Mandeberg Richard Form 4 October 09, 2009

FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF

SECURITIES

OMB APPROVAL OMB

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Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

2. Issuer Name and Ticker or Trading

See Instruction 1(b).

obligations

may continue.

(Print or Type Responses)

1. Name and Address of Reporting Person * Mandeberg Richard

Symbol

(Zip)

5. Relationship of Reporting Person(s) to Issuer

(Middle) (Last) (First)

Support.com, Inc. [SPRT]

(Check all applicable)

1900 SEAPORT

(Street)

(State)

(Month/Day/Year)

3. Date of Earliest Transaction (Month/Day/Year)

08/21/2009

Director 10% Owner X_ Officer (give title Other (specify below) below)

BOULEVARD, 3RD FLOOR

4. If Amendment, Date Original

Chief Revenue Officer 6. Individual or Joint/Group Filing(Check

Filed(Month/Day/Year)

Applicable Line)

X Form filed by One Reporting Person Form filed by More than One Reporting

Person

REDWOOD CITY, CA 94063

1. Title of 2. Transaction Date 2A. Deemed

(City)

Security

(Instr. 3)

3. 4. Securities Execution Date, if TransactionAcquired (A) or Code Disposed of (D) (Instr. 3, 4 and 5) (Month/Day/Year) (Instr. 8)

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned 5. Amount of Securities Beneficially Owned (I) Following

6. Ownership 7. Nature of Form: Direct Indirect (D) or Indirect Beneficial Ownership (Instr. 4) (Instr. 4)

(A)

Reported Transaction(s) (Instr. 3 and 4)

Code V Amount (D) Price

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of 3. Transaction Date 3A. Deemed 4. 5. Number of 6. Date Exercisable and 7. Title and Am Derivative Conversion (Month/Day/Year) Execution Date, if TransactionDerivative Securities **Expiration Date** Underlying Sec Security or Exercise any Code Acquired (A) or (Month/Day/Year) (Instr. 3 and 4)

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(Instr. 3)	Price of Derivative Security		(Month/Day/Year)	(Instr. 8) Disposed (Instr. 3, 4		and 5)				
	security			Code V	(A)	(D)	Date Exercisable	Expiration Date	Title	A N Sl
Employee Stock Option (right to buy)	\$ 5.18	08/21/2009		D		374,000	<u>(1)</u>	12/18/2013	Common Stock	3
Employee Stock Option (right to buy)	\$ 2.32	08/21/2009		A	374,000		(3)	08/21/2016	Common Stock	3
Employee Stock Option (right to buy)	\$ 4.1	08/21/2009		D		100,000	<u>(4)</u>	11/13/2014	Common Stock	1
Employee Stock Option (right to buy)	\$ 2.32	08/21/2009		A	100,000		(3)	08/21/2016	Common Stock	1

Reporting Owners

Reporting Owner Name / Address	Relationships					
	Director	10% Owner	Officer	Other		

Mandeberg Richard

1900 SEAPORT BOULEVARD 3RD FLOOR

REDWOOD CITY, CA 94063

Chief Revenue Officer

Signatures

/s/ David Laser, by power of attorney 10/09/2009

**Signature of Reporting Person Date

Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) 25% of the total number of shares subject to the option vest on the one year anniversary of the Vesting Commencement Date and 1/48th of the total number of shares subject to the option vest on the monthly anniversary of the Vesting Commencement Date thereafter.

(2)

Reporting Owners 2

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On August 21, 2009, the issuer canceled, pursuant to the issuer's option exchange program, an option for 374,000 shares of SPRT common stock granted to the reporting person on December 18, 2006. In the exchange, the reporting person received a replacement option for 374,000 shares, having an exercise price of \$2.32 per share.

- (3) One third of the total number of shares subject to the option vest on the one year anniversary of the Transaction Date and 1/36th of the total number of shares subject to the option shall vest on the monthly anniversary of the Transaction Date thereafter.
- (4) 1/48th of the total number of shares subject to the option vest on the montly anniversary of the Vesting Commencement Date.
 - On August 21, 2009, the issuer canceled, pursuant to the issuer's option exchange program, an option for 100,000 shares of SPRT
- (5) common stock granted to the reporting person on November 13, 2007. In the exchange, the reporting person received a replacement option for 100,000 shares, having an exercise price of \$2.32 per share.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.