

SUPPORTSOFT INC  
Form S-8  
June 17, 2004

As filed with the Securities and Exchange Commission on June 17, 2004

Registration No. 333-

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# SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

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## FORM S-8

### REGISTRATION STATEMENT

*Under*

*THE SECURITIES ACT OF 1933*

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## SUPPORTSOFT, INC.

(Exact name of registrant as specified in its charter)

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**Delaware**  
(State or other jurisdiction of  
incorporation or organization)

**94-3282005**  
(I.R.S. Employer  
Identification No.)

**575 Broadway**  
**Redwood City, CA**  
(Address of principal executive offices)

**94063**  
(Zip Code)

SupportSoft, Inc. 2000 Omnibus Equity Incentive Plan

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(Full title of the plans)

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Copy to:

**Radha R. Basu**  
**President, Chief Executive Officer and Chairman**  
**SupportSoft, Inc.**  
**575 Broadway**  
**Redwood City, CA 94063**  
**(650) 556-9440**

**Davina K. Kaile, Esq.**  
**Pillsbury Winthrop LLP**  
**2475 Hanover Street**  
**Palo Alto, CA 94304**  
**(650) 233-4500**

(Name, address and telephone  
number of agent for service)

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**CALCULATION OF REGISTRATION FEE**

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| Title of Securities<br>To Be Registered(1)  | Amount<br>To Be<br>Registered(2) | Proposed                                  |   | Amount of<br>Registration<br>Fee |
|---|----------------------------------|---|---|----------------------------------|
|   |                                  | Maximum<br>Offering Price<br>Per Share(3) | Maximum<br>Aggregate<br>Offering Price(3) |                                  |
| Common Stock, par value \$0.0001 per share: To be issued under the SupportSoft, Inc. 2000 Omnibus Equity Incentive Plan | 2,000,000                        | \$ 8.43                                   | \$ 16,860,000                             | \$ 2,137                         |

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- (1) The securities to be registered include options and rights to acquire Common Stock.
- (2) Calculated pursuant to General Instruction E to Form S-8. Pursuant to Rule 416, this registration statement also covers any additional securities that may be offered or issued in connection with any stock split, stock dividend, recapitalization or any other similar transaction effected without the receipt of consideration, which results in an increase in the number of the Registrant's outstanding shares of Common Stock.
- (3) Estimated pursuant to Rule 457(h) and 457(c) under the Securities Act of 1933 solely for the purposes of calculating the registration fee, based upon the average of the high and low sales prices of a share of the Registrant's Common Stock as reported on the Nasdaq National Market on June 10, 2004.

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**The Registration Statement shall become effective upon filing in accordance with Rule 462 under the Securities Act of 1933.**



**INFORMATION REQUIRED PURSUANT  
TO GENERAL INSTRUCTION E TO FORM S-8**

**General Instruction E Information**

This Registration Statement is being filed for the purpose of increasing the number of securities of the same class as other securities for which a Registration Statement of the Registrant on Form S-8 relating to the same employee benefit plan is effective.

Registrant's Form S-8 Registration Statement filed with the Securities and Exchange Commission on October 27, 2000 (File No. 333-48726), July 26, 2001 (File No. 333-65964), July 17, 2002 (File No. 333-96623), and June 19, 2003 (File No. 333-106276) are hereby incorporated by reference.

**PART II**

**Incorporation of Documents by Reference.**

The following documents filed by the Registrant with the Securities and Exchange Commission (the Commission) are hereby incorporated by reference in this Registration Statement:

(a) The Registrant's Annual Report on Form 10-K (File No. 0-30901) for the fiscal year ended December 31, 2003, filed with the Commission on March 11, 2004.

(b) The Registrant's Quarterly Report on Form 10-Q (File No. 0-30901) for the quarter ended March 31, 2004, filed with the Commission on May 10, 2004.

(c) The description of Registrant's Capital Stock contained in Registrant's registration statement on Form 8-A, filed June 27, 2000 (File No. 0-30901) pursuant to Section 12(g) of the Exchange Act, including any amendment or report filed for the purpose of updating such description.

In addition, all documents filed by Registrant pursuant to Sections 13(a), 13(c), 14 and 15(d) of the Exchange Act of 1934, as amended, on or after the date of this Registration Statement prior to the filing of a post-effective amendment which indicates that all securities offered have been sold or which deregisters all securities then remaining unsold, shall be deemed to be incorporated by reference in this registration statement and to be a part hereof from the date of filing of such documents.

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Any statement contained in this Registration Statement or in a document incorporated by reference in this Registration Statement shall be deemed to be modified or superseded for purposes of this Registration Statement to the extent that a statement contained in this Registration Statement or in any subsequently filed document that is deemed to be incorporated by reference in this Registration Statement modifies or supersedes such statement.

**Exhibits.**

| <b>Exhibit<br/>No.</b> | <b>Description</b>  |
|------------------------|---|
| 5.1                    | Opinion of Pillsbury Winthrop LLP                           |
| 23.1                   | Consent of Independent Registered Public Accounting Firm    |
| 23.2                   | Consent of Pillsbury Winthrop LLP (included in Exhibit 5.1) |
| 24.1                   | Power of Attorney (see page 4)                              |

**SIGNATURES**

Pursuant to the requirements of the Securities Act of 1933, the Registrant certifies that it has reasonable grounds to believe that it meets all of the requirements for filing on Form S-8 and has duly caused this Registration Statement to be signed on its behalf by the undersigned, thereunto duly authorized in the City of Redwood City, State of California, on the 17th day of June, 2004.

SUPPORTSOFT, INC.

By /s/ Radha R. Basu  
Radha R. Basu

President and Chief Executive Officer

**POWER OF ATTORNEY**

KNOW ALL MEN BY THESE PRESENTS, that each person whose signature appears below constitutes and appoints Radha R. Basu and Brian M. Beattie, and each of them, his true and lawful attorneys-in-fact and agents, each with full power of substitution and resubstitution, for him and in his name, place and stead, in any and all capacities, to sign any and all amendments, to this Registration Statement on Form S-8, and to file the same, with exhibits thereto and other documents in connection therewith, with the Securities and Exchange Commission, granting unto said attorneys-in-fact and agents, and each of them, full power and authority to do and perform each and every act and thing requisite and necessary to be done, as fully to all intents and purposes as he might or could do in person, hereby ratifying and confirming all that each of said attorneys-in-fact and agents, or his substitute or substitutes may lawfully do or cause to be done by virtue hereof.

Pursuant to the requirements of the Securities Act of 1933, this Registration Statement has been signed below by the following persons in the capacities and on the dates indicated.

| <u>Name</u>                              | <u>Title</u>   | <u>Date</u>   |
|--|--|---------------|
| /s/ Radha R. Basu<br>Radha R. Basu       | President, Chief Executive Officer and Chairman of the Board (Principal Executive Officer)   | June 17, 2004 |
| /s/ Brian M. Beattie<br>Brian M. Beattie | Executive Vice President of Finance and Administration, Chief Financial Officer and Secretary (Principal Financial and Accounting Officer) | June 17, 2004 |
| /s/ Manuel F. Diaz<br>Manuel F. Diaz     | Director   | June 17, 2004 |
| /s/ Kevin C. Eichler<br>Kevin C. Eichler | Director   | June 17, 2004 |

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|                       |          |               |
|-----------------------|----------|---------------|
| /s/ Claude M. Leglise | Director | June 17, 2004 |
| <hr/>                 |          |               |
| Claude M. Leglise     |          |               |
| /s/ Dick Williams     | Director | June 17, 2004 |
| <hr/>                 |          |               |
| Dick Williams         |          |               |
| /s/ Edward S. Russell | Director | June 17, 2004 |
| <hr/>                 |          |               |
| Edward S. Russell     |          |               |
| /s/ James Thanos      | Director | June 17, 2004 |
| <hr/>                 |          |               |
| James Thanos          |          |               |



**INDEX TO EXHIBITS**

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