14.55		
Fiscal 2017:				
First Quarter	\$ 15.93	\$13.79		
Second Quarter	\$ 17.00	\$12.41		
Third Quarter	\$ 19.80	\$ 15.85		
Fourth Quarter	\$ 17.40	\$12.60		

#### **Dividend Policy**

Our board of directors has established a quarterly dividend, subject to quarterly board of directors—approval. Pursuant to declaration and approval by our board of directors, we declared a dividend of \$0.12 per share of common stock during each quarter in fiscal 2018 and \$0.11 per share of common stock during each quarter in fiscal 2017. On April 19, 2018, our board of directors declared a regular quarterly dividend of \$0.12 per share of our common stock. The dividend was payable on June 14, 2018 to stockholders of record at the close of business on May 17, 2018. Continuation of the quarterly dividend will be at the discretion of our board of directors and will depend upon our financial condition, results of operations, capital requirements, general business condition, contractual restrictions contained in our current or future credit agreements and other agreements, and other factors deemed relevant by our board of directors.

## **Issuances of Unregistered Securities**

None.

## **Issuer Purchases of Equity Securities**

In July 2015, our board of directors approved a stock repurchase program (the July 2015 program), authorizing the purchase, at the discretion of our senior executives, of our common stock for an aggregate dollar limit not to exceed \$150.0 million. Subject to the aggregate dollar limit, the currently authorized stock repurchase program does not have an expiration date. Repurchases under the program may take place in the open market or in privately negotiated transactions and may be made pursuant to a Rule 10b5-1 plan.

During the fourth quarter of fiscal 2018, we did not make any stock repurchases. As of May 26, 2018, approximately \$120.0 million remains available for stock repurchases under the July 2015 program.

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### **Performance Graph**

Set forth below is a line graph comparing the annual percentage change in the cumulative total return to the holders of our common stock with the cumulative total return of the Russell 3000 Index, a customized peer group consisting of ten companies listed below the following table and a combined classification of companies under Standard Industry Codes as 8742-Management Consulting Services for the five years ended May 26, 2018. The graph assumes \$100 was invested on May 25, 2013 in our common stock and in each index (based on prices from the close of trading on May 25, 2013), and that all dividends are reinvested. Stockholder returns over the indicated period may not be indicative of future stockholder returns.

The information contained in the performance graph shall not be deemed to be soliciting material or to be filed with the SEC, nor shall such information be incorporated by reference into any future filing under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent that the Company specifically incorporates it by reference into such filing

### **COMPARISON OF 5 YEAR CUMULATIVE TOTAL RETURN\***

Among Resources Connection, Inc., the Russell 3000 Index,

SIC Code 8742 Management Consulting and Peer Group

\*\$100 invested on 5/25/13 in stock or index, including reinvestment of dividends.

	For the Fiscal Years Ended								
	May 25,	May 31,		May 28,	May 27,	May 26,			
	2013	2014	2015	2016	2017	2018			
Resources Connection, Inc.	\$ 100.00	\$ 115.42	\$ 148.98	\$ 151.07	\$ 126.83	\$ 169.42			
Russell 3000	\$ 100.00	\$ 119.41	\$ 133.57	\$ 133.91	\$ 157.87	\$ 182.03			
SIC Code 8742 Management Consulting	\$ 100.00	\$ 112.46	\$ 130.39	\$ 144.98	\$ 158.53	\$ 144.71			
Peer Group	\$ 100.00	\$ 131.39	\$ 135.71	\$ 132.19	\$ 131.48	\$ 204.98			

The Company s customized peer group includes the following ten professional services companies that we believe reflect the competitive landscape in which the Company operates and acquires talent: CRA International, Inc.; FTI Consulting, Inc.; Heidrick & Struggles International, Inc.; Hudson Global, Inc.; Huron Consulting Group Inc.; ICF International, Inc.; Kforce, Inc.; Korn/Ferry International; Navigant Consulting, Inc.; and The Advisory Board Company. The Company s compensation committee, a committee of our board of directors comprised of independent directors, reviews the composition of the peer group annually to ensure its alignment with the Company s size, practice areas, business model delivery and geographic reach.

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## ITEM 6. SELECTED FINANCIAL DATA.

You should read the following selected historical consolidated financial data in conjunction with our Consolidated Financial Statements and related notes beginning on page 51 and Management s Discussion and Analysis of Financial Condition and Results of Operations beginning on page 33. The Consolidated Statements of Operations data for the years ended May 30, 2015 and May 31, 2014 and the Consolidated Balance Sheet data at May 28, 2016, May 30, 2015 and May 31, 2014 were derived from our audited Consolidated Financial Statements that are not included in this Annual Report on Form 10-K. The Consolidated Statements of Operations data for the years ended May 26, 2018, May 27, 2017 and May 28, 2016 and the Consolidated Balance Sheet data at May 26, 2018 and May 27, 2017 were derived from our audited Consolidated Financial Statements that are included elsewhere in this Annual Report on Form 10-K. Historical results are not necessarily indicative of results that may be expected for any future periods.

	Years Ended									
		lay 26,	N	<b>1</b> ay 27,	N	1ay 28,	N	1ay 30,		Iay 31,
		018(2)		2017		2016		2015		014 (1)
	(In thousands, except per common share and other data)									
Revenue	\$6	554,129	\$:	583,411	\$:	598,521	\$:	590,589	\$:	567,181
Direct cost of services, primarily payroll and										
related taxes for professional services employees	4	108,074	•	362,086	•	366,355	•	362,227		351,359
Gross margin	2	246,055	,	221,325	,	232,166	,	228,362	4	215,822
Selling, general and administrative expenses	2	209,042		183,471		174,806		173,797		172,531
Amortization of intangible assets		2,298				90		918		1,688
Depreciation expense		4,091		3,452		3,467		3,389		3,628
Income from operations		30,624		34,402		53,803		50,258		37,975
Interest expense		1,867		773						
Interest income		(132)		(144)		(186)		(148)		(168)
Income before provision for income taxes		28,889		33,773		53,989		50,406		38,143
Provision for income taxes		10,063		15,122		23,546		22,898		18,257
Net income	\$	18,826	\$	18,651	\$	30,443	\$	27,508	\$	19,886
Net income per common share:										
Basic	\$	0.61	\$	0.57	\$	0.82	\$	0.73	\$	0.51
Diluted	\$	0.60	\$	0.56	\$	0.81	\$	0.72	\$	0.51
Weighted average common shares outstanding:										
Basic		30,741		32,851		37,037		37,825		39,216
Diluted		31,210		33,471		37,608		38,248		39,307
						0				0
Cash dividends declared per common share	\$	0.48	\$	0.44	\$	0.40	\$	0.32	\$	0.28

## Other Data:

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Number of offices open at end of year	74	67	68	68	68
Total number of consultants on assignment at end					
of year	3,247	2,569	2,511	2,516	2,401
Cash dividends paid	\$ 14,269	\$ 14,157	\$ 14,085	\$ 11,748	\$ 10,625

- (1) The year ended May 31, 2014 consisted of 53 weeks. All other years presented consisted of 52 weeks.
- (2) See the Overview section of Item 7. Management s Discussion and Analysis of Financial Condition and Results of Operations for review of the Company s acquisitions of *taskforce* and Accretive during fiscal 2018.

	May 26, 2018	May 27, 2017 (Amo	May 28, 2016 unts in thou	May 30, 2015 sands)	May 31, 2014
Cash, cash equivalents, short-term investments					
and U.S. government agency securities	\$ 56,470	\$ 62,329	\$ 116,046	\$ 112,238	\$ 114,277
Working capital	100,357	95,074	147,704	152,760	150,287
Total assets	432,674	364,128	417,255	416,981	420,078
Long-term debt	63,000	48,000			
Stockholders equity	268,825	238,142	342,649	340,452	345,761

# ITEM 7. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our financial statements and related notes. This discussion and analysis contains forward-looking statements that involve risks and uncertainties. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of certain factors including, but not limited to, those discussed in Part I Item 1A. Risk Factors. and elsewhere in this Annual Report on Form 10-K. See Forward Looking Statements.

#### Overview

RGP is a multinational business consulting firm that provides agile consulting services and talent to its global client base which is faced with disruption, business transformation and compliance issues. We bring functional competencies in the areas of accounting; finance; governance, risk and compliance management; corporate advisory, strategic communications and restructuring; information management; human capital; supply chain management; and legal and regulatory. We assist our clients with projects requiring specialized expertise in:

Finance and accounting including process transformation and optimization; financial reporting and analysis; technical and operational accounting; merger and acquisition due diligence and integration; audit readiness, preparation and response; implementation of the requirements of new accounting standards, such as revenue recognition and lease accounting; and remediation support

Information management including program and project management; business and technology integration; data strategy including governance, security and privacy (such as the European General Data Protection Regulation); and business performance management (such as core planning and consolidation systems)

Corporate advisory, strategic communications, crisis communications and restructuring

Governance, risk and compliance management including governance; assessments; auditing and automation of programs managing regulatory compliance such as Sarbanes; enterprise risk management; internal audits; operational risk management; and data security and privacy services

Supply chain management including strategy development; procurement and supplier management; logistics and materials management; supply chain planning and forecasting; and Unique Device Identification compliance

Human capital including change management; organization development and effectiveness; employment engagement; compensation and incentive plan strategies and design and optimization of human resources technology and operations

Legal and regulatory supporting commercial transactions; global compliance initiatives; law department operations; and law department business strategy and analytics

We were founded in June 1996 by a team at Deloitte, led by our chairman, Donald B. Murray, who was then a senior partner with Deloitte. Our founders created Resources Connection to capitalize on the increasing demand for high quality outsourced professional services. We operated as a part of Deloitte until April 1999. In April 1999, we completed a management-led buyout in partnership with several investors. In December 2000, we completed our initial public offering of common stock and began trading on the Nasdaq Stock Market. We currently trade on the Nasdaq Global Select Market under the ticker symbol RECN . We operate under the acronym RGP, branding for our operating entity name of Resources Global Professionals.

We operated solely in the United States until fiscal year 2000, when we opened our first three international offices and began to expand geographically to meet the demand for project consulting services across the world. As of May 26, 2018, we served clients from offices in 21 countries, including 26 international offices and 48 offices in the United States. During fiscal 2018, we added five offices in the U.S. as a result of our acquisition of substantially all of the assets and assumption of certain liabilities of Accretive. We also added two offices in Germany from our acquisition of *taskforce*. Our world-wide footprint allows the Company to support the global initiatives of our multinational client base.

We expect to continue opportunistic domestic and multinational expansion while also investing in complementary professional practice areas we believe will augment our service offerings.

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We primarily charge our clients on an hourly basis for the professional services of our consultants. We recognize revenue once services have been rendered and invoice the majority of our clients in the United States on a weekly basis. Some of our clients served by our international offices are billed on a monthly basis. Our clients are contractually obligated to pay us for all hours billed. To a much lesser extent, we also earn revenue if a client hires one of our consultants. This type of contractually non-refundable revenue is recognized at the time our client completes the hiring process and represented 0.4%, 0.5% and 0.5% of our revenue for each of the years ended May 26, 2018, May 27, 2017 and May 28, 2016, respectively. We periodically review our outstanding accounts receivable balance and determine an estimate of the amount of those receivables we believe may prove uncollectible. Our provision for bad debts, if any, is included in our selling, general and administrative expenses.

The costs to pay our professional consultants and all related benefit and incentive costs, including provisions for paid time off and other employee benefits, are included in direct cost of services. We pay most of our consultants on an hourly basis for all hours worked on client engagements and, therefore, direct cost of services tends to vary directly with the volume of revenue we earn. We expense the benefits we pay to our consultants as they are earned. These benefits include paid time off and holidays; a discretionary bonus plan; subsidized group health, dental and life insurance programs; a matching 401(k) retirement plan; the ability to participate in the Company s Employee Stock Purchase Plan (ESPP); and professional development and career training. In addition, we pay the related costs of employment, including state and federal payroll taxes, workers compensation insurance, unemployment insurance and other costs. Typically, a consultant must work a threshold number of hours to be eligible for all of the benefits. We recognize direct cost of services when incurred.

Selling, general and administrative expenses (S, G & A) include the payroll and related costs of our internal management as well as general and administrative, marketing and recruiting costs. Our sales and marketing efforts are led by our management team who are salaried employees and earn bonuses based on operating results for the Company as a whole and each individual s performance.

The Company s fiscal year consists of 52 or 53 weeks, ending on the Saturday in May closest to May 31. Fiscal years 2018, 2017, and 2016 consisted of four 13 week quarters and a total of 52 weeks of activity for the fiscal year. For fiscal years of 53 weeks (the next of which occurs for fiscal 2020), the first three quarters consist of 13 weeks each and the fourth quarter consists of 14 weeks.

The Company continues to make progress toward its strategic initiatives announced in April 2017. During fiscal 2018, the Company further advanced its initiative to cultivate a more sophisticated and robust sales culture. RGP continued the initiative to roll out enhanced training initiatives and new compensation programs to drive accountability and profitable growth. The Company has completed other facets of this initiative, including the alignment of the Company s sales process and the establishment of an enterprise-wide Business Development function. Another initiative, the Company s Strategic Client Program, which involves a dedicated account team for certain high profile clients with world-wide operations, is performing well with revenue of clients in this program up 8.4% year over year. With the announcement of its new bonus reward program for fiscal 2019 for individuals focused on revenue generation, the Company believes it has substantially completed its sales culture transformation. The new bonus program rewards individuals for achieving or exceeding pre-determined sales goals, with bonus multipliers applicable for exceeding goals; the rewards for sales achievement are coupled tied to both gross margin goals and qualitative goals associated with the Company s culture of LIFE at RGP.

The Company is close to completing its second initiative to redesign the Company s business model to enhance its client offerings, with a focus on building its integrated solutions capabilities and delivering multi-disciplinary offerings to its clients in three areas of focus Transaction Services, Technical Accounting Services, and Data & Analytics. In the second quarter of fiscal 2018, the Company implemented the new operating model for sales, talent

and integrated solutions within RGP for all of North America; that is, reporting relationships are now largely defined by functional area rather than on an office location basis. We believe this effort has already delivered improved revenue growth and improved customer experience in fiscal 2018. The rollout of the operating model will continue in Europe and Asia Pacific during fiscal 2019.

With respect to the cost containment initiative, the Company remains focused on (i) improving leverage of its S, G & A as a percentage of revenue and (ii) cost synergies in the core business and with the Accretive acquisition. Although the Company made certain headcount reductions in fiscal 2017, certain non-recurring expenses incurred during the fiscal year 2018 for severance,

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acquisition and sales transformation and the hiring of headcount principally for talent recruitment and management and Europe have negated those reductions. RGP remains committed to managing its cost structure to achieve improved S, G & A performance as measured against revenue throughout fiscal 2019.

During the third quarter of fiscal 2018, the Company completed its acquisition of substantially all of the assets and assumption of certain liabilities of Accretive. Accretive was a professional services firm that provided expertise in accounting and finance, enterprise governance, business technology and business transformation solutions to a wide variety of organizations in the U.S. and supports startups through its Countsy suite of back office services. The Company paid consideration of \$20.0 million in cash and issued 1,072,000 shares of Resources Connection, Inc. common stock restricted for sale for four years; additional cash and shares of Company stock will be due, subject to working capital adjustments. As of May 26, 2018, the amounts due for working capital adjustments are estimated at \$0.1 million in cash and 108,000 additional shares of common stock and are accrued as a liability on the balance sheet as of May 26, 2018. The Company expects EBITDA from this acquisition (EBITDA is defined as our earnings before interest, taxes, depreciation and amortization) to increase during fiscal 2019, driven by cost synergies that RGP expects to achieve from this acquisition by the end of calendar 2018, resulting from office consolidations, the elimination of redundant back-office functions and other specific cost reductions. Results of operations of Accretive are included in the Company s Consolidated Statement of Operations for the six months ended May 26, 2018, including revenue of \$35.5 million and income before amortization and depreciation of \$1.8 million. The principal operations of Accretive have been integrated into RGP s business model effective with the first day of fiscal 2019 and so further segregated reporting is not available after that date.

During the second quarter of fiscal 2018, the Company completed its acquisition of *taskforce*, a German based professional services firm founded in 2007 that provides clients with senior interim management and project management expertise. The Company paid initial consideration of 5.8 million (approximately \$6.9 million translated to U.S. dollars based on the exchange rates at the date of acquisition) for all of the outstanding shares of *taskforce* in a combination of cash and restricted stock. In addition, the purchase agreement requires additional earn-out payments resulting from application of a formula based upon Adjusted EBITDA (as defined in the purchase agreement) for calendar years 2017, 2018 and 2019. The estimated fair value of these additional earn-out payments are recorded as contingent consideration at a discounted rate in the Company s Consolidated Balance Sheet for 3.7 million as of May 26, 2018 (approximately \$4.3 million translated to U.S. dollars based on the exchange rate on the last day of fiscal 2018). The initial payment for calendar 2017 of 2.1 million was made March 28, 2018. The remaining contingent consideration is subject to revision until ultimately settled and such adjustments are recorded through the Company s Statement of Operations. Results of operations of taskforce are included in the Company s Consolidated Statement of Operation for the nine months ended May 26, 2018, including revenue of \$11.4 million and income before depreciation and amortization of \$0.6 million.

## **Critical Accounting Policies**

The following discussion and analysis of our financial condition and results of operations are based upon our Consolidated Financial Statements, which have been prepared in accordance with GAAP in the United States. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period.

The following represents a summary of our critical accounting policies, defined as those policies we believe: (a) are the most important to the portrayal of our financial condition and results of operations and (b) involve inherently uncertain issues that require management s most difficult, subjective or complex judgments.

Valuation of long-lived assets We assess the potential impairment of long-lived tangible and intangible assets periodically or whenever events or changes in circumstances indicate the carrying value may not be recoverable. Identifiable intangible assets are amortized over their lives, typically ranging from three to ten years. Goodwill is not subject to amortization. This asset is considered to have an indefinite life and its carrying value is required to be assessed by us for impairment at least annually. Depending on future market values of our stock, our operating performance and other factors, these assessments could potentially result in impairment reductions of this intangible asset in the future and this adjustment may materially affect the Company s future financial results and financial condition.

Allowance for doubtful accounts We maintain an allowance for doubtful accounts for estimated losses resulting from our clients failing to make required payments for services rendered. We estimate this allowance based upon our knowledge of the

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financial condition of our clients (which may not include knowledge of all significant events), review of historical receivable and reserve trends and other pertinent information. While such losses have historically been within our expectations and the provisions established, we cannot guarantee we will continue to experience the same credit loss rates we have in the past. A significant change in the liquidity or financial position of our clients could cause unfavorable trends in receivable collections and additional allowances may be required. These additional allowances could materially affect the Company s future financial results.

Income taxes In order to prepare our Consolidated Financial Statements, we are required to make estimates of income taxes, if applicable, in each jurisdiction in which we operate. The process incorporates an assessment of any current tax exposure together with temporary differences resulting from different treatment of transactions for tax and financial statement purposes. These differences result in deferred tax assets and liabilities that are included in our Consolidated Balance Sheets. The recovery of deferred tax assets from future taxable income must be assessed and, to the extent recovery is not likely, we will establish a valuation allowance. An increase in the valuation allowance results in recording additional tax expense and any such adjustment may materially affect the Company s future financial result. If the ultimate tax liability differs from the amount of tax expense we have reflected in the Consolidated Statements of Operations, an adjustment of tax expense may need to be recorded and this adjustment may materially affect the Company s future financial results and financial condition.

Revenue recognition We primarily charge our clients on an hourly basis for the professional services of our consultants. Revenues are recognized when the Company s professionals deliver promised services to clients, in an amount that reflects the consideration the Company expects to be entitled to in exchange for those services. Our clients are contractually obligated to pay us for all hours billed. To a much lesser extent, we also earn revenue if a client hires one of our consultants. Conversion fees are recognized when one of the Company s professionals accepts an offer of permanent employment from a client and all requisite terms of the agreement have been met.

Stock-based compensation Under our 2014 Performance Incentive Plan, officers, employees, and outside directors have received or may receive grants of restricted stock, stock units, options to purchase common stock or other stock or stock-based awards. Under our ESPP, eligible officers and employees may purchase our common stock in accordance with the terms of the plan.

The Company estimates a value for employee stock options on the date of grant using an option-pricing model. We have elected to use the Black-Scholes option-pricing model which takes into account assumptions regarding a number of highly complex and subjective variables. These variables include the expected stock price volatility over the term of the awards and actual and projected employee stock option exercise behaviors. Additional variables to be considered are the expected term, expected dividends and the risk-free interest rate over the expected term of our employee stock options. In addition, because stock-based compensation expense recognized in the Consolidated Statements of Operations is based on awards ultimately expected to vest, it is reduced for estimated forfeitures. Forfeitures must be estimated at the time of grant and revised, if necessary, in subsequent periods if actual forfeitures differ from those estimates. Forfeitures are estimated based on historical experience. If facts and circumstances change and we employ different assumptions in future periods, the compensation expense recorded may differ materially from the amount recorded in the current period.

The Company uses its historical volatility over the expected life of the stock option award to estimate the expected volatility of the price of its common stock. The risk-free interest rate assumption is based upon observed interest rates appropriate for the term of our employee stock options. The impact of expected dividends (\$0.12 per share for each quarter during fiscal 2018 and \$0.11 per share for each quarter of fiscal 2017) is also incorporated in determining the estimated value per share of employee stock option grants. Such dividends are subject to quarterly board of director approval. The Company s expected life of stock option grants is 5.7 years for non-officers and 8.2 years for officers.

The Company uses its historical volatility over the expected life of the stock option award to estimate the expected volatility of the price of its common stock. The Company reviews the underlying assumptions related to stock-based compensation at least annually.

We base our estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying value of assets and liabilities. Actual results may differ from these estimates under different assumptions or conditions.

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# **Results of Operations**

The following tables set forth, for the periods indicated, our Consolidated Statements of Operations data. These historical results are not necessarily indicative of future results.

	For	the Years End	ded
	May 26,	May 27,	May 28,
	2018	2017	2016
	(Amo	ounts in thousa	ınds)
Revenue	\$ 654,129	\$ 583,411	\$ 598,521
Direct cost of services	408,074	362,086	366,355
Gross margin	246,055	221,325	232,166
Selling, general and administrative expenses	209,042	183,471	174,806
Amortization of intangible assets	2,298		90
Depreciation expense	4,091	3,452	3,467
Income from energions	30,624	34,402	53,803
Income from operations	,	•	33,603
Interest expense	1,867	773	(100)
Interest income	(132)	(144)	(186)
Income before provision for income taxes	28,889	33,773	53,989
Provision for income taxes	10,063	15,122	23,546
Net income	\$ 18,826	\$ 18,651	\$ 30,443

Our operating results for the periods indicated are expressed as a percentage of revenue below.

	For	the Years En	ded
	May 26,	May 27,	May 28,
	2018	2017	2016
Revenue	100.0%	100.0%	100.0%
Direct cost of services	62.4	62.1	61.2
Gross margin	37.6	37.9	38.8
Selling, general and administrative expenses	32.0	31.4	29.2
Amortization of intangible assets	0.4		
Depreciation expense	0.6	0.6	0.6
Income from operations	4.6	5.9	9.0
Interest expense	0.3	0.1	
Interest income			
Income before provision for income taxes	4.3	5.8	9.0

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Provision for income taxes	1.5	2.6	3.9
Net income	2.8%	3.2%	5.1%

We also assess the results of our operations using EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin. EBITDA is defined as our earnings before interest, taxes, depreciation and amortization. We define Adjusted EBITDA as EBITDA plus stock-based compensation expense. Adjusted EBITDA Margin is calculated by dividing Adjusted EBITDA by revenue. These measures assist management in assessing our core operating performance. The following table presents EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin for the periods indicated and includes a reconciliation of such measures to net income, the most directly comparable GAAP financial measure:

	For the Years Ended						
	May 26,	May 27,	May 28,				
	2018	2017	2016				
	(Ame	nds)					
Net income	\$ 18,826	\$ 18,651	\$ 30,443				
Adjustments:							
Amortization of intangible assets	2,298		90				
Depreciation expense	4,091	3,452	3,467				
Interest expense	1,867	773					
Interest income	(132)	(144)	(186)				
Provision for income taxes	10,063	15,122	23,546				
EBITDA	37,013	37,854	57,360				
Stock-based compensation expense	6,033	6,068	6,280				
		·	·				
Adjusted EBITDA	\$ 43,046	\$ 43,922	\$ 63,640				
3	•	,	•				
Revenue	\$ 654,129	\$ 583,411	\$ 598,521				
	, , , ,	, ,	,				
Adjusted EBITDA Margin	6.6%	7.5%	10.6%				

The financial measures and key performance indicators we use to assess our financial and operating performance above are not defined by, or calculated in accordance with, GAAP. A non-GAAP financial measure is defined as a numerical measure of a company s financial performance that (i) excludes amounts, or is subject to adjustments that have the effect of excluding amounts, that are included in the comparable measure calculated and presented in accordance with GAAP in the Consolidated Statement of Operations; or (ii) includes amounts, or is subject to adjustments that have the effect of including amounts, that are excluded from the comparable measure so calculated and presented.

EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin are non-GAAP financial measures. We believe EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin provide useful information to our investors because they are financial measures used by management to assess the core performance of the Company. EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin are not measurements of financial performance or liquidity under GAAP and should not be considered in isolation or construed as substitutes for net income or other cash flow data prepared in accordance with GAAP for purposes of analyzing our profitability or liquidity. These measures should be considered in addition to, and not as a substitute for, net income, earnings per share, cash flows or other measures of financial performance prepared in conformity with GAAP.

Further, EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin have the following limitations:

Although depreciation and amortization are non-cash charges, the assets being depreciated and amortized will often have to be replaced in the future and EBITDA and Adjusted EBITDA do not reflect any cash requirements for such replacements;

Equity based compensation is an element of our long-term incentive compensation program, although we exclude it as an expense from Adjusted EBITDA when evaluating our ongoing operating performance for a particular period; and

Other companies in our industry may calculate Adjusted EBITDA and Adjusted EBITDA Margin differently than we do, limiting their usefulness as a comparative measure.

Because of these limitations, EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin should not be considered a substitute for performance measures calculated in accordance with GAAP.

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## Year Ended May 26, 2018 Compared to Year Ended May 27, 2017

Percentage change computations are based upon amounts in thousands.

Revenue. Revenue increased \$70.7 million, or 12.1%, to \$654.1 million for the year ended May 26, 2018 from \$583.4 million for the year ended May 27, 2017. Revenue in fiscal 2018 includes \$35.5 million in revenue resulting from Accretive operations since the acquisition in the third quarter of fiscal 2018 and \$11.4 million in revenue resulting from taskforce, acquired in the second quarter of fiscal 2018. Excluding the revenue of Accretive and taskforce (together, the acquisitions), revenue increased \$23.8 million, or 4.1%. We deliver our services to clients, whether multi-national or locally-based, in a similar fashion across the globe. Excluding the acquisitions for comparison purposes, bill rates and hours worked increased 2.5% and 1.2%, respectively, on average in fiscal 2018 compared to fiscal 2017. The Company experienced an upswing in revenue in certain industries and markets during fiscal 2018 compared to the prior year; however, consistent with recent trends, the Company s revenue in the financial services industry was down year-over-year, impeding further overall revenue growth. The timing of the result of efforts to improve our client penetration in the financial services industry is uncertain. We believe the improvement in revenue results is in part the result of the operational changes made throughout fiscal 2018, including the usage of Salesforce as a tool to measure individual productivity directly and structuring reporting lines with a function and client focus. As presented in the table below, revenue increased in fiscal 2018 in all three geographic areas as compared to fiscal 2017; North America and Europe grew 2.1% and 21.3%, respectively, excluding revenue from the acquisitions.

Revenue for the Company s major geographies across the globe consisted of the following (dollars in thousands):

		or the Years ided	% of Total			
	May 26, 2018	May 27, 2017	% Change	May 26, 2018	May 27, 2017	
North America	\$ 524,872	\$ 479,263	9.5%	80.3%	82.1%	
Europe	84,705	60,461	40.1%	12.9	10.4	
Asia Pacific	44,552	43,687	2.0%	6.8	7.5	
Total	\$ 654,129	\$ 583,411	12.1%	100.0%	100.0%	

Our financial results are subject to fluctuations in the exchange rates of foreign currencies in relation to the United States dollar. Revenues denominated in foreign currencies are translated into U.S. dollars at the monthly average exchange rates in effect during each period. Thus, as the value of the United States dollar strengthens relative to the currencies of our non-United States based operations, our translated revenue (and expenses) will be lower; conversely, if the value of the U.S. dollar weakens relative to the currencies of our non-United States operations, our translated revenue (and expenses) will be higher. Using the comparable fiscal 2017 conversion rates, international revenues would have been lower than reported under GAAP by \$7.1 million for the year ended May 26, 2018. Using these constant currency rates, which we believe provides a more comprehensive view of trends in our business, our revenue increased by 10.9% overall and by 9.4%, 30.1% and 0.9% in North America, Europe and Asia Pacific. Average bill rates increased 1.7% on a constant currency basis excluding the acquisitions.

The number of consultants on assignment at the end of fiscal 2018 was 3,247 compared to the 2,569 consultants engaged at the end of fiscal 2017. The number of consultants on assignment as of May 26, 2018 includes 395 and 59

consultants from the Accretive and taskforce acquisitions, respectively.

We operated 74 offices (26 abroad) as of May 26, 2018 and 67 offices (24 abroad) as of May 27, 2017. The change between the two years is the result of the addition of five offices acquired in the Accretive transaction, two offices acquired in the *taskforce* acquisition and the formal establishment of offices in Zurich, Switzerland and Guangzhou, China, offset by three office closures.

Our clients do not sign long-term contracts with us. As such, there can be no assurance as to future demand levels for the services that we provide or that future results can be reliably predicted by considering past trends.

*Direct Cost of Services*. Direct cost of services increased \$46.0 million, or 12.7%, to \$408.1 million for the year ended May 26, 2018 from \$362.1 million for the year ended May 27, 2017. Direct cost of services includes consultant costs of

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\$30.2 million related to the acquisitions. Excluding the impact of the acquisitions, the increase in the amount of direct cost of services was primarily related to an increase in average consultant pay rate per hour and in hours worked of 3.8% and 1.2%, respectively. The direct cost of services as a percentage of revenue (direct cost of services percentage) was 62.4% and 62.1% for the years ended May 26, 2018 and May 27, 2017, respectively. Comparing the two fiscal years, the direct cost of services percentage increased because of an unfavorable change in the bill rate to pay rate ratio. The weaker U.S. dollar against most of the currencies of the international countries in which we operate during fiscal 2018 affected our average pay rate. Average pay rates increased 1.7% on a constant currency basis excluding the acquisitions.

Our target direct cost of services percentage is 60% for all of our offices.

Selling, General and Administrative Expenses. S, G & A increased \$25.5 million, or 13.9%, to \$209.0 million for the year ended May 26, 2018 from \$183.5 million for the year ended May 27, 2017 and increased as a percentage of revenue to 32.0% in fiscal 2018 from 31.4% in fiscal 2017. Approximately \$14.4 million of the increase in S, G & A in fiscal 2018 is related to the acquisitions. Absent those costs, S, G & A increased \$11.1 million or 6.0% compared to the prior year. Management and administrative head count was 906 at the end of fiscal 2018 (including 105 from the acquisitions) and 732 at the end of fiscal 2017. Fiscal 2018 S, G &A included \$14.0 million of expenses as follows: approximately \$3.1 million related to severance expenses, \$1.8 million of acquisition related costs and \$9.1 million related to costs of the Company s on-going transformation and integration in accordance with its strategic initiatives to drive revenue growth. Fiscal 2017 S, G & A included \$5.2 million of expenses as follows: approximately \$2.4 million of costs related to a restructuring program, reducing front and back office personnel by 49 and closing one U.S.-based location and one international location; approximately \$1.3 million of external assistance costs for transformation of the Company s sales process and tools; \$1.1 million and \$0.4 million of severance expense and non-cash stock-based compensation expense, respectively, related to the accelerated vesting of options previously granted to a senior executive in connection with his departure from the Company. Without the S, G & A of the acquisitions and the respective transformation, acquisition, integration and severance costs in each year, S, G & A increased approximately \$2.3 million in fiscal 2018 over fiscal 2017. The primary causes of this increase were hiring of business development professionals in United States offices with high growth potential, hiring of talent recruiters and management to support increased growth and opportunity and increases in the Company s incentive compensation programs linked with improvements in revenue growth.

Sequential Operations. On a sequential quarter basis, fiscal 2018 fourth quarter revenue increased \$11.4 million, or 6.6%, to \$183.8 million from \$172.4 million. Revenue for the fourth quarter of fiscal 2018 includes \$22.0 million from the acquisitions as compared to \$21.1 million in the third quarter. Absent revenue from the acquisitions, revenue increased \$10.5 million, or 6.9%, between the sequential quarters. Fourth quarter revenue increased partially because there are no significant compensated holidays in the quarter as compared to the third quarter which included the Christmas, New Year s and Chinese New Year s holidays. Including the acquisitions, hours worked increased 5.1% while average bill rates improved 0.8% between the third and fourth quarter. The remaining increase is attributable primarily to increases in non-hourly revenue, primarily client reimbursement revenue. The Company s sequential revenue increased in North America (7.7%), Asia Pacific (4.5%) and Europe (1.3%). On a constant currency basis, using the comparable third quarter fiscal 2018 conversion rates, sequential revenue increased in North America (7.7%), Asia Pacific (3.3%) and Europe (1.2%).

The direct cost of services percentage improved to 61.7% in the fourth quarter from 63.7% in the third quarter. This improvement is primarily attributable to no compensated holidays in the United States during the fourth quarter as compared to two in the third quarter, the declining impact of payroll taxes as the calendar year progresses and an improvement in the Company s cost of its self-insured medical coverage of consultants.

S, G & A as a percentage of revenue was 32.0% and 32.1% for the fourth and third quarters of fiscal 2018, respectively. S, G & A expenses increased \$3.6 million for the quarter ended May 26, 2018 compared to the quarter ended February 24, 2018. The fourth quarter of fiscal 2018 S, G & A includes approximately \$3.8 million of expenses as follows: approximately \$0.8 million in severance expenses, approximately \$0.2 million of acquisition-related costs and approximately \$2.8 million related to costs of the Company s on-going transformation and integration in accordance with its strategic initiatives to drive revenue growth and improve cost containment. The third quarter of fiscal 2018 S, G & A includes \$3.7 million of expenses as follows: approximately \$0.7 million in severance expenses, \$0.2 million of acquisition-related costs and \$2.8 million related to costs of the Company s on-going transformation and integration in accordance with its strategic initiatives to drive revenue growth and improve cost

containment. Without the costs outlined related to severance, acquisition, transformation or integration, S, G & A spend increased between the quarters primarily due to hiring of business development professionals in United States offices with high growth potential, hiring of talent recruiters and management to support increased growth and opportunity and increases in the Company s incentive compensation programs linked with improvements in revenue growth.

Amortization and Depreciation Expense. Amortization of intangible assets was \$2.3 million in fiscal 2018 as a result of commencing amortization related to identifiable intangible assets acquired in the December 4, 2017 acquisition of Accretive and the September 1, 2017 acquisition of taskforce. Those assets identified based upon the purchase price of Accretive include: \$12.7 million for customer relationships (amortized over eight years) and \$2.5 million for tradenames (amortized over three years); and for taskforce, \$1.9 million for customer relationships (amortized over 3 years), \$2.0 million for tradenames (amortized over 10 years), \$0.8 million for the database of potential consultants (amortized over 3 years) and \$1.0 million for non-competition agreements (amortized over 3 years). The Company had no amortization expense during fiscal 2017.

Depreciation expense was \$4.1 million and \$3.5 million in fiscal 2018 and 2017, respectively. The increase is primarily the result of depreciation on fixed assets acquired in the purchase of Accretive.

Interest Expense (Income). Total interest expense for fiscal 2018, including commitment fees, was approximately \$1.9 million compared to \$0.8 million in fiscal 2017. Interest expense was lower in fiscal 2017 as the Company did not utilize its \$120 million secured revolving credit facility (Facility) with Bank of America until November 2016. In addition, the Company borrowed an additional \$15 million during fiscal 2018 as a part of the funding for the acquisition of Accretive in December 2017, and, in general, the Company's cost of borrowing was higher in fiscal 2018. As of May 26, 2018, the interest rates on the Company's borrowings were 3.5% on a tranche of \$24.0 million (6-month London Interbank Offered Rate (LIBOR) plus 1.50%), 3.8% on a tranche of \$24.0 million (3-month LIBOR plus 1.50%) and 4.0% on a tranche of \$15.0 million (6-month LIBOR plus 1.5%). In comparison, as of May 27, 2017, the interest rates on the Company's borrowings were 2.5% on one tranche of \$24.0 million based on a 1-month LIBOR plus 1.5% and 2.65% on a second tranche of \$24.0 million based on a 3-month LIBOR plus 1.5%.

The Company s interest income was \$0.132 million in fiscal 2018 compared to \$0.144 million in fiscal 2017. Although rates improved generally during fiscal 2018 compared to fiscal 2017, interest income declined between the two periods as the Company had less available cash for investment during fiscal 2018.

Income Taxes. On December 22, 2017, Congress enacted H.R.1, the Tax Cuts and Jobs Act ( Tax Reform Act ), which made significant changes to U.S. federal income tax laws including reducing the corporate rate from 35% to 21% effective January 1, 2018. As the Company s 2018 fiscal year ended on May 26, 2018, the lower rate is phased in, resulting in a U.S. statutory federal tax rate of approximately 29.4% for the fiscal year ending May 26, 2018 and a 21% U.S. statutory federal tax rate for fiscal years thereafter. The provision for income taxes for the fiscal year ending May 26, 2018 includes a tax benefit of approximately \$0.8 million upon re-measurement of U.S. deferred tax assets and liabilities at the rate the balances are expected to be realized. The Tax Reform Act also provides for a mandatory one-time transition tax on certain accumulated earnings of foreign subsidiaries. It was determined that the transition tax does not impact the Company s provision for income taxes as its aggregate foreign deficits exceed its foreign profits.

The provision for income taxes decreased to \$10.1 million (effective rate of approximately 35%) for the year ended May 26, 2018 from \$15.1 million (effective rate of 45%) for the year ended May 27, 2017. The provision for income taxes and the effective tax rate decreased due to the reduction in the U.S. statutory federal tax rate, re-measurement of U.S. deferred tax assets and liabilities, and reversal of valuation allowances that offset deferred tax assets in certain

foreign jurisdictions. The provision for taxes in both fiscal 2018 and fiscal 2017 resulted from taxes on income from operations in the United States and certain other foreign jurisdictions, a lower benefit for losses in certain foreign jurisdictions with tax rates lower than the United States statutory rates, and no benefit for losses in jurisdictions in which a valuation allowance on operating loss carryforwards had previously been established. Based upon current economic circumstances, management will continue to monitor the need to record additional or release existing valuation allowances in the future, primarily related to certain foreign jurisdictions. Realization of the currently reserved foreign deferred tax assets is dependent upon generating sufficient future taxable income in those foreign territories.

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Periodically, the Company reviews the components of both book and taxable income to analyze the adequacy of the tax provision. There can be no assurance that the Company s effective tax rate will remain constant in the future because of the lower benefit from the United States statutory rate for losses in certain foreign jurisdictions, the limitation on the benefit for losses in jurisdictions in which a valuation allowance for operating loss carryforwards has previously been established, and the unpredictability of timing and the amount of eligible disqualifying incentive stock options ( ISO ) exercises.

The Company cannot recognize a tax benefit for certain ISO grants unless and until the holder exercises his or her option and then sells the shares within a certain period of time. In addition, the Company can only recognize a potential tax benefit for employees—acquisition and subsequent sale of shares purchased through the ESPP if the sale occurs within a certain defined period. As a result, the Company—s provision for income taxes is likely to fluctuate from these factors for the foreseeable future. The Company recognized a benefit of approximately \$0.3 million and \$2.1 million related to stock-based compensation for nonqualified stock options expensed and for eligible disqualifying ISO exercises during fiscal 2018 and 2017, respectively. The proportion of expense related to non-qualified stock option grants (for which the Company may recognize a tax benefit in the same quarter as the related compensation expense in most instances) is significant as compared to expense related to ISOs (including ESPPs). However, the timing and amount of eligible disqualifying ISO exercises cannot be predicted. The Company predominantly grants nonqualified stock options to employees in the United States.

The Company has maintained a position of being indefinitely reinvested in its foreign subsidiaries earnings by not expecting to remit foreign earnings in the foreseeable future. Being indefinitely reinvested does not require a deferred tax liability to be recognized on the foreign earnings. Management s indefinite reinvestment position is supported by:

- 1) RGP in the United States has generated more than enough cash to fund operations and expansion, including acquisitions. RGP uses its excess cash to, at its discretion, return cash to shareholders through dividend payments and stock repurchases.
- 2) RGP in the United States has no debt or any other current or known obligations that require cash to be remitted from foreign subsidiaries.
- 3) Management s growth objectives include allowing cash to accumulate in RGP s profitable foreign subsidiaries with the expectation of finding strategic expansion plans to further penetrate RGP s most successful locations.
- 4) The consequences of distributing foreign earnings have historically been deemed to be tax inefficient for RGP or not materially beneficial.

Management determined during the fiscal year ending May 26, 2018 that it was a prudent time to make an exception to the indefinite reinvestment position and approved the payment of a one-time dividend of \$12.0 million from Japan, Hong Kong, and Canada. The one-time exception is based upon opportunistic timing for a dividend distribution as a result of the transition tax and 100% federal dividend exemption for foreign source earnings provided under U.S. tax reform. The Company recorded tax expense of approximately \$0.3 million for withholding taxes and U.S. state taxes that result from the dividend distribution during the fiscal year ending May 26, 2018. Additionally, the Company provides for \$3.4 million in capital gains tax offset by \$3.4 million of newly established deferred tax assets for foreign

tax credits that result from the dividend. Both the capital gains tax and the newly established deferred tax assets are based upon a strict reading of the code and may be reversed upon further guidance from Treasury or Congress. These estimates are subject to change, possibly materially, upon release of further guidance and clarification from regulatory authorities, additional analysis or changes in interpretations and assumptions made by the Company. After the one time dividend, Management s intent and ability for indefinite reinvestment will continue for all entities, including Japan, Hong Kong, and Canada.

#### Year Ended May 27, 2017 Compared to Year Ended May 28, 2016

Percentage change computations are based upon amounts in thousands.

*Revenue.* Revenue decreased \$15.1 million, or 2.5%, to \$583.4 million for the year ended May 27, 2017 from \$598.5 million for the year ended May 28, 2016. We deliver our services to clients, whether multi-national or locally-based, in a similar fashion across the globe. Bill rates decreased 1.7% on average in fiscal 2017 compared to fiscal 2016 and hours worked decreased 0.9%

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between the two periods. The revenue decrease is partially attributable to reduced business consulting opportunities in fiscal 2017, including declines in services provided to clients in the economically challenged energy sector and inefficiencies in our client penetration efforts in financial services. The timing of efforts to stabilize our client penetration in this industry is uncertain. As presented in the table below, revenue increased in fiscal 2017 in Asia Pacific and Europe but declined in North America as compared to fiscal 2016.

The number of consultants on assignment at the end of fiscal 2017 was 2,569 compared to the 2,511 consultants engaged at the end of fiscal 2016.

We operated 67 offices (24 abroad) as of May 27, 2017 and 68 offices (23 abroad) as of May 28, 2016. Our clients do not sign long-term contracts with us. As such, there can be no assurance as to future demand levels for the services that we provide or that future results can be reliably predicted by considering past trends.

Revenue for the Company s major geographies across the globe consisted of the following (dollars in thousands):

	Revenue for th	% of Total				
	May 27, 2017	May 28, 2016	% Change	May 27, 2017	May 28, 2016	
North America	\$ 479,263	\$ 499,229	(4.0)%	82.1%	83.4%	
Europe	60,461	57,714	4.8%	10.4	9.6	
Asia Pacific	43,687	41,578	5.1%	7.5	7.0	
Total	\$ 583,411	\$ 598,521	(2.5)%	100.0%	100.0%	

Our financial results are subject to fluctuations in the exchange rates of foreign currencies in relation to the United States dollar. Revenues denominated in foreign currencies are translated into U.S. dollars at the monthly average exchange rates in effect during each period. Thus, as the value of the United States dollar strengthens relative to the currencies of our non-United States based operations, our translated revenue (and expenses) will be lower; conversely, if the value of the U.S. dollar weakens relative to the currencies of our non-United States operations, our translated revenue (and expenses) will be higher. Using the comparable fiscal 2016 conversion rates, international revenues would have been higher than reported under GAAP by \$3.5 million for the year ended May 27, 2017. Using these constant currency rates, which we believe provides a more comprehensive view of trends in our business, our revenue increased by 3.8% in Asia Pacific and by 10.4% in Europe, but decreased by 3.8% in North America and by 1.9% overall. Average bill rates were about the same on a constant currency basis.

Direct Cost of Services. Direct cost of services decreased \$4.3 million, or 1.2%, to \$362.1 million for the year ended May 27, 2017 from \$366.4 million for the year ended May 28, 2016. Comparing fiscal 2017 to fiscal 2016, direct cost of services decreased primarily because of a 0.9% decrease in hours worked and a 1.7% decrease in the average consultant pay rate per hour. The direct cost of services as a percentage of revenue ( direct cost of services percentage ) was 62.1% and 61.2% for the years ended May 27, 2017 and May 28, 2016, respectively. Comparing the two fiscal years, the direct cost of services percentage increased because of an unfavorable change in the bill rate to pay rate ratio. Although the U.S. dollar was stronger against most of the currencies of the international countries in which we operate during fiscal 2017 it did not affect our consolidated overall average pay rate on a constant currency basis.

Our target direct cost of services percentage is 60% for all of our offices.

Selling, General and Administrative Expenses. S, G & A increased \$8.7 million, or 5.0%, to \$183.5 million for the year ended May 27, 2017 from \$174.8 million for the year ended May 28, 2016 and increased as a percentage of revenue to 31.4% in fiscal 2017 from 29.2% in fiscal 2016. Management and administrative head count was 732 and 772 at the end of fiscal 2017 and fiscal 2016, respectively. During the fourth quarter of fiscal 2017, the Company announced a restructuring program, reducing front and back office personnel by 49 and closing one U.S.-based location and one international location. The approximate cost of the program was \$2.4 million, which is included in S, G & A for the fourth quarter of fiscal 2017. Fiscal 2017 S, G & A also includes severance of approximately \$1.1 million and non-cash stock-based compensation expense of approximately \$400,000 related to the

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accelerated vesting of options previously granted to a senior executive in connection with his departure from the Company. S, G & A in fiscal 2016 includes additional non-cash stock-based compensation expense of approximately \$900,000 related to the accelerated vesting of options previously granted to Donald Murray in connection with his transition from Executive Chairman to Chairman. Absent these costs, S, G & A increased by \$5.7 million in fiscal 2017 as compared to the same prior year period; the primary cause of this increase was investments in the Company s managing consultant program to provide more specific skill sets to address evolving client needs and business development professionals in United States offices with high growth potential. In addition, the Company engaged external assistance on the transformation of its sales process and tools during the second half of fiscal of 2017, incurring consulting fees of approximately \$1.3 million. These increased costs were partially offset as compared to the prior year by a decrease in marketing related costs and provision for uncollectable accounts. S, G & A in fiscal 2017 was favorably impacted by \$1.1 million due to the strengthening of the U.S. dollar compared primarily to the Euro, Swedish Kronor and British Pound.

Sequential Operations. On a sequential quarter basis, fiscal 2017 fourth quarter revenue increased 3.3% to \$148.6 million from \$143.8 million, hours worked improved 1.4% and average bill rates were up 1.7%. The Company s sequential revenue increased in North America (2.5%), Europe (11.5%), and Asia Pacific (1.4%); using the comparable third quarter fiscal 2017 conversion rates, consolidated sequential revenue increased 3.0% and in North America (2.4%) and Europe (9.7%), but was down in Asia Pacific (-0.1%). Third quarter revenue was impacted by the Christmas, New Year s and Chinese New Year s holidays; there were no significant holidays in the fourth quarter.

The direct cost of services percentage improved from 63.7% in the third quarter to 61.0% in the fourth quarter. This improvement is primarily attributable to no compensated holidays in the United States during the fourth quarter compared to two in the third quarter, the declining impact of payroll taxes as the calendar year progresses and an improvement in the Company s cost of its self-insured medical coverage of consultants.

S, G & A expenses increased \$3.0 million from the quarter ended February 25, 2017 to the quarter ended May 27, 2017. During the fourth quarter of fiscal 2017, the Company initiated and completed a restructuring program, reducing front and back office personnel by 49 and closing one U.S. based location and one international location. The approximate cost of the program was \$2.4 million, which is included in S, G & A for the fourth quarter of fiscal 2017. Absent these costs, S, G & A increased by \$0.6 million in the fourth quarter of fiscal 2017 as compared to the same prior year period. The increase was primarily a result of the consulting spend related to the Company s transformation of its sales process and tools during the fourth quarter of fiscal 2017, incurring fees of approximately \$1.0 million, offset by the declining impact of payroll taxes as the calendar year progressed. The leverage of S, G & A expenses improved to 30.9% (32.6% including severance costs) in the fourth quarter of fiscal 2017 compared to 31.5% in the third quarter. This was attributable to the improved revenue in the fourth quarter, providing leverage on certain fixed expenses, such as rent, in the fourth quarter.

Depreciation and Amortization Expense. Depreciation expense was \$3.5 million for both fiscal 2017 and 2016. Depreciation on newly acquired property and equipment during fiscal 2017 was offset by the completion of depreciation on certain assets during the year.

Amortization of intangible assets was \$90,000 in fiscal 2016. All of the Company s intangible assets (other than goodwill) were fully amortized as of the end of fiscal 2016.

*Interest Expense (Income)*. As described further below under the caption *Liquidity and Capital Resources*, the Company entered into a \$120 million secured Facility with Bank of America in October 2016. The Facility is available for working capital and general corporate purposes, including potential acquisitions and stock repurchases. On November 21, 2016, the Company completed its Dutch auction tender offer, purchasing approximately 6.5 million

shares of the Company s common stock for approximately \$104.2 million, excluding transaction costs, funded partially by borrowing \$58.0 million under the Facility and \$46.2 million of cash on hand.

Total interest expense for fiscal 2017, including commitment fees, was approximately \$773,000. The Company incurred no interest expense during fiscal 2016. During the third quarter of fiscal 2017, the Company repaid \$10.0 million on the Facility and had outstanding borrowings of \$49.0 million as of May 27, 2017, including outstanding letters of credit of \$1.0 million. As of

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May 27, 2017, the interest rate on the Company s borrowings was 2.5% on one tranche of \$24.0 million based on a 1-month LIBOR plus 1.5% and 2.65% on a second tranche of \$24.0 million based on a 3-month LIBOR plus 1.5%.

The Company s interest income was \$144,000 during fiscal 2017 compared to \$186,000 for fiscal 2016. Although rates improved generally during fiscal 2017 compared to fiscal 2016, interest income declined between the two periods as a result of the use of cash in the Dutch auction tender offer in November 2016, reducing amounts available for investment for the remainder of the fiscal year.

Income Taxes. The provision for income taxes decreased to \$15.1 million (effective rate of approximately 45%) for the year ended May 27, 2017 from \$23.5 million (effective rate of 44%) for the year ended May 28, 2016. The provision for taxes in both fiscal 2017 and fiscal 2016 resulted from taxes on income from operations in the United States and certain other foreign jurisdictions, a lower benefit for losses in certain foreign jurisdictions with tax rates lower than the United States statutory rates, and no benefit for losses in jurisdictions in which a valuation allowance on operating loss carryforwards had previously been established. The decrease in the provision for income taxes is because of lower U.S. pretax income. The effective tax rate increased because of lower U.S. pretax income in fiscal 2017 partially offset by international pretax losses. The effective tax rate in both fiscal years disproportionately magnifies the effect of the components of the tax rate that differ from the standard federal rate, including non-deductible permanent differences and ISOs.

#### **Quarterly Results**

The following table sets forth our unaudited quarterly Consolidated Statements of Operations data for each of the eight quarters in the two-year period ended May 26, 2018. In the opinion of management, this data has been prepared on a basis substantially consistent with our audited Consolidated Financial Statements appearing elsewhere in this document, and includes all adjustments, consisting of normal recurring adjustments, necessary for a fair presentation of the data. The quarterly data should be read together with our Consolidated Financial Statements and related notes appearing elsewhere in this document. The operating results are not necessarily indicative of the results to be expected in any future period.

				Quarter	s Ended			
	May 26, 2018	Feb. 24, 2018	Nov. 25, 2017	Aug. 26, 2017	May 27, 2017	Feb. 25, 2017	Nov. 26, 2016	Aug. 27, 2016
		(In	thousands,	except net i	ncome per o	common sha	re)	
Revenue	\$ 183,791	\$ 172,414	\$ 156,738	\$ 141,186	\$ 148,620	\$ 143,844	\$ 147,558	\$ 143,389
Direct cost of services, primarily payroll and related taxes for professional services employees	113,363	109,904	97,319	87,488	90,579	91,597	91,048	88,862
Gross margin	70,428	62,510	59,419	53,698	58,041	52,247	56,510	54,527
Selling, general and administrative								
expenses	58,861	55,268	47,498	47,415	48,425	45,376	46,056	43,614
	972	1,004	322					

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Amortization of intangible assets								
Depreciation		1 000	0.47	0.40	0.41	000	000	<b>7</b> 0.4
expense	1,115	1,089	947	940	941	909	808	794
Income from								
operations	9,480	5,149	10,652	5,343	8,675	5,962	9,646	10,119
Interest expense	591	542	397	337	358	351	64	
Interest income	(38)	(34)	(32)	(28)	(18)	(16)	(40)	(70)
Income before provision for income taxes Provision for income taxes Net income	\$ 8,927 4,946 3,981	\$ 4,641 46 4,595	\$ 10,287 2,149 8,138	\$ 5,034 2,922 2,112	\$ 8,335 3,898 4,437	\$ 5,627 2,743 2,884	\$ 9,622 3,930 5,692	\$ 10,189 4,551 5,638
Net income per common share (1):								
Basic	\$ 0.13	\$ 0.15	\$ 0.27	\$ 0.07	\$ 0.15	\$ 0.10	\$ 0.16	\$ 0.16
Diluted	\$ 0.12	\$ 0.14	\$ 0.27	\$ 0.07	\$ 0.15	\$ 0.09	\$ 0.16	\$ 0.15

(1) Net income per common share calculations for each of the quarters were based upon the weighted average number of shares outstanding for each period, and the sum of the quarters may not necessarily be equal to the full year net income per common share amount.

Our quarterly results have fluctuated in the past and we believe they will continue to do so in the future. Certain factors that could affect our quarterly operating results are described in Part I Item 1A. Risk Factors. Due to these and other factors, we believe that quarter-to-quarter comparisons of our results of operations are not meaningful indicators of future performance.

#### **Liquidity and Capital Resources**

Our primary source of liquidity is cash provided by our operations and ability to access our Facility and, historically, to a lesser extent, stock option exercises and ESPP purchases. On an annual basis, we have generated positive cash flows from operations since inception, and we continued to do so for the year ended May 26, 2018. Our ability to generate positive cash flow from operations in the future will be, at least in part, dependent on continued stable global economic conditions. As of May 26, 2018, the Company had \$56.5 million of cash and cash equivalents including \$16.5 million held in international operations.

In October 2016, we entered into a \$120 million Facility with Bank of America. The Facility is available for working capital and general corporate purposes, including potential acquisitions and stock repurchases. The Facility allows the Company to choose the interest rate applicable to advances. Borrowings under the Facility bear interest at a rate per annum of either, at the Company s option, (i) LIBOR plus a margin of 1.25% or 1.50% or (ii) an alternate base rate, plus margin of 0.25% or 0.50% with the applicable margin depending on the Company s consolidated leverage ratio. The alternate base rate is the highest of (i) Bank of America s prime rate, (ii) the federal funds rate plus 0.50% and (iii) the Eurodollar rate plus 1.0%. The Company pays an unused commitment fee on the average daily unused portion of the Facility at a rate of 0.15% to 0.25% depending upon on the Company s consolidated leverage ratio. The Facility expires October 17, 2021.

As of May 26, 2018, the Company had borrowings of approximately \$63.0 million under the Facility and directed Bank of America to issue approximately \$1.0 million of outstanding letters of credit for the benefit of third parties related to operating leases and guarantees. As of May 26, 2018 the Company was in compliance with the financial covenants in the Facility.

In October 2016, we commenced a modified Dutch auction tender offer to purchase up to 6 million shares of our common stock at a price not greater than \$16.00 per share and not less than \$13.50 per share. In November 2016, the Company exercised its right to increase the size of the tender offer by up to 2.0% of its outstanding common stock and, following expiration of the tender offer on November 15, 2016, we purchased 6,515,264 shares of our common stock at a per share price of \$16.00 for approximately \$104.2 million, excluding transaction costs. We funded the tender offer through \$58.0 million borrowed under the Facility and the remainder with cash on hand.

Our ongoing operations and anticipated growth in the geographic markets we currently serve will require us to continue to make investments in office premises and capital equipment, primarily technology hardware and software. In addition, we may consider making strategic acquisitions. We currently believe that our current cash, ongoing cash flows from our operations and funding available under our Facility will be adequate to meet our working capital and capital expenditure needs for at least the next 12 months. If we require additional capital resources to grow our business, either internally or through acquisition, we may seek to sell additional equity securities or to increase our use of our Facility. In addition, if we decide to make additional share repurchases, we may fund these through existing

cash balances or use of our Facility. The sale of additional equity securities or certain forms of debt financing could result in additional dilution to our stockholders. We may not be able to obtain financing arrangements in amounts or on terms acceptable to us in the future. In the event we are unable to obtain additional financing when needed, we may be compelled to delay or curtail our plans to develop our business or to pay dividends on our capital stock, which could have a material adverse effect on our operations, market position and competitiveness.

Operating Activities, fiscal 2018 and 2017

Operating activities provided \$15.4 million and \$28.3 million in cash in fiscal 2018 and fiscal 2017, respectively. Cash provided by operations in fiscal 2018 resulted from net income of \$18.8 million and net favorable non-cash reconciling

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adjustments of \$8.2 million. Other balance sheet account changes in fiscal 2018, including working capital balances, were a net use of cash of \$11.7 million, due primarily to the increase in the balance of accounts receivable as of the end of the fiscal year, reflecting increasing revenue during the fourth quarter; the accounts receivable increase was offset by increased bonus obligations, payable in the first quarter of fiscal 2019. In fiscal 2017, cash provided by operations resulted from net income of \$18.7 million and net favorable non-cash reconciling adjustments of \$14.5 million. Other balance sheet account changes in fiscal 2017, including working capital balances, were a net use of cash of \$4.9 million; the primary driver of the use was the increase in the Company's accounts receivable as of the end of the fiscal year and the unfavorable change in the balance of income taxes due. Non-cash items in both years include depreciation and amortization (which increased between the two periods by \$2.9 million, as a result of the acquisitions) and stock-based compensation expense which decreased between the two periods by \$0.1 million. Stock-based compensation expense does not reflect an actual cash outflow from the Company but is an estimate of the fair value of the services provided by employees and directors in exchange for share-based payments such as stock options, restricted stock and ESPP purchase rights. The change between the two years is also influenced by the acceleration of vesting related to options granted to a senior executive who left the Company in fiscal 2017 (approximately \$0.4 million).

Investing Activities, fiscal 2018 and 2017

Net cash used in investing activities was \$25.7 million for fiscal 2018, compared to a source of cash of \$20.4 million in fiscal 2017. The primary use of cash in fiscal 2018 was cash used to acquire the acquisitions of approximately \$23.5 million, net of cash acquired. In fiscal 2017, redemptions of short-term investments were \$25.0 million as the Company accumulated cash from maturing investments in preparation for its November 2016 tender offer. The Company did not have money invested short-term during fiscal 2018. Purchases of property and equipment decreased approximately \$2.6 million between the two periods as the Company had limited office relocation/refurbishment activities in the current year.

#### Financing Activities, fiscal 2018 and 2017

Net cash provided by financing activities totaled \$3.5 million compared to net cash used of \$76.9 million for the years ended May 26, 2018 and May 27, 2017, respectively. Financing activities for fiscal 2018 include dividends paid on the Company s common stock of \$14.3 million, approximately \$0.1 million higher than in the comparable prior fiscal year. The Company s dividend rate was \$0.12 per common share in fiscal 2018, compared to \$0.11 per common share in fiscal 2017. The Company s board of directors declared a quarterly cash dividend of \$0.12 per common share on April 19, 2018. The dividend of approximately \$3.8 million, paid on June 14, 2018, is accrued in the Company s Consolidated Balance Sheet as of May 26, 2018. The dividends paid in fiscal 2018 were slightly lower than the prior year because of the reduced number of outstanding shares of common stock after the Company s modified Dutch auction tender offer in November 2016; the reduced number of shares offset the increase in the dividend rate per common share of \$0.01. The Company also paid the initial contingent consideration related to the taskforce acquisition of \$2.6 million in fiscal 2018.

Net cash used in financing activities for the year ended May 27, 2017 included \$104.2 million, excluding transaction costs, used to purchase shares of our common stock in the modified Dutch auction tender offer, with \$58.0 million of this amount borrowed under the Facility and the remainder funded from the Company s existing cash balances; the Company repaid \$10.0 million borrowed in fiscal 2017. In fiscal 2018, the Company borrowed \$15.0 million under the Facility as part of the Accretive acquisition.

The Company used \$5.1 million to purchase approximately 321,000 shares of common stock on the open market during fiscal 2018. In the prior year period, the Company used \$13.5 million to purchase 843,000 shares of common

stock on the open market (in addition to the shares acquired in the modified Dutch auction). Proceeds from the exercise of employee stock options and issuance of shares via the ESPP were approximately \$2.1 million higher in fiscal 2018 as compared to the comparable period of fiscal 2017.

As described in Note 3 to the financial statements *Acquisitions*, the purchase agreement for *taskforce* requires earn-out payments to be made. Under accounting rules for business combinations, obligations that are contingently payable to the sellers based upon the occurrence of one or more future events are recorded as a discounted liability on the Company s balance sheet. The Company is obligated to pay the sellers in Euros as follows: for calendar year 2017, Adjusted EBITDA times 6.1 times 20%; and

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for calendar years 2018 and 2019, Adjusted EBITDA times 6.1 times 15% (Adjusted EBITDA as defined in the purchase agreement). The Company estimated the fair value of the obligation to pay contingent consideration based on a number of different projections of the estimated Adjusted EBITDA for each of the calendar years. The Company recorded this future obligation using a discount rate of approximately 11.0%, representing the Company s weighted average cost of capital. The estimated fair value of the contractual obligation to the contingent consideration recognized at the date of acquisition was 5.5 million (approximately \$6.5 million). The Company paid the portion related to Adjusted EBITDA for calendar 2017 of 2.1 million (approximately \$2.6 million) in March 2018; the estimated fair value of the remaining contingent consideration obligation is 3.7 million (approximately \$4.3 million) as of May 26, 2018.

# Operating Activities, fiscal 2017 and 2016

Operating activities provided \$28.3 million and \$38.3 million in cash in fiscal 2017 and fiscal 2016, respectively. Cash provided by operations in fiscal 2017 resulted from net income of \$18.7 million and net favorable non-cash reconciling adjustments of \$14.5 million. Other balance sheet account changes in fiscal 2017, including working capital balances, were a net use of cash of \$4.9 million; the primary driver of the use was the increase in the Company s accounts receivable as of the end of the fiscal year and the unfavorable change in the balance of income taxes due. In fiscal 2016, cash provided by operations resulted from net income of \$30.4 million and net favorable non-cash reconciling adjustments of \$12.0 million. Other balance sheet account changes in fiscal 2016, including working capital balances, were a net use of cash of \$4.2 million. Non-cash items in both years include depreciation and amortization (which decreased between the two periods by \$0.1 million) and stock-based compensation expense which decreased between the two periods by \$0.2 million. Stock-based compensation expense does not reflect an actual cash outflow from the Company but is an estimate of the fair value of the services provided by employees and directors in exchange for share-based payments such as stock options, restricted stock and ESPP purchase rights. The change between the two years is also influenced by the acceleration of vesting related to options granted to a senior executive who left the Company in fiscal 2017 (approximately \$0.4 million) and the acceleration of vesting in fiscal 2016 of options previously granted to Donald Murray in connection with his transition from Executive Chairman to Chairman (approximately \$0.9 million).

#### Investing Activities, fiscal 2017 and 2016

Net cash provided by investing activities was \$20.4 million for fiscal 2017 compared to net cash used of \$2.4 million for fiscal 2016. During fiscal 2017, redemptions of short-term investments were \$25.0 million as the Company accumulated cash from maturing investments in preparation for the tender offer; in the prior year period, purchases and redemptions of short-term investments were about the same. Purchases of property and equipment increased approximately \$2.4 million between the two periods as the Company completed several office relocations.

#### Financing Activities, fiscal 2017 and 2016

Net cash used in financing activities totaled \$76.9 million and \$32.3 million for the years ended May 27, 2017 and May 28, 2016, respectively. Net cash used in financing activities for fiscal 2017 included \$104.2 million, excluding transaction costs, used to purchase shares of our common stock in the modified Dutch auction tender offer, with \$58.0 million of this amount borrowed under the Facility and the remainder funded from the Company s existing cash balances. Subsequent to the Dutch auction tender offer, the Company repaid \$10.0 million borrowed under the Facility. The Company also used \$13.5 million to purchase approximately 843,000 shares of common stock on the open market during fiscal 2017. This compares to \$28.1 million used in fiscal 2016 to purchase approximately 1.8 million shares of its common stock on the open market. Payments for the Company s dividend program increased slightly from \$14.1 million in fiscal 2016 to \$14.2 million in fiscal 2017. The increase in quarterly dividend from

\$0.10 per common share in fiscal 2016 to \$0.11 per common share in fiscal 2017 was offset by the reduced number of shares eligible for dividend after the Company s Dutch auction tender offer in November 2016. Finally, the Company received approximately \$8.4 million in fiscal 2017 from the exercise of employee stock options and issuance of shares via the Company ESPP, compared to \$9.8 million in the prior fiscal year.

## **Contractual Obligations**

At May 26, 2018, the Company had operating leases, primarily for office premises, and purchase obligations, primarily for property and equipment, expiring at various dates through March 2027. At May 26, 2018, the Company had no capital leases

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(although, as described in Recent Accounting Pronouncements in the Notes to Consolidated Financial Statements, we will recognize as liabilities in our Balance Sheet the obligation for outstanding operating leases primarily related to office facilities commencing in fiscal 2020). The following table summarizes our future minimum rental commitments under operating leases and our other known contractual obligations as of May 26, 2018:

	Payments Due by Period							
	Total	Fiscal 2019 (An	Fiscal 2022-2023 ousands)	3 Thereafter				
Operating lease obligations	\$42,450	\$11,980		\$ 10,513	\$ 3,301			
Purchase obligations	\$ 1,345	\$ 713	\$ 578	\$ 54	\$			
Long-term debt	\$63,000	\$	\$	\$ 63,000	\$			

Long-term debt above does not include any estimated future interest payments.

#### **Off-Balance Sheet Arrangements**

The Company has no off-balance sheet arrangements.

#### **Recent Accounting Pronouncements**

Information regarding recent accounting pronouncements is contained in Note 2 Summary of Significant Accounting Policies to the Consolidated Financial Statements for the year ended May 26, 2018.

#### **Inflation**

Inflation was not a material factor in either revenue or operating expenses during the fiscal years ended May 26, 2018, May 27, 2017 or May 28, 2016.

#### ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

*Interest Rate Risk*. We are primarily exposed to market risks from fluctuations in interest rates and the effects of those fluctuations on the market values of our cash and cash equivalents and our borrowings under our Facility that bear interest at a variable market rate.

At the end of fiscal 2018, we had approximately \$56.5 million of cash and cash equivalents and \$63.0 million of borrowings under our Facility. The earnings on investments are subject to changes in interest rates; however, assuming a constant balance available for investment, a 10% decline in interest rates would reduce our interest income but would not have a material impact on our consolidated financial position or results of operations.

Borrowings under the Facility bear interest at a rate per annum of either, at the Company s option, (i) LIBOR plus a margin of 1.25% or 1.50% or (ii) an alternate base rate, plus margin of 0.25% or 0.50% with the applicable margin depending on the Company s consolidated leverage ratio. The alternate base rate is the highest of (i) Bank of America s prime rate, (ii) the federal funds rate plus 0.50% and (iii) the Eurodollar rate plus 1.0%. We are exposed to rate risk related to fluctuations in the LIBOR rate primarily; at the current level of borrow as of May 26, 2018 of \$63.0 million, a 10% change in interest rates would have resulted in approximately a \$0.3 million change in annual interest expense.

Foreign Currency Exchange Rate Risk. For the year ended May 26, 2018, approximately 21.9% of the Company s revenues were generated outside of the United States. As a result, our operating results are subject to fluctuations in the exchange rates of foreign currencies in relation to the U.S. dollar. Revenues and expenses denominated in foreign currencies are translated into U.S. dollars at the monthly average exchange rates prevailing during the period. Thus, as the value of the U.S. dollar fluctuates relative to the currencies in our non-United States based operations, our reported results may vary.

Assets and liabilities of our non-United States based operations are translated into U.S. dollars at the exchange rate effective at the end of each monthly reporting period. Approximately 71% of our fiscal year-end balances of cash and cash equivalents were denominated in U.S. dollars. The remaining amount of approximately 29% was comprised primarily of cash balances translated from Euros, Mexican Pesos, British Pound Sterling and Chinese Yan. The difference resulting from the translation each period of assets and liabilities of our non-United States based operations is recorded as a component of stockholders equity in other accumulated other comprehensive income or loss.

Although we intend to monitor our exposure to foreign currency fluctuations, we do not currently use financial hedging techniques to mitigate risks associated with foreign currency fluctuations including in a limited number of circumstances when we may be asked to transact with our client in one currency but are obligated to pay our consultant in another currency. We cannot provide assurance that exchange rate fluctuations will not adversely affect our financial results in the future.

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# ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA. RESOURCES CONNECTION, INC.

# CONSOLIDATED FINANCIAL STATEMENTS

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Consolidated Balance Sheets as of May 26, 2018 and May 27, 2017	53
Consolidated Statements of Operations for each of the three years in the period ended May 26, 2018	54
Consolidated Statements of Comprehensive Income for each of the three years in the period ended May 26.	
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Consolidated Statements of Stockholders Equity for each of the three years in the period ended May 26,	
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Notes to Consolidated Financial Statements	58
See also Item 7. Management s Discussion and Analysis of Financial Condition and Results of Operations-Q	uarterly
Results, which is incorporated herein by reference.	

results, which is incorporated herein by reference.

## Report of Independent Registered Public Accounting Firm

To the Stockholders and the Board of Directors of Resources Connection, Inc.

#### **Opinion on the Financial Statements**

We have audited the accompanying consolidated balance sheets of Resources Connection, Inc. and its subsidiaries (the Company) as of May 26, 2018 and May 27, 2017, the related consolidated statements of operations, comprehensive income, stockholders—equity and cash flows for each of the three years in the period ended May 26, 2018, and the related notes to the consolidated financial statements (collectively, the financial statements). In our opinion, the financial statements present fairly, in all material respects, the financial position of the Company as of May 26, 2018 and May 27, 2017, and the results of its operations and its cash flows for each of the three years in the period ended May 26, 2018, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the Company s internal control over financial reporting as of May 26, 2018, based on criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission in 2013, and our report dated July 23, 2018 expressed an unqualified opinion on the effectiveness of the Company s internal control over financial reporting.

#### **Basis for Opinion**

These financial statements are the responsibility of the Company s management. Our responsibility is to express an opinion on the Company s financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

/s/ RSM US LLP

Irvine, California

July 23, 2018

# RESOURCES CONNECTION, INC.

## CONSOLIDATED BALANCE SHEETS

May 27,

May 26,

	2018 (Amounts		2017 usands,		
		except			
A GOVERNO	par valu	e per s	hare)		
ASSETS					
Current assets:	h #6.450	Φ.	60.000		
Cash and cash equivalents	\$ 56,470	\$	62,329		
Trade accounts receivable, net of allowance for doubtful accounts of \$1,640 and	120 172		00.000		
\$2,517 as of May 26, 2018 and May 27, 2017, respectively	130,452		98,222		
Prepaid expenses and other current assets	7,230		4,395		
Income taxes receivable	729		1,899		
Total current assets	194,881		166,845		
Goodwill	191,950		171,088		
Intangible assets, net	18,531				
Property and equipment, net	22,413		23,354		
Deferred income taxes	2,850		973		
Other assets	2,049		1,868		
Total assets	\$ 432,674	\$	364,128		
LIABILITIES AND STOCKHOLDERS EQUITY					
Current liabilities:					
Accounts payable and accrued expenses	\$ 23,280	\$	14,102		
Accrued salaries and related obligations	58,418		49,241		
Other liabilities	12,826		8,428		
Total current liabilities	94,524		71,771		
Long-term debt	63,000		48,000		
Deferred income taxes			1,280		
Other long-term liabilities	6,325		4,935		
Total liabilities	163,849		125,986		
Commitments and contingencies					
Stockholders equity:					
Preferred stock, \$0.01 par value, 5,000 shares authorized; zero shares issued and outstanding					
Common stock, \$0.01 par value, 70,000 shares authorized; 61,252 and					
58,992 shares issued, and 31,614 and 29,662 shares outstanding as of May 26,					
2018 and May 27, 2017, respectively	613		590		
2010 and may 21, 2011, respectively	013		330		

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Additional paid-in capital	429,578	398,828
Accumulated other comprehensive loss	(10,385)	(11,396)
Retained earnings	335,741	332,024
Treasury stock at cost, 29,638 and 29,330 shares as of May 26, 2018 and May 27,		
2017, respectively	(486,722)	(481,904)
Total stockholders equity	268,825	238,142
Total liabilities and stockholders equity	\$ 432,674	\$ 364,128

The accompanying notes are an integral part of these consolidated financial statements.

# RESOURCES CONNECTION, INC.

# CONSOLIDATED STATEMENTS OF OPERATIONS

	For the Years Ended				
	May 2 2018	,	May 27, 2017		Iay 28, 2016
	(Amounts in thousands, except per				
	share amounts)				
Revenue	\$654,1	29 5	\$ 583,411	\$ 3	598,521
Direct cost of services, primarily payroll and related taxes for professional					
services employees	408,0	74	362,086	3	366,355
Casas manain	246.0	<i>E E</i>	221 225	,	22 166
Gross margin	246,0		221,325		232,166
Selling, general and administrative expenses	209,0		183,471		174,806
Amortization of intangible assets	2,2		2.452		90
Depreciation expense	4,0	91	3,452		3,467
Income from operations	30,6	24	34,402		53,803
Interest expense	1,8	67	773		
Interest income	(1	32)	(144)		(186)
I 1 . C	20.0	00	22 772		<i>52</i> ,000
Income before provision for income taxes	28,8		33,773		53,989
Provision for income taxes	10,0	63	15,122		23,546
AY . *	Φ 10.0	26	t 10.651	ф	20.442
Net income	\$ 18,8	26	\$ 18,651	\$	30,443
Net income per common share:					
Basic	\$ 0.	61 5	\$ 0.57	\$	0.82
~	Φ. 0	60 6	* 0 <b>.</b>	Φ.	0.01
Diluted	\$ 0.	60 5	\$ 0.56	\$	0.81
Weighted average common shares outstanding:					
Basic	30,7	41	22 051		27.027
Dasic	30,7	+1	32,851		37,037
Diluted	31,2	10	33,471		37,608
					,
Cash dividends declared per common share	\$ 0.	48 5	\$ 0.44	\$	0.40

The accompanying notes are an integral part of these consolidated financial statements.

# RESOURCES CONNECTION, INC.

# CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

	For	For the Years Ended			
	May 26, 2018	May 27, 2017	May 28, 2016		
	(Amor	(Amounts in thousands)			
COMPREHENSIVE INCOME:					
Net income	\$ 18,826	\$ 18,651	\$ 30,443		
Foreign currency translation adjustment, net of tax	1,011	(602)	123		
Total comprehensive income	\$ 19,837	\$ 18,049	\$ 30,566		

The accompanying notes are an integral part of these consolidated financial statements.

# RESOURCES CONNECTION, INC.

# CONSOLIDATED STATEMENTS OF STOCKHOLDERS EQUITY

	Common Stock			Treasury Stock		Accumulated Other		
	Shares	Amount	Additional Paid-in Capital	Shares (Amou	Amount nts in thou	Comprehensiv (Loss) Income		Total Stockholders Equity
Balances as of May 30, 2015	57,488	\$ 575	\$ 374,285	20,215	\$ (336.759	9) \$ (10,917)	\$ 313 268	\$ 340,452
Exercise of stock	37,100	Ψ 373	Ψ 37 1,203	20,213	φ (330,73)	γ (10,517)	Ψ 313,200	Ψ 310,132
options	418	4	5,304					5,308
Stock-based								
compensation expense			6,280					6,280
Tax shortfall from stock-based compensation								
arrangements			(1,565)					(1,565)
Issuance of common stock under Employee Stock Purchase Plan	325	3	4,459					4,462
Issuance of restricted	323	3	7,737					7,702
stock	6							
Issuance of restricted	Ü							
stock out of treasury								
stock to board of								
director members				(44)	1,031	[	(1,031)	
Purchase of shares				1,837	(28,128	3)		(28,128)
Cash dividends								
declared (\$0.40 per								
share)							(14,726)	(14,726)
Currency translation								
adjustment						123		123
Net income for the year							20.442	20.442
ended May 28, 2016							30,443	30,443
Balances as of	50.027	500	200.762	22 000	(2.62.05)	(10.704)	227.054	242.640
May 28, 2016	58,237	582	388,763	22,008	(363,856	6) (10,794)	327,954	342,649
Exercise of stock options Stock-based	305	3	3,853					3,856
compensation expense			6,068					6,068
Tax shortfall from			(4,344)					(4,344)
stock-based			(1,511)					(1,517)

compensation								
arrangements								
Issuance of common								
stock under Employee								
Stock Purchase Plan	359	4	4,489					4,493
Issuance of restricted								
stock	92	1	(1)					
Issuance of restricted								
stock out of treasury								
stock to board of								
director members				(36)	838		(838)	
Forfeitures of restricted	245							
stock	(1)				(110.000)			(1.10.00.6)
Purchase of shares				7,358	(118,886)			(118,886)
Cash dividends								
declared (\$0.44 per							(10.7.10)	(10.740)
share)							(13,743)	(13,743)
Currency translation						(602)		(600)
adjustment						(602)		(602)
Net income for the year							10.651	10.651
ended May 27, 2017							18,651	18,651
Balances as of								
	59 002	590	398,828	20.220	(491 004)	(11 206)	222.024	229 142
May 27, 2017 Exercise of stock	58,992	390	390,020	29,330	(481,904)	(11,396)	332,024	238,142
options	517	6	6,483					6,489
Stock-based	317	U	0,403					0,409
compensation expense			5,978					5,978
Issuance of common			3,770					3,770
stock under Employee								
Stock Purchase Plan	339	3	3,947					3,950
Issuance of restricted	337	3	3,517					3,730
stock	105	1	(1)					
Issuance of restricted			(-)					
stock out of treasury								
stock to board of								
director members				(13)	298		(298)	
Purchase of shares				321	(5,116)			(5,116)
Issuance of common								
stock for acquisition of								
Accretive	1,072	11	11,743					11,754
Issuance of common								
stock for acquisition of								
taskforce	227	2	2,600					2,602
Cash dividends								
declared (\$0.48 per								
share)							(14,811)	(14,811)
Currency translation								
adjustment						1,011		1,011
Net income for the year								
ended May 26, 2018							18,826	18,826

Balances as of May 26, 2018

61,252 \$ 613 \$ 429,578 29,638 \$ (486,722) \$ (10,385) \$ 335,741 \$ 268,825

The accompanying notes are an integral part of these consolidated financial statements.

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# RESOURCES CONNECTION, INC.

## CONSOLIDATED STATEMENTS OF CASH FLOWS

	For May 26, 2018	the Years End May 27, 2017	ed May 28, 2016
	(Amo	ounts in thousa	nds)
Cash flows from operating activities:			
Net income	\$ 18,826	\$ 18,651	\$ 30,443
Adjustments to reconcile net income to net cash provided by operating			
activities:			
Depreciation and amortization	6,389	3,452	3,557
Stock-based compensation expense	6,033	6,068	6,280
Loss on disposal of assets	14	19	
Bad debt expense	826	458	1,118
Deferred income taxes	(5,035)	4,530	1,058
Changes in operating assets and liabilities, net of effects of business combinations:			
Trade accounts receivable	(19,373)	(1,494)	(2,702)
Prepaid expenses and other current assets	(1,567)	374	(651)
Income taxes	4,733	(6,232)	(949)
Other assets	(166)	253	15
Accounts payable and accrued expenses	3,332	681	176
Accrued salaries and related obligations	4,173	(434)	1,574
Other liabilities	(2,815)	1,939	(1,657)
Net cash provided by operating activities	15,370	28,265	38,262
Cash flows from investing activities:			
Redemption of short-term investments		24,957	45,000
Purchase of short-term investments		•	(44,969)
Proceeds from sale of property and equipment	4	233	Ì
Acquisition of Accretive	(20,047)		
Acquisition of <i>taskforce</i> , net of cash acquired	(3,410)		
Purchase of property and equipment	(2,213)	(4,781)	(2,381)
Net cash (used in) provided by investing activities	(25,666)	20,409	(2,350)
Cash flows from financing activities:			
Proceeds from exercise of stock options	6,489	3,864	5,493
Proceeds from issuance of common stock under Employee Stock Purchase	• • • •		
Plan	3,949	4,493	4,462
Purchase of common stock	(5,116)	(118,886)	(28,128)
Payment of contingent consideration	(2,579)		
Proceeds from Revolving Credit Facility	15,000	58,000	

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Repayment on Revolving Credit Facility		(10,000)	
Debt issuance costs		(190)	
Cash dividends paid	(14,269)	(14,157)	(14,085)
Net cash provided by (used) in financing activities	3,474	(76,876)	(32,258)
Effect of exchange rate changes on cash	963	(558)	185
Net (decrease) increase in cash	(5,859)	(28,760)	3,839
Cash and cash equivalents at beginning of period	62,329	91,089	87,250
Cash and cash equivalents at end of period	\$ 56,470	\$ 62,329	\$ 91,089

The accompanying notes are an integral part of these consolidated financial statements.

## RESOURCES CONNECTION, INC.

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

## 1. Description of the Company and its Business

Resources Connection, Inc. (Resources Connection), a Delaware corporation, was incorporated on November 16, 1998. Resources Connection is a multinational professional services firm; its operating entities provide services primarily under the name Resources Global Professionals (RGP or the Company). The Company provides agile consulting services to its global client base utilizing experienced professionals in the areas of accounting; finance; governance, risk and compliance management; corporate advisory, strategic communications and restructuring; information management; human capital; supply chain management; and legal and regulatory. The Company has offices in the United States (U.S.), Asia, Australia, Canada, Europe and Mexico.

The Company s fiscal year consists of 52 or 53 weeks, ending on the Saturday in May closest to May 31. Fiscal years 2018, 2017 and 2016 consisted of four 13 week quarters and a total of 52 weeks of activity for the fiscal year. For fiscal years of 53 weeks, (which next occurs for fiscal 2020), the first three quarters consist of 13 weeks each and the fourth quarter consists of 14 weeks.

## 2. Summary of Significant Accounting Policies

### Basis of Presentation and Principles of Consolidation

The Consolidated Financial Statements of the Company (financial statements) have been prepared in conformity with accounting principles generally accepted in the U.S. (GAAP) and the rules of the Securities and Exchange Commission (SEC). The financial statements include the accounts of the Company and its subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation.

### Revenue Recognition

Revenues are recognized when the Company s professionals deliver promised services to clients, in an amount that reflects the consideration the Company expects to be entitled to in exchange for those services. Conversion fees are recognized when one of the Company s professionals accepts an offer of permanent employment from a client and all requisite terms of the agreement have been met. Conversion fees were 0.4%, 0.5% and 0.5% of revenue for each of the years ended May 26, 2018, May 27, 2017 and May 28, 2016, respectively. All costs of compensating the Company s professionals are the responsibility of the Company and are included in direct cost of services.

## Client Reimbursements of Out-of-Pocket Expenses

The Company recognizes all reimbursements received from clients for out-of-pocket expenses as revenue and all such expenses as direct cost of services. Reimbursements received from clients were \$11.8 million, \$10.1 million and \$10.6 million for the years ended May 26, 2018, May 27, 2017 and May 28, 2016, respectively.

## Foreign Currency Translation

The financial statements of subsidiaries outside the U.S. are measured using the local currency as the functional currency. Assets and liabilities of these subsidiaries are translated at current exchange rates, income and expense items are translated at average exchange rates prevailing during the period and the related translation adjustments are

recorded as a component of comprehensive income or loss within stockholders equity. Gains and losses from foreign currency transactions are included in selling, general and administrative expenses in the Consolidated Statements of Operations.

# Per Share Information

The Company presents both basic and diluted earnings per share ( EPS ). Basic EPS is calculated by dividing net income by the weighted average number of common shares outstanding during the period. Diluted EPS is based upon the weighted average

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

number of common and common equivalent shares outstanding during the period, calculated using the treasury stock method for stock options. Under the treasury stock method, exercise proceeds include the amount the employee must pay for exercising stock options, the amount of compensation cost for future services that the Company has not yet recognized and the amount of tax benefits that would be recorded when the award becomes deductible. Common equivalent shares are excluded from the computation in periods in which they have an anti-dilutive effect. Stock options for which the exercise price exceeds the average market price over the period are anti-dilutive and are excluded from the calculation.

The following table summarizes the calculation of net income per share for the years ended May 26, 2018, May 27, 2017 and May 28, 2016 (in thousands, except per share amounts):

	For the Years Ended				
	May 26, 2018	May 27, 2017	May 28, 2016		
Net income	\$ 18,826	\$ 18,651	\$ 30,443		
Basic:					
Weighted average shares	30,741	32,851	37,037		
Diluted:					
Weighted average shares	30,741	32,851	37,037		
Potentially dilutive shares	469 620		571		
Total dilutive shares	31,210	33,471	37,608		
Net income per common share:					
Basic	\$ 0.61	\$ 0.57	\$ 0.82		
Dilutive	\$ 0.60	\$ 0.56	\$ 0.81		
Anti-dilutive shares not included above	4,619	4,582	4,745		

## Cash and Cash Equivalents

The Company considers cash on hand, deposits in banks, and short-term investments purchased with an original maturity date of three months or less to be cash and cash equivalents. The carrying amounts reflected in the consolidated balance sheets for cash and cash equivalents approximate the fair values due to the short maturities of these instruments.

### Financial Instruments

The Company had no short-term investments as of May 26, 2018 or May 27, 2017. The Company had no investments with a maturity in excess of one year as of the end of either fiscal year 2018 or 2017. The Company carries debt

securities that it has the ability and positive intent to hold to maturity at amortized cost.

The fair value of the Company s financial instruments reflects the amounts that the Company estimates it will receive in connection with the sale of an asset in an orderly transaction between market participants at the measurement date (exit price). The fair value hierarchy prioritizes the use of inputs used in valuation techniques into the following three levels:

Level 1 Quoted prices in active markets for identical assets and liabilities.

Level 2 Observable inputs other than quoted prices in active markets for identical assets and liabilities; quoted prices in markets that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets.

Level 3 Unobservable inputs.

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### Allowance for Doubtful Accounts

The Company maintains an allowance for doubtful accounts for estimated losses resulting from its clients failure to make required payments for services rendered. Management estimates this allowance based upon knowledge of the financial condition of the Company s clients (which may not include knowledge of all significant events), review of historical receivable and reserve trends and other pertinent information. If the financial condition of the Company s clients deteriorates or there is an unfavorable trend in aggregate receivable collections, additional allowances may be required.

The following table summarizes the activity in our allowance for doubtful accounts (in thousands):

			Currency	y		
	Beginning Balance	Charged to Operations		`	rite-offs)/ coveries	Ending Balance
Years Ended:		_	_			
May 28, 2016	\$ 3,291	\$ 1,118	\$ (16)	) \$	(1,399)	\$ 2,994
May 27, 2017	\$ 2,994	\$ 458	\$ (20)	) \$	(915)	\$ 2,517
May 26, 2018	\$ 2,517	\$ 826	\$ 12	\$	(1,715)	\$ 1,640

### Property and Equipment

Property and equipment is stated at cost, less accumulated depreciation and amortization. Depreciation is computed using the straight-line method over the following estimated useful lives:

Building 30 years
Furniture 5 to 10 years
Leasehold improvements Lesser of useful life of asset or term of

Leasenoid improvements Lesser of useful file of asset of term of

lease

Computer, equipment and software 3 to 5 years

Costs for normal repairs and maintenance are expensed to operations as incurred, while renewals and major refurbishments are capitalized.

Assessments of whether there has been a permanent impairment in the value of property and equipment are periodically performed by considering factors such as expected future operating income, trends and prospects, as well as the effects of demand, competition and other economic factors. Management believes no permanent impairment has occurred.

## Goodwill and Intangible Assets

Goodwill and intangible assets primarily consist of the cost of acquired companies in excess of the fair market value of their net tangible assets at the date of acquisition. Goodwill is not subject to amortization but is tested for impairment annually or whenever events or changes in circumstances indicate that the asset might be impaired. The Company performed its annual goodwill impairment analysis as of May 26, 2018 and will continue to test for impairment at least annually. The Company performs its impairment analysis by comparing its market capitalization to its book value throughout the fiscal year. For application of this methodology the Company determined that it operates as a single reporting unit resulting from the combination of its practice offices. No impairment was indicated as of May 26, 2018. The Company s identifiable intangible assets are amortized over their lives, typically ranging from three to ten years.

See Note 4 Intangible Assets and Goodwill for a further description of the Company s intangible assets.

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## **Stock-Based Compensation**

The Company recognizes compensation expense for all share-based payment awards made to employees and directors, including employee stock options and employee stock purchases made via the Company s Employee Stock Purchase Plan (the ESPP), based on estimated fair value at the date of grant.

The Company estimates the fair value of share-based payment awards on the date of grant using an option-pricing model. The value of the portion of the award that is ultimately expected to vest is recognized as an expense over the requisite service periods. Stock options vest over four years and restricted stock award vesting is determined on an individual grant basis under the Company s 2014 Performance Incentive Plan ( 2014 Plan ). The Company determines the estimated value of stock options using the Black-Scholes valuation model. The Company recognizes stock-based compensation expense on a straight-line basis over the service period for options that are expected to vest and records adjustments to compensation expense at the end of the service period if actual forfeitures differ from original estimates.

See Note 11 Stock-Based Compensation Plans for further information on the 2014 Plan and stock-based compensation.

### **Income Taxes**

The Company recognizes deferred income taxes for the estimated tax consequences in future years of differences between the tax basis of assets and liabilities and their financial reporting amounts at each year-end based on enacted tax laws and statutory rates applicable to the periods in which the differences are expected to affect taxable income. Valuation allowances are established to reduce deferred tax assets to the amount expected to be realized when, in management s opinion, it is more likely than not that some portion of the deferred tax assets will not be realized. The provision for income taxes represents current taxes payable net of the change during the period in deferred tax assets and liabilities.

### Recent Accounting Pronouncements

Accounting Pronouncements Adopted During Current Fiscal Year

Compensation-Stock Compensation (Topic 718): Improvements to Employee Share-Based Payment Accounting. In March 2016, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) 2016-09. The standard modifies several aspects of the accounting and reporting for employee share-based payments and related tax accounting impacts, including the presentation in the statements of operations and cash flows of certain tax benefits or deficiencies and employee tax withholdings, as well as the accounting for award forfeitures over the vesting period (record forfeitures as they occur or estimate over the vesting period). The new standard is effective for financial statements for annual and interim periods within those annual periods beginning after December 15, 2016 and was adopted by the Company on a prospective basis effective May 28, 2017. The Company has elected to account for forfeitures based on previous guidance and will make an estimate of the number of awards expected to vest with a subsequent true up to actual forfeitures. As a result of the adoption, excess income tax benefits and deficiencies from

stock-based compensation are now recognized as a discrete item within the provision for income taxes in the Consolidated Statement of Operations rather than additional paid-in capital in the Consolidated Balance Sheets. In future quarters, when tranches of unexercised options expire, there could be a potentially significant impact on the Company s income tax expense and income tax percentage.

Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments. In August 2016, the FASB issued ASU 2016-15, which provides guidance designed to address diversity in how certain cash receipts and cash payments are presented and classified in the statement of cash flows. Examples include cash payments for debt prepayment or debt extinguishment; contingent consideration payments made after a business combination; and proceeds from the settlement of corporate-owned life insurance policies. The new standard is effective for financial statements for annual and interim periods within those annual periods beginning after December 15, 2017. The Company has elected to early adopt this pronouncement in the current quarter so as to enhance the comparability of potential future payments of contingent consideration related to the *taskforce* acquisition; the first payment related to this acquisition was made in the fourth quarter of fiscal 2018.

## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

Accounting Pronouncements Pending Adoption

Compensation Stock Compensation (Topic 718): Scope of Modification Accounting. In May 2017, the FASB issued ASU 2017-09, which clarifies when changes to the terms or conditions of a share-based payment award require an entity to apply modification accounting. Under the new guidance, modification accounting is only required if the fair value, vesting conditions or classification (equity or liability) of the new award are different from the original award immediately before the original award is modified. The new standard is effective for financial statements for annual periods beginning after December 15, 2017 (for the Company, fiscal 2019). The guidance must be applied prospectively to awards modified on or after the adoption date. The future impact of ASU 2017-09 will be dependent on the nature of future stock award modifications.

Intangibles Goodwill and Other (Topic 350): Simplifying the Test for Goodwill Impairment. In January 2017, the FASB issued ASU 2017-04, which provides guidance regarding the goodwill impairment testing process. The new standard eliminates Step 2 of the goodwill impairment test. If a company determines in Step 1 of the goodwill impairment test that the carrying value of goodwill is greater than the fair value, an impairment for that difference must be recorded in the income statement, rather than proceeding to Step 2. The new standard is effective for financial statements for annual periods beginning after December 15, 2019 (for the Company, fiscal 2021). Early adoption is permitted for interim or annual goodwill impairments tests performed on testing dates after January 1, 2017.

Based on the Company s most recent annual goodwill impairment test completed in fiscal 2018, the Company expects no initial impact on adoption.

Leases (Topic 842): Leases. In February 2016, the FASB issued ASU 2016-02, which amends the existing guidance to require lessees to recognize operating lease obligations on their balance sheets by recording the rights and obligations created by those leases. The requirements are effective for financial statements for annual periods and interim periods within those annual periods beginning after December 15, 2018 (for the Company, fiscal 2020), and early adoption is permitted. The Company is currently evaluating the impact ASU 2016-02 will have on its consolidated financial statements and believes it will have a significant impact on the Company s reported balance sheet assets and liabilities. Under current accounting guidelines, the Company s office leases are operating lease arrangements, in which rental payments are treated as operating expenses and there is no recognition of the arrangement on the balance sheet as an asset with the related obligation to the lessor as a liability.

Revenue from Contracts with Customers (Topic 606): In May 2014, the FASB issued ASU 2014-09, a comprehensive new revenue recognition standard that supersedes current revenue recognition guidance and is intended to improve and converge revenue recognition and related financial reporting requirements. The core principle of this guidance is that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. The guidance provides a number of steps to apply to achieve that core principle and requires additional disclosures. The standard allows for either full retrospective adoption, meaning the standard is applied to all periods presented, or modified retrospective approach/cumulative effect adoption, meaning the standard is applied only to the most current period presented in the financial statements. In addition, in March 2016, the FASB issued ASU 2016-12, Narrow-Scope Improvements and Practical Expedients (Topic 606), which provides clarifying guidance in certain

areas and adds some practical expedients. The effective date for this ASU is the same as the effective date for ASU 2014-09, (for the Company, the first day of fiscal 2019). The Company is in the process of completing its evaluation of how it currently recognizes revenue compared to the accounting treatment required under the new guidance. During this process, the Company reviewed client contracts and types of revenue transactions to determine the impact of the accounting treatment under the new guidance. Based on current information available, the Company believes adoption of the guidance will not have a material impact on its Consolidated Financial Statements or internal controls, other than required expanded disclosures. The Company will adopt the new guidance beginning May 27, 2018, using the modified retrospective approach, which recognizes the cumulative effect (if any) of application on that date.

## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

Other recent accounting pronouncements issued by the FASB (including its Emerging Issues Task Force), the American Institute of Certified Public Accountants and the SEC did not, or are not expected to, have a material effect on the Company s results of operations, financial position or cash flows.

## Use of Estimates

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Although management believes these estimates and assumptions are adequate, actual results could differ from the estimates and assumptions used.

## 3. Acquisitions

On December 4, 2017, the Company announced the completion of its acquisition of substantially all of the assets and assumption of certain liabilities of Accretive Solutions, Inc. ( Accretive ). Accretive is a professional services firm that provides expertise in accounting and finance, enterprise governance, business technology and business transformation solutions to a wide variety of organizations in the U.S. and supports startups through its Countsy suite of back office services. The Company paid consideration of \$20.0 million in cash and issued approximately 1,072,000 shares of Resources Connection, Inc. common stock restricted for sale for four years; additional cash and shares of Company common stock will be paid or issued, subject to working capital adjustments. The amounts due upon working capital adjustments are estimated at \$0.1 million in cash and 108,000 additional shares of common stock and are accrued as a liability on the balance sheet as of May 26, 2018.

In accordance with the accounting requirements of Accounting Standard Codification 805, Business Combinations, (ASC 805), the Company made an allocation of the purchase price of Accretive based on the fair value of the assets acquired and liabilities assumed, with the residual recorded as goodwill. The Company is purchase price allocation considers a number of factors, including the valuation of identifiable intangible assets. In connection with this acquisition, the Company recorded intangible assets including \$12.7 million for customer relationships (amortized over eight years) and \$2.5 million for tradenames (amortized over three years). The Company also recorded approximately \$11.5 million of goodwill. The goodwill and other intangibles recognized in this transaction are deductible for tax purposes and purchase accounting required a deferred tax liability to be established.

The operations of Accretive contributed approximately \$35.5 million to revenue and approximately \$1.8 million to earnings before amortization and depreciation for the six months ended May 26, 2018. Pro forma results of operations for Accretive have not been presented as it is not material to the Consolidated Statements of Operations.

The Company incurred approximately \$0.6 million of transaction costs related to the Accretive acquisition during the year ended May 26, 2018. These expenses are included in selling, general and administrative expenses in the Company s Consolidated Statements of Operations.

The following table summarizes the consideration paid for Accretive and the amounts of the identified assets acquired and liabilities assumed at the acquisition date:

Fair Value of Consideration Transferred (in thousands, except share and per share amounts):

Cash		\$ 20,047
Common stock sale)	1,072,474 shares @ \$10.96 (closing price on acquisition date discounted for restriction on	11,754
Total		\$31,801

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### RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

Recognized amounts of identifiable assets acquired and liabilities assumed (in thousands):

Accounts receivable	\$11,360
Prepaid expenses and other current assets	1,084
Intangible assets	15,200
Property and equipment	979
Total identifiable assets	28,623
Accounts payable and accrued expenses	3,637
Accrued salaries and related obligations	4,562
Other current liabilities	148
Total liabilities assumed	8,347
Net identifiable assets acquired	20,276
Goodwill	11,525
Net assets acquired	\$ 31,801

On August 31, 2017, the Company acquired *taskforce* Management on Demand AG ( *taskforce* ), a German professional services firm, founded in 2007, that provides clients with senior interim management and project management expertise. The Company paid initial consideration of 5.8 million (approximately \$6.9 million at the date of acquisition), in a combination of cash and restricted stock. U.S. dollar equivalents related to the acquisition of *taskforce* are based on acquisition date exchange rates.

In addition, the purchase agreement of *taskforce* requires earn-out payments to be made based on performance in calendar 2017, 2018 and 2019. Under accounting rules for business combinations, obligations that are contingently payable to the sellers based upon the occurrence of one or more future events are recorded as a discounted liability on the Company s balance sheet. The Company is obligated to pay the sellers in Euros as follows: for calendar year 2017, Adjusted EBITDA times 6.1 times 20%; and for both calendar years 2018 and 2019, Adjusted EBITDA times 6.1 times 15%; (Adjusted EBITDA is calculated as defined in the purchase agreement). The Company estimated the fair value of the obligation to pay contingent consideration based on a number of different projections of the estimated Adjusted EBITDA for each of the calendar years. The Company recorded this future obligation using a discount rate of approximately 11.0%, representing the Company s weighted average cost of capital. The estimated fair value of the contractual obligation to pay the contingent consideration for calendar years 2018 and 2019 is 3.7 million (approximately \$4.3 million based on the exchange rate on the last day of fiscal 2018) as of May 26, 2018. Each reporting period, the Company will estimate changes in the fair value of contingent consideration and any change in fair value will be recognized in the Company s Consolidated Statements of Operations. The estimate of fair value of contingent consideration requires very subjective assumptions to be made of various potential Adjusted EBITDA

results and discount rates. Future revisions to these assumptions could materially change the estimate of the fair value of contingent consideration and therefore could materially affect the Company s future operating results. No adjustments were made to the estimated contingent consideration payable for the year ended May 26, 2018 except for accretion expense for the passage of time. The Company paid the portion related to Adjusted EBITDA of calendar 2017 of 2.1 million (approximately \$2.6 million based on the exchange rate on the date of payment) in March 2018.

In accordance with the accounting requirements of ASC 805, the Company made an allocation of the purchase price of *taskforce* based on the fair value of the assets acquired and liabilities assumed, with the residual recorded as goodwill. As a result of the contingent consideration obligation, the Company recorded a deferred tax asset on the temporary difference between the book and tax treatment of the contingent consideration. The Company s purchase price allocation considered a number of factors, including the valuation of identifiable intangible assets. In connection with this acquisition, the Company recorded total intangible assets including approximately \$1.9 million for customer relationships (amortized over 3 years), \$2.0 million for tradenames (amortized over 10 years), \$0.8 million for the database of potential consultants (amortized over 3 years) and \$1.0 million for

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

non-competition agreements (amortized over 3 years). The Company also recorded approximately \$8.7 million of goodwill. The goodwill and other intangibles recognized in this transaction are not deductible for tax purposes.

Results of operations of taskforce are included in the Company s Consolidated Statement of Operations for the nine months ended May 26, 2018, including revenue of \$11.4 million and income before depreciation and amortization of \$0.6 million. Pro forma results of operations for taskforce have not been presented as it is not material to the Consolidated Statements of Operations.

The Company incurred approximately \$0.6 million of transaction costs related to the *taskforce* acquisition during the year ended May 26, 2018. These expenses are included in selling, general and administrative expenses in the Company s Consolidated Statements of Operations.

The following table summarizes the consideration for the acquisition of *taskforce* and the amounts of the identified assets acquired and liabilities assumed at the acquisition date:

Fair Value of Consideration Transferred (in thousands, except share and per share amounts):

Cash	\$ 4	1,384
Working capital adjustment receivable		(123)
Common stock 226,628 shares @ \$11.48 (closing price on acquisition date discounted for restriction on		
sale)	2	2,602
Estimated initial contingent consideration	6	5,514
Total	\$ 13	3,377

Recognized amounts of identifiable assets acquired and liabilities assumed (in thousands):

Cash and cash equivalents	\$ 974
Accounts receivable	1,930
Prepaid expenses and other current assets	45
Intangible assets	5,727
Property and equipment	39
Total identifiable assets	8,715
Accounts payable and accrued expenses	2,116
Accrued salaries and related obligations	16
Other current liabilities	140

Total liabilities assumed	2,272
Net identifiable assets acquired	6,443
Deferred tax liability	(1,815)
Goodwill	8,749
Net assets acquired	\$ 13,377

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## 4. Intangible Assets and Goodwill

The following table presents details of our intangible assets, estimated lives and related accumulated amortization (in thousands). At the end of fiscal 2017, the Company had no amortizable intangible assets:

	Gross	Acc	May 26, 2018 umulated ortization	8 Net
Customer contracts and relationships (3-8 years)	\$ 14,565	\$	(1,263)	\$ 13,302
Tradenames (3-10 years)	4,481	Ψ	(560)	3,921
Consultant list (3 years)	815		(205)	610
Non-compete agreements (3 years)	932		(234)	698
			,	
Total	\$ 20,793	\$	(2,262)	\$ 18,531

The weighted-average useful lives of the customer contracts and relationships and other are approximately 5.2 and 1.6 years, respectively.

The following table summarizes amortization expense for the years stated (in thousands):

	For	For the Years Ended				
	May 26,	May 27,	May 28,			
	2018	2017	2016			
Amortization expense	\$ 2,298	\$	\$ 90			

The following table presents future estimated amortization expense based on existing intangible assets for the years presented (in thousands):

	Fiscal Years Ending				
	2019	2020	2021	2022	2023
Expected amortization expense	\$3,823	\$3,823	\$ 2,503	\$1,786	\$1,786

The following table summarizes the activity in the Company s goodwill balance (in thousands):

For the Years Ended

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		May 26, 2018	ľ	May 27, 2017
Goodwill, beginning	g of year	\$ 171,088	\$	171,183
Acquisitions tasks	force (see Note 3)	8,749		
Acquisitions Acci	retive (see Note 3)	11,525		
Impact of foreign cu	irrency exchange rate changes	588		(95)
Goodwill, end of pe	riod	\$ 191,950	\$	171,088

## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### 5. Property and Equipment

Property and equipment consist of the following (in thousands):

		s of 6, 2018	As of 27, 2017
Building and land	\$	14,198	\$ 14,198
Computers, equipment and software		18,965	17,811
Leasehold improvements		19,802	19,403
Furniture		10,427	9,653
		63,392	61,065
Less accumulated depreciation and amortization	(	40,979)	(37,711)
	\$	22,413	\$ 23,354

### 6. Long-Term Debt

In October 2016, the Company entered into a \$120 million secured revolving credit facility (Facility) with Bank of America, consisting of (i) a \$90 million revolving loan facility, which includes a \$5 million sublimit for the issuance of standby letters of credit (Revolving Loan), and (ii) a \$30 million reducing revolving loan facility, any amounts of which may not be reborrowed after being repaid (Reducing Revolving Loan). The Facility is available for working capital and general corporate purposes, including potential acquisitions and stock repurchases. The Company s obligations under the Facility are guaranteed by all of the Company s domestic subsidiaries and secured by essentially all assets of the Company, Resources Connection LLC and their domestic subsidiaries, subject to certain customary exclusions. Borrowings under the Facility bear interest at a rate per annum of either, at the Company s option, (i) a London Interbank Offered Rate (LIBOR) defined in the Facility plus a margin of 1.25% or 1.50% or (ii) an alternate base rate, plus margin of 0.25% or 0.50% with the applicable margin depending on the Company s consolidated leverage ratio. The alternate base rate is the highest of (i) Bank of America s prime rate, (ii) the federal funds rate plus 0.50% and (iii) the Eurodollar rate plus 1.0%. The Company pays an unused commitment fee on the average daily unused portion of the Facility at a rate of 0.15% to 0.25% depending upon on the Company s consolidated leverage ratio. The Facility expires October 17, 2021.

The Facility contains both affirmative and negative covenants. Covenants include, but are not limited to, limitations on the Company s and its subsidiaries ability to incur liens, incur additional indebtedness, make certain restricted payments, merge or consolidate and make dispositions of assets. In addition, the Facility requires the Company to comply with financial covenants limiting the Company s total funded debt, minimum interest coverage ratio and maximum leverage ratio. The Company was in compliance with all financial covenants under the Facility as of May 26, 2018.

Upon the occurrence of an event of default under the Facility, the lender may cease making loans, terminate the Facility and declare all amounts outstanding to be immediately due and payable. The Facility specifies a number of events of default (some of which are subject to applicable grace or cure periods), including, among other things, non-payment defaults, covenant defaults, cross-defaults to other material indebtedness, bankruptcy and insolvency defaults and material judgment defaults.

The Company s borrowings on the Facility were \$63.0 million as of May 26, 2018; in the third quarter of fiscal 2018, the Company borrowed \$15.0 million to fund the purchase of Accretive. In November 2016, the Company borrowed \$58.0 million to fund a portion of the purchase price of its modified Dutch auction tender offer, repaying \$10.0 million in the third quarter of fiscal 2017. See Note 10 *Stockholders Equity*, for additional information about the tender offer. As of May 26, 2018, the outstanding balance on the Facility was \$64.0 million, including \$1.0 million of outstanding letters of credit issued under the Facility. There was \$26.0 million remaining to borrow under the Revolving Loan and \$30.0 million remaining under the Reducing Revolving Loan as of May 26, 2018. As of May 26, 2018, the interest rates on the Company s borrowings were 3.5% on one tranche of

## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

\$24.0 million based on a 6-month LIBOR plus 1.5%, 3.8% on a tranche of \$24.0 million based on a 3-month LIBOR plus 1.5% and 4.0% on a tranche of \$15.0 million based on a 6-month LIBOR plus 1.5%.

## 7. Income Taxes

The following table represents the current and deferred income tax provision for federal, state and foreign income taxes attributable to operations (in thousands):

	For the Years Ended		
	May 26, 2018	May 27, 2017	May 28, 2016
Current			
Federal	\$ 10,785	\$ 10,901	\$ 18,320
State	2,829	2,551	4,168
Foreign	(392)	1,472	1,398
	13,222	14,924	23,886
Deferred			
Federal	(3,011)	259	(178)
State	367	62	(27)
Foreign	(515)	(123)	(135)
	(3,159)	198	(340)
	\$ 10,063	\$ 15,122	\$ 23,546

Income before provision for income taxes is as follows (in thousands):

	For	For the Years Ended			
	May 26,	May 26, May 27,			
	2018	2017	2016		
Domestic	\$ 26,774	\$ 32,390	\$ 53,417		
Foreign	2,115	1,383	572		
	\$ 28,889	\$ 33,773	\$ 53,989		

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

The provision for income taxes differs from the amount that would result from applying the federal statutory rate as follows:

	For the Years Ended		
	May 26,	May 27,	May 28,
	2018	2017	2016
Statutory tax rate	29.4%	35.0%	35.0%
State taxes, net of federal benefit	7.9	5.0	4.9
Non-U.S. rate adjustments	(0.8)	0.1	0.4
Stock-based compensation	4.5	0.7	0.6
Long-term net capital gains	10.1		
Foreign tax credit	(16.5)	(0.1)	(0.5)
Valuation allowance	(4.3)	1.2	1.3
Permanent items, primarily meals and entertainment	3.2	2.2	1.5
Deferred tax impact of U.S. federal rate changes	(2.8)		
Deferred tax impact of foreign rate changes	3.9	0.5	0.3
Other, net	0.2	0.2	0.1
Effective tax rate	34.8%	44.8%	43.6%

The impact of state taxes, net of federal benefit, and foreign income taxed at other than U.S. rates fluctuates year over year due to the changes in the mix of operating income and losses amongst the various states and foreign jurisdictions in which the Company operates.

The components of the net deferred tax asset (liability) consist of the following (in thousands):

27, 2017
1,595
4,235
3,755
11,779
397
15,855
1,222
232

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Gross deferred tax asset	36,015	39,070
Valuation allowance	(15,298)	(15,971)
Gross deferred tax asset, net of valuation allowance	20,717	23,099
Deferred tax liabilities:		
Goodwill and intangibles	(17,867)	(23,406)
Net deferred tax asset (liability)	\$ 2,850	\$ (307)

The Company had a net income tax payable of \$3.3 million and a net income tax receivable of \$1.4 million as of May 26, 2018 and May 27, 2017, respectively.

The tax benefit associated with the exercise of nonqualified stock options and the disqualifying dispositions by employees of incentive stock options, restricted stock awards and shares issued under the Company s ESPP reduced income taxes payable by \$1.1 million for both of the years ended May 26, 2018 and May 27, 2017.

## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

The Company has foreign net operating loss carryforwards of \$65.4 million and foreign tax credit carryforwards of \$5.6 million. The foreign tax credits will expire beginning in fiscal 2023. The following table summarizes the net operating loss expiration periods.

<b>Expiration Periods</b>	iration Periods Amount of Net Operat (in thousands	
Fiscal Years Ending:		
2019	\$	500
2020		1,600
2021		4,500
2022		400
2023		300
2024-2028		3,400
Unlimited		54,700
	\$	65,400

The following table summarizes the activity in our valuation allowance accounts (in thousands):

	Beginning Balance	Charged to Operations	Currency Rate Changes	Ending Balance
Years Ended:				
May 28, 2016	\$ 15,056	\$ 691	\$ (33)	\$ 15,714
May 27, 2017	\$ 15,714	\$ 438	\$ (181)	\$ 15,971
May 26, 2018	\$ 15,971	\$ (1,181)	\$ 508	\$ 15,298

Realization of the deferred tax assets is dependent upon generating sufficient future taxable income. Management believes that it is more likely than not that all other remaining deferred tax assets will be realized through future taxable earnings or alternative tax strategies.

Deferred income taxes have not been provided on the undistributed earnings of approximately \$10.4 million from the Company s foreign subsidiaries as of May 26, 2018 since these amounts are intended to be indefinitely reinvested in foreign operations. If the earnings of the Company s foreign subsidiaries were to be distributed, management estimates that the income tax impact would be immaterial as a result of transition tax and the federal dividends received deduction for foreign source earnings provided under US tax reform.

The following table summarizes the activity related to the gross unrecognized tax benefits (in thousands):

	For the Years Ended		
	May 26, 2018	May 27, 2017	
Unrecognized tax benefits, beginning of year	\$ 42	\$ 42	
Gross increases-tax positions in prior period			
Gross decreases-tax positions in prior period			
Gross increases-current period tax positions	42		
Settlements			
Lapse of statute of limitations	(42)		
Unrecognized tax benefits, end of year	\$ 42	\$ 42	

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

The Company s total liability for unrecognized gross tax benefits was \$42,000 as of both May 26, 2018 and May 27, 2017, which, if ultimately recognized, would impact the effective tax rate in future periods. The unrecognized tax benefits include long-term liabilities of \$42,000 as of both May 26, 2018 and May 27, 2017; none of the unrecognized tax benefits are short-term liabilities due to the closing of the statute of limitations.

The Company s major income tax jurisdiction is the U.S., with federal statute of limitations remaining open for fiscal 2015 and thereafter. For states within the U.S. in which the Company does significant business, the Company remains subject to examination for fiscal 2014 and thereafter. Major foreign jurisdictions in Europe remain open for fiscal years ended 2013 and thereafter.

The Company continues to recognize interest expense and penalties related to income tax as a part of its provision for income taxes. During the current fiscal year, the Company did not accrue for any interest and penalties as a component of the liability for unrecognized tax benefits.

## 8. Accrued Salaries and Related Obligations

Accrued salaries and related obligations consist of the following (in thousands):

	As of May 26, 2018	As of May 27, 2017
Accrued salaries and related obligations	\$ 22,613	\$ 18,741
Accrued bonuses	18,506	15,600
Accrued vacation	17,299	14,900
	\$ 58,418	\$ 49,241

### 9. Concentrations of Credit Risk

The Company currently maintains cash and cash equivalent balances only and has no short-term investments in commercial paper and U.S. government agency securities.

Financial instruments, which potentially subject the Company to concentration of credit risk, consist primarily of trade receivables. However, concentrations of credit risk are limited due to the large number of customers comprising the Company s customer base and their dispersion across different business and geographic areas. The Company monitors its exposure to credit losses and maintains an allowance for anticipated losses. A significant change in the liquidity or financial position of one or more of the Company s customers could result in an increase in the allowance for anticipated losses. No single customer accounted for more than 10% of revenue for the years ended May 26, 2018, May 27, 2017 and May 28, 2016.

## 10. Stockholders Equity

The Company has 70,000,000 authorized shares of common stock with a \$0.01 par value. At May 26, 2018 and May 27, 2017, there were 31,614,000 and 29,662,000 shares of common stock outstanding, respectively, all of which provide the holders with voting rights.

The Company has authorized for issuance 5,000,000 shares of preferred stock with a \$0.01 par value per share. The board of directors has the authority to issue preferred stock in one or more series and to determine the related rights and preferences. No shares of preferred stock were outstanding as of May 26, 2018 and May 27, 2017.

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

### Stock Repurchase Program

The Company s board of directors has periodically approved a stock repurchase program authorizing the repurchase, at the discretion of the Company s senior executives, of the Company s common stock for a designated aggregate dollar limit. The current program was authorized in July 2015 (the July 2015 program) and set an aggregate dollar limit not to exceed \$150 million. Repurchases under the program may take place in the open market or in privately negotiated transactions and may be made pursuant to a Rule 10b5-1 plan. During the years ended May 26, 2018 and May 27, 2017, the Company purchased on the open market approximately 0.3 million and 0.8 million shares of its common stock, respectively, at an average price of \$15.95 and \$15.99 per share, respectively, for approximately \$5.1 million and \$13.5 million, respectively. As of May 26, 2018, approximately \$120.0 million remains available for future repurchases of the Company s common stock under the July 2015 program.

## Quarterly Dividend

Subject to approval each quarter by its board of directors, the Company pays a regular dividend. On April 19, 2018, the board of directors declared a regular quarterly dividend of \$0.12 per share of the Company s common stock. The dividend, paid on June 14, 2018, was accrued in the Consolidated Balance Sheet as of May 26, 2018 for approximately \$3.8 million. Continuation of the quarterly dividend is at the discretion of the board of directors and depends upon the Company s financial condition, results of operations, capital requirements, general business condition, contractual restrictions contained in the Company s current credit agreements and other agreements, and other factors deemed relevant by the board of directors.

## Tender Offer for Common Stock

In October 2016, the Company commenced a modified Dutch auction tender offer to purchase up to 6 million shares of common stock at a price not greater than \$16.00 per share and not less than \$13.50 per share. In November 2016, the Company exercised its right to increase the size of the tender offer by up to 2.0% of its outstanding common stock. The tender offer period expired on November 15, 2016 and on November 22, 2016, the Company purchased 6,515,264 shares of its common stock at a per share price of \$16.00, excluding transaction costs, for approximately \$104.2 million. These shares are currently held as treasury stock. The tender offer was funded through borrowings of \$58.0 million under the Facility and the remainder with cash on hand.

## 11. Stock-Based Compensation Plans

## 2014 Performance Incentive Plan

On October 23, 2014, the Company s stockholders approved the 2014 Plan. The 2014 Plan replaced the Resources Connection, Inc. 2004 Performance Incentive Plan and the 1999 Long Term Incentive Plan (the Prior Stock Plans). The effective date of the 2014 Plan is September 3, 2014 and, unless terminated earlier by the board of directors, will terminate on September 2, 2024. Under the terms of the 2014 Plan, the Company s board of directors or one or more committees appointed by the board of directors will administer the 2014 Plan. The board of directors has delegated general administrative authority for the 2014 Plan to the Compensation Committee of the board of directors.

The administrator of the 2014 Plan has broad authority to, among other things, select participants and determine the type(s) of award(s) that they are to receive, and determine the number of shares that are to be subject to awards and the terms and conditions of awards, including the price (if any) to be paid for the shares or the award. Persons eligible to receive awards under the 2014 Plan include officers or employees of the Company or any of its subsidiaries, directors of the Company, and certain consultants and advisors to the Company or any of its subsidiaries.

The maximum number of shares of the Company s common stock that may be issued or transferred pursuant to awards under the 2014 Plan equals the sum of: (1) 2,400,000 shares, plus (2) the number of shares subject to stock options granted under the Prior Stock Plans and outstanding as of September 3, 2014 (the date at which the Prior Stock Plans terminated), which expire, or

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## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

for any reason are cancelled or terminated, after that date without being exercised, plus (3) the number of shares subject to restricted stock, restricted stock units and other full-value awards granted under the Prior Stock Plans that were outstanding and unvested as of September 3, 2014, which are forfeited, terminated, cancelled, or otherwise reacquired after that date without having become vested. As of May 26, 2018, 2,252,000 shares were available for award grant purposes under the 2014 Plan, subject to future increases as described in (2) and (3) above and subject to increase as then-outstanding awards expire or terminate without having become vested or exercised, as applicable.

The types of awards that may be granted under the 2014 Plan include stock options, restricted stock, stock bonuses, performance stock, stock units, phantom stock and other forms of awards granted or denominated in the Company's common stock or units of the Company's common stock, as well as certain cash bonus awards. Under the terms of the 2014 Plan, the option price for the incentive stock options ( ISOs ) and nonqualified stock options ( NQSO ) may not be less than the fair market value of the shares of the Company's stock on the date of the grant. For ISOs, the exercise price per share may not be less than 110% of the fair market value of a share of common stock on the grant date for any individual possessing more than 10% of the total outstanding stock of the Company. Stock options granted under the 2014 Plan and the Prior Stock Plans generally become exercisable over periods of one to four years and expire not more than ten years from the date of grant. The Company predominantly grants NQSOs to employees in the U.S. The Company granted 117,588 and 127,720 shares of restricted stock during the fiscal years ended May 26, 2018 and May 27, 2017, respectively.

On January 1, 2018, the Company adopted the Directors Deferred Compensation Plan, which provides the members of the Company s board of directors who are not officers or employees of the Company the opportunity to defer certain compensation and equity awards paid or granted for their service in the form of stock units (Stock Units). The Stock Units are used solely as a device for determining the amount of cash benefit to eventually be paid to the director. Each has the same value as one share of Resources Connection, Inc. common stock. Stock Units must be retained until the director leaves the board of directors, at which time the cash value of the Stock Units are paid out. Additional Stock Units are credited to reflect dividends paid on shares of Resources Connection, Inc. common stock. Stock Units credited to a director pursuant to an election to defer compensation (and any dividend equivalents credited thereon) are fully vested at all times. Stock Units credited to a director pursuant to an election to defer an equity award are subject to the vesting conditions applicable to the equity award, except that dividend equivalents credited to a director with respect to such Stock Units are vested at all times. These liability classified awards are re-measured at each reporting date and on settlement using the closing price of the Company's common stock on that date. Any change in fair value is recorded as stock-based compensation expense in the period. We recognize stock-based compensation on these Stock Units using the straight-line method over the requisite service period.

## RESOURCES CONNECTION, INC.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

A summary of the share-based award activity under the 2014 Plan and the Prior Stock Plans follows (amounts in thousands, except weighted average exercise price):

	Share-Based Awards Available for Grant	Number of Shares Under Option	Weighted Average Exercise Price	Weighted Average Remaining Contractual Life (in years)	In	gregate itrinsic Value
Options outstanding at May 27, 2017	2,767	7,164	\$ 15.08	5.56	\$	1,696
Granted, at fair market value	(996)	996	15.80			
Restricted stock (1)	(294)					
Exercised		(517)	12.54			
Forfeited (2)	181	(180)	14.79			
Expired	594	(594)	18.41			
Options outstanding at May 26, 2018	2,252	6,869	\$ 15.10	5.50	\$	12,310
Exercisable at May 26, 2018		4,503	\$ 15.12	3.99	\$	9,242
Vested and expected to vest at May 26, 2018 (3)		6,661	\$ 15.09	5.38	\$	12,133

<sup>(1)</sup> Amounts represent restricted shares granted. Share-based awards available for grant are reduced by 2.5 shares for each share awarded as stock grants from the 2014 Plan.

The aggregate intrinsic value in the preceding table represents the total pre-tax intrinsic value, based on the Company s closing stock price of \$16.35 as of May 25, 2018 (the last actual trading day of fiscal 2018), which would have been received by the option holders had all option holders exercised their options as of that date.

The total pre-tax intrinsic value related to stock options exercised during the years ended May 26, 2018, May 27, 2017 and May 28, 2016 was \$1.7 million, \$1.1 million and \$1.8 million, respectively. The total estimated fair value of stock options that vested during the years ended May 26, 2018, May 27, 2017 and May 28, 2016 was \$5.1 million, \$3.6 million and \$4.0 million, respectively.

<sup>(2)</sup> Amounts represent both stock options and restricted share awards forfeited.

<sup>(3)</sup> The expected to vest options are the result of applying the pre-vesting forfeiture rate assumptions to options not yet vested of 2,366,237 and 2,599,794 as of May 26, 2018 and May 27, 2017, respectively.

# Valuation and Expense Information for Stock Based Compensation Plans

The following table summarizes the impact of the Company s stock-based compensation plans. Stock-based compensation expense is included in selling, general and administrative expenses and consists of stock-based compensation expense related to employee stock options, ESPP stock purchase rights and restricted stock (in thousands, except per share amounts):

	For	For the Years Ended			
	May 26, 2018	May 27, 2017	May 28, 2016		
Income before income taxes	\$ (6,033)	\$ (6,068)	\$ (6,280)		
Net income	\$ (5,697)	\$ (3,962)	\$ (4,159)		
Net income per share:					
Basic	\$ (0.19)	\$ (0.12)	\$ (0.11)		
Diluted	\$ (0.18)	\$ (0.12)	\$ (0.11)		

#### RESOURCES CONNECTION, INC.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

The weighted average estimated fair value per share of employee stock options granted during the years ended May 26, 2018, May 27, 2017 and May 28, 2016 was \$3.61, \$3.61 and \$4.54, respectively, using the Black-Scholes model with the following assumptions:

	For the Years Ended			
	May 26, 2018	May 27, 2017	May 28, 2016	
Expected volatility	30.3% - 34.5%	34.6% - 38.4%	35% - 40.5%	
Risk-free interest rate	2.1% - 2.4%	1.3% - 1.6%	1.7% - 2.0%	
Expected dividends	3.1%	3.0%	2.2%	
Expected life	5.7 - 8.2 years	5.6 - 8.1 years	5.6 - 7.7 years	

As of May 26, 2018, there was \$6.5 million of total unrecognized compensation cost related to non-vested employee stock options granted. That cost is expected to be recognized over a weighted-average period of 31 months. Stock-based compensation expense included in selling, general and administrative expenses for the years ended May 26, 2018, May 27, 2017 and May 28, 2016 was \$6.0 million, \$6.1 million and \$6.3 million, respectively; this consisted of stock-based compensation expense related to employee stock options, employee stock purchases made via the Company s ESPP and issuances of restricted stock. Also included in the stock-based compensation expense for the year ended May 28, 2016 was approximately \$900,000 related to the accelerated vesting of options held by Donald Murray in connection with his transition from Executive Chairman to Chairman.

	Total Number Total Number of Shares
Unvested restricted shares outstanding at May 27, 2017	189,015
Granted	117,588
Vested	(71,118)
Forfeited	(627)
Unvested restricted shares outstanding at May 26, 2018	234,858

Stock-based compensation expense in the tables above includes compensation for restricted shares of \$1.4 million, \$0.8 million and \$0.6 million for the years ended May 26, 2018 May 27, 2017 and May 28, 2016 respectively. At May 26, 2018, there was approximately \$3.0 million of total unrecognized compensation cost related to restricted shares, which is expected to be recognized over a weighted-average period of 27 months.

Excess income tax benefits and deficiencies from stock-based compensation are now recognized as a discrete item within the provision for income taxes in the Consolidated Statement of Operations rather than additional paid-in capital in the Consolidated Balance Sheets.

The Company recognizes compensation expense for only the portion of stock options and restricted stock units that are expected to vest, rather than recording forfeitures when they occur. If the actual number of forfeitures differs from that estimated by management, additional adjustments to compensation expense may be required in future periods.

#### Employee Stock Purchase Plan

On October 23, 2014, the Company s stockholders approved an amendment to the ESPP to extend the term of the ESPP through October 16, 2024, and to increase the maximum number of shares of the Company s common stock authorized for issuance under the ESPP by an additional 1.5 million shares.

The Company s ESPP allows qualified employees (as defined in the ESPP) to purchase designated shares of the Company s common stock at a price equal to 85% of the lesser of the fair market value of common stock at the beginning or end of each semi-

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#### RESOURCES CONNECTION, INC.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

annual stock purchase period. After approval of the amendment, a total of 5.9 million shares of common stock may be issued under the ESPP. The Company issued 338,000, 359,000 and 325,000 shares of common stock pursuant to the ESPP for the years ended May 26, 2018, May 27, 2017 and May 28, 2016, respectively. There are 580,000 shares of common stock available for issuance under the ESPP as of May 26, 2018.

#### 12. Benefit Plan

The Company has a defined contribution 401(k) plan (the plan) which covers all employees in the U.S. who have completed 90 days of service and are age 21 or older. Participants may contribute up to 50% of their annual salary up to the maximum amount allowed by statute. As defined in the plan agreement, the Company may make matching contributions in such amount, if any, up to a maximum of 6% of individual employees annual compensation. The Company, at its sole discretion, determines the matching contribution made from quarter to quarter. To receive matching contributions, the employee must be employed on the last business day of the fiscal quarter. For the years ended May 26, 2018, May 27, 2017 and May 28, 2016, the Company contributed approximately \$5.6 million, \$5.1 million and \$5.0 million, respectively, to the plan as Company matching contributions.

#### 13. Supplemental Disclosure of Cash Flow Information

Additional information regarding cash flows is as follows (in thousands):

	For the Years Ended		
	May 26, 2018	May 27, 2017	May 28, 2016
Income taxes paid	\$10,601	\$ 16,756	\$ 23,135
Interest paid	\$ 1,769	\$ 628	\$
Non-cash investing and financing activities:			
Capitalized leasehold improvements paid directly by landlord	\$ 65	\$ 1,026	\$ 405
Acquisition of taskforce:			
Issuance of common stock	\$ 2,602	\$	\$
Liability for contingent consideration	\$ 4,289	\$	\$
Acquisition of Accretive:			
Issuance of common stock	\$ 11,754	\$	\$
Dividends declared, not paid	\$ 3,791	\$ 3,253	\$ 3,623

# 14. Commitments and Contingencies

#### Lease Commitments and Purchase Obligations

At May 26, 2018, the Company had operating leases, expiring at various dates through March 2027, primarily for office premises, and purchase obligations, primarily for property and equipment. At May 26, 2018, the Company had no capital leases. Future minimum rental commitments under operating leases and other known purchase obligations are as follows (in thousands):

Years Ending:	Operating Leases	rchase igations
May 25, 2019	\$ 11,980	\$ 713
May 30, 2020	8,911	410
May 29, 2021	7,745	168
May 28, 2022	6,446	54
May 27, 2023	4,067	
Thereafter	3,301	
Total	\$ 42,450	\$ 1.345

#### RESOURCES CONNECTION, INC.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)

Rent expense for the years ended May 26, 2018, May 27, 2017 and May 28, 2016 totaled \$13.7 million, \$12.9 million and \$13.1 million, respectively. Rent expense is recognized on a straight-line basis over the term of the lease, including during any rent holiday periods.

The Company leases approximately 16,200 square feet of the approximately 56,200 square foot Company owned building located in Irvine, California to independent third parties and has operating lease agreements for sub-let space with independent third parties expiring through fiscal 2025. Under the terms of these operating lease agreements, rental income from such third party leases is expected to be \$392,000, \$358,000, \$307,000, \$257,000 and \$226,000 in fiscal 2019 through 2023, respectively and \$311,000 thereafter.

#### **Employment Agreements**

The Company s employment agreement with its president and chief executive officer, Kate W. Duchene, has an initial term of three years ending on December 19, 2019 and renews for one-year periods commencing thereafter unless the Company or Ms. Duchene provides the other party written notice within 60 days of the then-current expiration date that the agreement will not be extended. The employment agreement provides Ms. Duchene with a specified severance amount depending on whether her separation from the Company is with or without good cause as defined in the agreement. The Company also has employment agreements with certain key members of management; these agreements automatically renew for additional one year periods unless the Company or the named executive provides the other party written notice no later than 60 days prior to the then-current expiration date that the agreement will not be extended. These agreements provide those employees with a specified severance amount depending on whether the employee is terminated with or without good cause as defined in the applicable agreement.

# Legal Proceedings

The Company is involved in certain legal matters in the ordinary course of business. In the opinion of management, all such matters, if disposed of unfavorably, would not have a material adverse effect on the Company s financial position, cash flows or results of operations.

#### 15. Segment Information and Enterprise Reporting

The Company discloses information regarding operations outside of the U.S. The Company operates as one segment. The accounting policies for the domestic and international operations are the same as those described in Note 2 *Summary of Significant Accounting Policies*. Summarized information regarding the Company s domestic and international operations is shown in the following table. Amounts are stated in thousands:

Revenue	for the For 1	the Years		
	Ended		Long-Lived A	Assets (1) as of
May 26,	May 27,	May 28,	May 26,	May 27,
2018	2017	2016	2018	2017

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United States	\$ 510,935	\$469,846	\$489,035	\$ 198,280	\$ 173,781
International	143,194	113,565	109,486	34,614	20,661
Total	\$ 654,129	\$ 583,411	\$ 598,521	\$ 232,894	\$ 194,442

(1) Long-lived assets are comprised of goodwill, intangible assets and property and equipment.

# ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE.

None.

# ITEM 9A. CONTROLS AND PROCEDURES. Evaluation of Disclosure Controls and Procedures

As required by SEC Rule 13a-15(b) under the Securities Exchange Act of 1934, as amended (the Exchange Act ), the Company carried out an evaluation, under the supervision and with the participation of the Company s management, including the Company s Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company s disclosure controls and procedures (as such term is defined in Rule 13a-15(e) under the Exchange Act) as of May 26, 2018. Based on this evaluation, the Company s Chief Executive Officer and Chief Financial Officer concluded that the Company s disclosure controls and procedures were effective as of May 26, 2018.

#### Management s Report on Internal Control Over Financial Reporting

Management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rule 13a-15(f). We maintain internal control over financial reporting designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Under the supervision and with the participation of management, including the Company s Chief Executive Officer and Chief Financial Officer, the Company conducted an evaluation of the effectiveness of its internal control over financial reporting based on the criteria established in the 2013 *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. This evaluation included an assessment of the design of the Company s internal control over financial reporting and testing of the operational effectiveness of its internal control over financial reporting. Based on this evaluation, management has concluded that the Company s internal control over financial reporting was effective as of May 26, 2018.

The Company s independent registered public accounting firm, RSM US LLP, has audited the effectiveness of the Company s internal control over financial reporting as of May 26, 2018, as stated in their report which is included in this Item under the heading Report of Independent Registered Public Accounting Firm.

# **Changes in Internal Control Over Financial Reporting**

There has been no change in the Company s internal control over financial reporting during the fiscal quarter ended May 26, 2018, that has materially affected, or is reasonably likely to materially affect, the Company s internal control over financial reporting.

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#### Report of Independent Registered Public Accounting Firm

To the Stockholders and the Board of Directors of

Resources Connection, Inc.

#### **Opinion on the Internal Control Over Financial Reporting**

We have audited Resources Connection, Inc. and subsidiaries (the Company) internal control over financial reporting as of May 26, 2018, based on criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission in 2013. In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of May 26, 2018, based on criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission in 2013.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated balance sheets of the Company as of May 26, 2018 and May 27, 2018, and the related consolidated statements of operations, comprehensive income, stockholders equity, and cash flows for each of the three years in the period ended May 26, 2018, and our report dated July 23, 2018, expressed an unqualified opinion.

#### **Basis for Opinion**

The Company s management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting in the accompanying Management s Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company s internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

# **Definition and Limitations of Internal Control Over Financial Reporting**

A company s internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company s internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding

prevention or timely detection of unauthorized acquisition, use or disposition of the company s assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ RSM US LLP

Irvine, California

July 23, 2018

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ITEM 9B. OTHER INFORMATION.

None.

**PART III** 

# ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE. Executive Officers and Directors

Our board of directors has adopted a code of business conduct and ethics that applies to our directors and employees, including our chief executive officer, chief financial officer and principal accounting officer and persons performing similar functions, as required by applicable rules of the SEC and NASDAQ Stock Market. The full text of our code of business conduct and ethics can be found on the investor relations page of our website at <a href="www.rgp.com">www.rgp.com</a>. We intend to disclose any amendment to, or a waiver from, a provision of our code of business conduct and ethics that applies to our directors and executive officers, including our chief executive officer, chief financial officer and principal accounting officer, or persons performing similar functions, by posting such information on the investor relations page of our website at <a href="www.rgp.com">www.rgp.com</a> to the extent required by applicable SEC and NASDAQ rules.

Reference is made to the information regarding directors appearing in Section II under the caption PROPOSAL 1. ELECTION OF DIRECTORS, and to the information under the captions EXECUTIVE OFFICERS, SECTION 16(a) BENEFICIAL OWNERSHIP REPORTING COMPLIANCE, BOARD OF DIRECTORS and BOARD OF DIRECTORS AUDIT COMMITTEE, in each case in the Company s proxy statement related to its 2018 Annual Meeting of Stockholders to be filed with the SEC within 120 days after the end of the fiscal year ended May 26, 2018, which information is incorporated herein by reference.

#### ITEM 11. EXECUTIVE COMPENSATION.

The information appearing under the captions COMPENSATION DISCUSSION AND ANALYSIS, COMPENSATION COMMITTEE REPORT ON EXECUTIVE COMPENSATION, COMPENSATION COMMITTEE INTERLOCKS AND INSIDER PARTICIPATION, EXECUTIVE COMPENSATION TABLES FOR FISCAL 2018, POTENTIAL PAYMENTS UPON TERMINATION OR CHANGE IN CONTROL and BOARD OF DIRECTORS DIRECTOR COMPENSATION FISCAL 2018, in each case, in the Company s proxy statement related to its 2018 Annual Meeting of Stockholders to be filed with the SEC within 120 days after the end of the fiscal year ended May 26, 2018, is incorporated herein by reference.

# ITEM 12.SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS.

The information appearing under the caption SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT in the proxy statement related to the Company s 2018 Annual Meeting of Stockholders to be filed with the SEC within 120 days after the end of the fiscal year ended May 26, 2018, is incorporated herein by reference.

There are no arrangements, known to the Company, which might at a subsequent date result in a change in control of the Company.

The following table sets forth, for the Company s compensation plans under which equity securities of the Company are authorized for issuance, the number of shares of the Company s common stock subject to outstanding options, warrants, and rights, the weighted-average exercise price of outstanding options, warrants, and rights, and the number of shares remaining available for future award grants as of May 26, 2018:

	Number of Securities to Be Issued Upon Exercise of Outstanding Options, Warrants and Rights (a)	Ex Pr Outstand Wa and	ed Average ercise rice of ing Options, arrants Rights (b)	Number of Securities Remaining Available for Future Issuance Under Equity Compensation Plans (Excluding Securities Reflected in Column (a)) (c)
Equity compensation plans approved by security holders Equity compensation plans not	6,868,879(1)	\$	15.10(2)	2,831,441(3)
approved by security holders  Total	6,868,879	\$	15.10	2,831,441

- (1) This amount includes 6,868,879 shares of our common stock subject to stock options outstanding of 2,952,565 under our 2014 Performance Incentive Plan and 3,916,314 under our 2004 Performance Incentive Plan but does not include 234,858 shares of our common stock issued and outstanding pursuant to unvested restricted stock awards under our 2014 Performance Incentive Plan.
- (2) This number reflects the weighted-average exercise price of outstanding options and has been calculated exclusive of outstanding restricted stock awards issued under our 2014 Performance Incentive Plan.
- (3) Consists of 579,725 shares available for issuance under the Company s ESPP and 2,251,716 shares available for issuance under the Company s 2014 Performance Incentive Plan. Shares available under the 2014 Performance Incentive Plan generally may be used for any type of award authorized under that plan including stock options, restricted stock, stock bonuses, performance stock, stock units, phantom stock and other forms of awards granted or denominated in the Company s common stock.

# ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE.

The information appearing under the captions BOARD OF DIRECTORS DIRECTOR INDEPENDENCE and BOARD OF DIRECTORS POLICY REGARDING TREATMENT OF RELATED PARTY TRANSACTIONS in the proxy statement related to the Company s 2018 Annual Meeting of Stockholders to be filed with the SEC within 120 days after the end of the fiscal year ended May 26, 2018, is incorporated herein by reference.

# ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES.

The information appearing under the caption PROPOSAL 2. RATIFICATION OF APPOINTMENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM FOR FISCAL YEAR 2019 in the proxy statement related to the Company s 2018 Annual Meeting of Stockholders to be filed with the SEC within 120 days after the end of the fiscal year ended May 26, 2018, is incorporated herein by reference.

#### **PART IV**

#### ITEM 15.EXHIBITS AND FINANCIAL STATEMENT SCHEDULES.

(a) 1. Financial Statements.

The following consolidated financial statements of the Company and its subsidiaries are included in Item 8 of this report:

Report of Independent Registered Public Accounting Firm

Consolidated Balance Sheets as of May 26, 2018 and May 27, 2017

Consolidated Statements of Operations for each of the three years in the period ended May 26, 2018

Consolidated Statements of Comprehensive Income for each of the three years in the period ended May 26, 2018

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#### **Table of Contents**

Consolidated Statements of Stockholders Equity for each of the three years in the period ended May 26, 2018

Consolidated Statements of Cash Flows for each of the three years in the period ended May 26, 2018

Notes to Consolidated Financial Statements

2. Financial Statement Schedules.

Schedule II-Valuation and Qualifying Accounts are included in Notes 2 and 7 to the Registrant s Notes to Consolidated Financial Statements.

Schedules I, III, IV and V have been omitted as they are not applicable.

3. Exhibits.

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# **EXHIBIT INDEX**

# **EXHIBITS TO FORM 10-K**

Exhibit Number	Description of Document
3.1	Amended and Restated Certificate of Incorporation of Resources Connection, Inc. (incorporated by reference to Exhibit 10.21 to the Registrant s Quarterly Report on Form 10-Q for the quarter ended November 30, 2004).
3.2	Third Amended and Restated Bylaws, as amended (incorporated by reference to Exhibit 3.1 to the Registrant s Form 8-K filing of August 31, 2015).
4.1	Specimen Stock Certificate (incorporated by reference to Exhibit 4.3 to the Registrant s Amendment No. 7 to the Registrant s Registration Statement on Form S-1 filed on December 12, 2000 (File No. 333-45000)).
10.1*+	Resources Connection, Inc. Directors Compensation Policy.
10.2	Sublease Agreement, dated January 21, 2010, between O Melveny & Myers LLP and Resources Connection Inc. DBA Resources Global Professionals (incorporated by reference to Exhibit 10.11 to the Registrant s Annual Report on Form 10-K for the year ended May 29, 2010).
10.3+	Resources Connection, Inc. 2004 Performance Incentive Plan (incorporated by reference to Annex A to the Company s Proxy Statement filed with the SEC pursuant to Section 14(a) of the Exchange Act on September 11, 2008).
10.4+	Resources Connection, Inc. 2004 Performance Incentive Plan Nonqualified Stock Option Agreement (incorporated by reference to Exhibit 10.22 to the Registrant s Quarterly Report on Form 10-Q for the quarter ended February 28, 2005).
10.5+	Resources Connection, Inc. 2004 Performance Incentive Plan Nonqualified Stock Option Agreement (Netherlands) (incorporated by reference to Exhibit 10.23 to the Registrant s Quarterly Report on Form 10-Q for the quarter ended February 28, 2005).
10.6+	Resources Connection, Inc. 2014 Performance Incentive Plan (incorporated by reference to Exhibit 10.22 to the Registrant s Form 8-K filing of October 28, 2014).
10.7*+	Resources Connection, Inc. 2014 Performance Incentive Plan Terms and Conditions of Nonqualified Stock Option
10.8*+	Resources Connection, Inc. 2014 Performance Incentive Plan Restricted Stock Award Terms and Conditions
10.9*+	Resources Connection, Inc. 2014 Performance Incentive Plan - Canada Terms and Conditions of Nonqualified Stock Option
10.10*+	Resources Connection, Inc. 2014 Performance Incentive Plan Terms and Conditions of Nonqualified Stock Option (Netherlands)
10.11+	Resources Connection, Inc. Employee Stock Purchase Plan (incorporated by reference to Annex B to the Company s Proxy Statement filed with the SEC pursuant to Section 14(a) of the Exchange Act on

#### September 15, 2014).

- 10.12+ Form of Indemnification Agreement between the Registrant and each of its directors and executive officers (incorporated by reference to Exhibit 10.26 to the Registrant s Form 10-K for the year ended May 31, 2008).
- 10.13+ Employment Agreement, effective August 29, 2016, between Herb Mueller and Resources

  Connection, Inc. (incorporated by reference to Exhibit 10.2 to the Registrant s Form 8-K filed with the SEC on August 17, 2016).
- 10.14+ Employment Letter, effective August 29, 2016, between John Bower and Resources Connection, Inc. (incorporated by reference to Exhibit 10.3 to the Registrant s Form 8-K filed with the SEC on August 17, 2016).

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# **Exhibit**

Number	<b>Description of Document</b>
10.15+	Amended letter agreement entered into as of February 14, 2018 between John Bower and Resources Connection, Inc. (incorporated by reference to Exhibit 10.1 of the Company s Current Report on Form 8-K filed with the SEC on February 20, 2018).
10.16+	Employment Agreement, effective December 19, 2016, between Kate W. Duchene and Resources Connection, Inc. (incorporated by reference to Exhibit 10.1 to the Registrant s Form 8-K filed with the SEC on December 21, 2016).
10.17	Credit Agreement, dated as of October 17, 2016, by and among, Resources Connection, Inc., Resources Connection LLC, as borrowers, Resources Healthcare Solutions LLC, RGP Property LLC, and Sitrick Brincko Group LLC, as guarantors, and Bank of America, N.A., as lender (incorporated by reference to Exhibit 10.1 to the Registrant s Form 8-K filed with the SEC on October 17, 2016).
10.18	Security and Pledge Agreement, dated as of October 17, 2016, by and among Resources Connection, Inc., Resources Connection LLC, as borrowers, Resources Healthcare Solutions LLC, RGP Property LLC, and Sitrick Brincko Group LLC, as guarantors, and Bank of America, N.A., as lender (incorporated by reference to Exhibit 10.2 to the Registrant's Form 8-K filed with the SEC on October 17, 2016).
10.19	Amendment No. 1 to Credit Agreement, dated November 27, 2016, between Bank of America N.A. and Resources Connection, Inc. and Resources Connection LLC (incorporated by reference to Exhibit 10.5 to the Registrant s Quarterly Report on Form 10-Q for the quarter ended November 26, 2016).
10.20	Amendment No. 2 to Credit Agreement, dated February 21, 2017, between Bank of America N.A. and Resources Connection, Inc. and Resources Connection LLC (incorporated by reference to Exhibit 10.1 to the Registrant s Quarterly Report on Form 10-Q for the quarter ended February 25, 2017).
10.21	Amendment No. 3 to Credit Agreement, dated August 25, 2017, between Bank of America N.A. and Resources Connection, Inc. and Resources Connection LLC (incorporated by reference to Exhibit 10.1 to the Registrant s Quarterly Report on Form 10-Q for the quarter ended August 26, 2017).
10.22*	Amendment No. 4 to Credit Agreement, dated May 28, 2018, between Bank of America N.A. and Resources Connection, Inc. and Resources Connection LLC.
10.23+	<u>Directors Deferred Compensation Plan (incorporated by reference to Exhibit 10.19 to the Registrant</u> s <u>Quarterly Report on Form 10-Q for the quarter ended November 25, 2017).</u>
21.1*	List of Subsidiaries.
23.1*	Consent of Independent Registered Public Accounting Firm.
31.1*	Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2*	Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32.1**	Rule 1350 Certification of Chief Executive Officer.
32.2**	Rule 1350 Certification of Chief Financial Officer.
101.INS*	XBRL Instance.

101.SCH\* XBRL Taxonomy Extension Schema.

101.CAL\* XBRL Taxonomy Extension Calculation.

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# **Exhibit**

# Number Description of Document 101.DEF\* XBRL Taxonomy Extension Definition. 101.LAB\* XBRL Taxonomy Extension Labels. 101.PRE\* XBRL Taxonomy Extension Presentation.

- \* Filed herewith.
- \*\* Furnished herewith.
- + Indicates a management contract or compensatory plan or arrangement.

#### ITEM 16. FORM 10-K SUMMARY.

Not applicable.

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# **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this Annual Report on Form 10-K to be signed on its behalf by the undersigned, thereunto duly authorized.

RESOURCES CONNECTION, INC.

By: / s / Herbert M. Mueller Herbert M. Mueller Chief Financial Officer

Date: July 23, 2018

Pursuant to the requirements of the Securities Exchange Act of 1934, this Annual Report on Form 10-K has been signed below by the following persons on behalf of the Registrant in the capacities and on the dates indicated.

Signature	Title	Date
/ s / Kate W. Duchene	President, Chief Executive Officer and Director	July 23, 2018
Kate Duchene	(Principal Executive Officer)	
/s/Herbert M. Mueller	Chief Financial Officer and	July 23, 2018
Herbert M. Mueller	Executive Vice President	
	(Principal Financial Officer)	
/s/John D. Bower	Chief Accounting Officer	July 23, 2018
John D. Bower	(Principal Accounting Officer)	
/ s / Anthony Cherbak	Director	July 23, 2018
Anthony Cherbak		
/s/Susan J. Crawford	Director	July 23, 2018
Susan J. Crawford		
/ s / Neil Dimick	Director	July 23, 2018
Neil Dimick		

/s/Robert Kistinger	Director	July 23, 2018
Robert Kistinger		
/s/Donald B. Murray	Executive Chairman and Director	July 23, 2018
Donald B. Murray		
/ s / A. Robert Pisano	Director	July 23, 2018
A. Robert Pisano		
/s/Anne Shih	Director	July 23, 2018
Anne Shih		
/s/Jolene Sykes Sarkis	Director	July 23, 2018
Jolene Sykes Sarkis		
/ s / Marco von Maltzan	Director	July 23, 2018
Marco von Maltzan		
/ s / MICHAEL H. WARGOTZ	Director	July 23, 2018
Michael H. Wargotz		

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